

## Rocky Gap Casino and Resort Controlled Demonstration

May 20<sup>th</sup>, 2013

### Executive Summary

The Rocky Gap Casino and Resort (facility) conducted a controlled demonstration of their gaming operations on May 20<sup>th</sup> which consisted of live gaming play from 11am to 9pm on May 20th. A drop was conducted immediately after live play, a count was conducted at 2:00am on May 21<sup>st</sup> and a revenue audit was conducted at 7:00am. Staff from the MLGCA Audit, VLT Operations, Responsible Gaming and Enforcement and Compliance Departments was onsite to conduct observations of all gaming operations. A summary of findings (see attached) were addressed to staffs satisfaction as outlined in the attached correspondence from the facility. Staff recommends approval of the issuance of the license for the operation of gaming operations at the facility.

The controlled demonstration was attended with an estimated 1,452 patrons participating. VLT operation gross terminal receipts were \$5,122 and table game revenue was \$361 (see attached report). The facility will donate its share of the proceeds to the charitable organization Volunteer Team Inc.

### Scope of Observations

- Table games impressments
- Distribution of card and dice from storage room
- Table game inventory performed by table game staff
- Equipment inspections and opening procedures for VLTs and table games
- VLT and Table game operations
- Emergency drops
- Table game fills, credits, and system voids
- Completion of table game error notification slips
- Observation of table game pit from surveillance room
- Table games shift change
- Closing of table games
- Removal of card and dice from pit stands
- Return of unused card and dice to storage room
- Inspections and destruction of cards and dice in the destruction room
- Collection and counting of VLT and table game cash boxes
- Observation of VLT and table game revenue audit and chip bank audit