

1 **Title 36 STATE LOTTERY AND GAMING CONTROL AGENCY**

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3 **Subtitle 02 LOTTERY PROVISIONS**

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5 **Chapter 09 Special Operation Licenses for Instant Ticket Lottery Machines**

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7 **Authority: State Government Article, §§ 9-112, Annotated Code of Maryland**

8 **.01 Scope.**

- 9 A. This Chapter applies to a retailer that is a veterans' services organization and applies for  
10 and sells tickets under a special operation license for instant ticket lottery machines.  
11 B. In addition to the requirements of this chapter, a veterans' services organization licensed  
12 to sell tickets from an instant ticket lottery machine shall meet the requirements of this  
13 subtitle for a retailer licensed by the Agency.

14 **.02 Terms Defined.**

- 15 A. In this chapter, the following terms have the meanings indicated.  
16  
17 B. Terms defined.  
18  
19 (1) "Cashout voucher" means a printed slip of paper with a code indicating the amount of  
20 money payable to the individual who presents the ticket to an operation licensee.  
21  
22 (2) "Contractor" or "Agency's contractor" means a company selected by the Agency for  
23 the design, development, installation, implementation, operation, and maintenance of  
24 the Agency's Instant Ticket Lottery Machine system.  
25  
26 (3) "Facility" means the building where an operation licensee places instant ticket lottery  
27 machines.  
28  
29 (4) "Instant ticket" means a pre-printed ticket purchased from an instant ticket lottery  
30 machine.  
31  
32 (5) "Instant ticket lottery machine" means a machine or other device provided to a retailer  
33 through the Agency's Contractor.  
34  
35 (6) "Operation Licensee" means the holder of a special operation license.  
36  
37 (7) "Special Operation License" or "Operation License" means permission granted by the  
38 Agency under this Chapter to sell instant tickets.  
39  
40 (8) "Veterans' services organization" means an organization that is:

- 1 a. Tax exempt and organized as a veterans' organization under § 501(c)(19) or §
- 2 501(c)(4) of the United States Internal Revenue Code, and
- 3 b. Located in:
  - 4 i. Allegany County,
  - 5 ii. Anne Arundel County,
  - 6 iii. Baltimore City,
  - 7 iv. Baltimore County,
  - 8 v. Calvert County,
  - 9 vi. Carroll County,
  - 10 vii. Charles County,
  - 11 viii. Frederick County,
  - 12 ix. Garrett County,
  - 13 x. Harford County,
  - 14 xi. Howard County,
  - 15 xii. Montgomery County,
  - 16 xiii. Prince George's County,
  - 17 xiv. Saint Mary's County, or
  - 18 xv. Washington County.

19 **.03 Operation Licensee Requirements.**

- 20 A. A veterans' services organization may not operate instant ticket lottery machines without
- 21 a special operation license.
- 22
- 23 B. A veterans' services organization may apply for a special operation license to operate up
- 24 to 5 instant ticket lottery machines.
- 25
- 26 C. An operation licensee may be required by the Agency to qualify for and become
- 27 authorized to operate under the Expanded Cashing Authority Program as set forth in
- 28 COMAR 36.02.03.06.
- 29
- 30 D. An operation licensee shall locate the licensed instant ticket lottery machines in its
- 31 primary meeting hall.
- 32
- 33 E. The Agency may restrict the permissible location within a facility of instant ticket lottery
- 34 machines.
- 35
- 36 F. An operation licensee shall enter into an agreement with the Agency regarding the instant
- 37 ticket lottery machine program that provides for the:
  - 38 (1) Payment of rent for the instant ticket lottery machines,
  - 39
  - 40 (2) Power, utility, security, and HVAC needs of the instant ticket lottery machines, and
  - 41

1 (3) Operation, maintenance, ticket retention, record keeping, and reporting requirements  
2 of the instant ticket lottery machines.

3 **.04 Sales of Instant Tickets.**

4 A. An operation licensee may sell an instant ticket only to an individual who is 18 years old  
5 or older.

6 B. An operation licensee shall be:

7 (1) Knowledgeable about the games available in the instant ticket lottery machine; and

8 (2) Able to show players how to access help screens in the instant ticket lottery machine.

9 C. The purchase of an instant ticket may not be cancelled.

10 **.05 Payments of Prizes.**

11 A. A cashout voucher may be presented for payment only to:

12 (1) The operation licensee where the voucher was printed; or

13 (2) An Agency claim center as defined in COMAR 36.02.06.01B(1).

14 B. Only a player who is an individual may present a cashout voucher for payment.

15 C. The provisions of COMAR 36.02.06.15 and COMAR 36.02.06.16 do not apply to claims  
16 for payment of a prize from an instant ticket lottery machine.

17 D. Except as provided in sections A., B., and C. of this regulation, an operation licensee  
18 shall pay the individual holder of a cashout voucher in accordance with the claims  
19 procedures described in COMAR 36.02.06.

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