

**Maryland State Lottery And  
Gaming Control Agency  
Casino Compliance Unit  
Monthly Report  
May, 2013**

**Hollywood Casino at Perryville**

Underage on casino floor: 1

On 5/12/13, an underage Maryland State Police cadet (19 years of age) entered the casino and showed his identification to the guard posted at the door. He was allowed to proceed and entered the Celebrity Bar. The cadet, along with another male subject ordered beers from the bartender and were both served. The second male subject immediately made a phone call and an MSP Sergeant responds. He advised management that they were performing alcohol compliance checks and the casino failed this incident. The bartender was issued a criminal summons for serving to an underage person. The cadet did not gamble while in the casino.

Intoxicated patrons evicted: 1

On 5/25/13, a female patron was identified as being intoxicated and was evicted from the casino. A cab was called for her however she left with a male subject in another vehicle.

Children unattended in vehicles: 0

Excluded persons in casino: 0

Physical altercations: 1

On 5/24/13, a fight broke out on the floor between two (2) female subjects. During the fight, one of the females shoved the other's face into a slot machine. PPD and EMTs arrived. The EMTs wanted to transport the female whose face struck the machine to the hospital however she refused. The other female will be charged with assault.

## Theft/Robbery: 2

On 5/15/13, a female patron advised security that she put \$100.00 in the lottery scratch off machine and did not receive any tickets. A review by surveillance showed that the female was observed inserting money into the machine. She then stands there and looks around at the machine and walks off without taking anything out. A male subject was then observed walking up to the lottery machine and does not put anything in it, but is seen taking something from it then walking away and exiting the casino. A tag number was obtained however the female declined to have it investigated any further.

On 5/26/13, a female subject removed \$5.00 from the tip jar at the Extra's Grill. The subject then purchased a coffee and paid for it with the money she removed from the tip jar, and departed the building. She was identified through the player's club and will be confronted about the theft if she returns.

## Drugs: 1

On 5/17/13, a bag containing suspected marijuana was located on the floor of the poker room. PPD responded and viewed video of the poker room. A suspect was identified and was approached on the floor by the officer. The subject admitted the substance was his. The subject was issued a criminal citation and was evicted from the casino.

## Police response: 8

On 5/2/13, PPD responded to the casino parking lot to investigate a property damage motor vehicle accident between a tractor trailer and a personal vehicle being driven by a casino employee.

On 5/3/13, PPD responded to the casino parking lot in reference to a complaint of a dog being locked inside of a vehicle. The officer was able to access the vehicle and remove the dog. The temperature inside of the vehicle was hot due to the sun shining through the windows. The owner of the vehicle was located and was issued a citation for leaving the dog in an unattended vehicle.

On 5/6/13, PPD responded to the casino in reference to a counterfeit \$100 bill.

On 5/8/13, a male subject was informed by security that he was being evicted due to several disruptive incidents he had been involved in during his time in the casino. The subject became irate and refused to leave. PPD responded and the subject continued to refuse to voluntarily leave the casino. He was taken from the casino and a cab was called for him. The subject eventually departed in the cab.

On 5/10/13, MSP responded to the casino in an attempt to locate a subject wanted on an open arrest warrant. The subject was not located.

On 5/14/13, law enforcement officers from MSP, PPD, Cecil County Sheriff's Office, and MDTA Police arrived at the casino in reference to a pursuit which started in Philadelphia after

the commission of a felony. The vehicle was observed by an MSP helicopter entering the casino parking lot. Officers blocked off all entrances and exits and began a search of the casino. Two (2) female suspects were located in the Celebrity Bar. One (1) additional female suspect was located in the women's restroom near the main entrance. All suspects were arrested.

On 5/13/17, PPD responded to the casino in reference to a possible drug violation. (Detailed further in report).

On 5/28/13, PPD responded to the casino in reference to a property damage motor vehicle accident.

Facility issues: 2

On 5/8/13, camera 263 went out of service for approximately two (2) minutes, losing coverage from that camera's view. This was due to a server area. The camera was brought back into service as soon as the outage was discovered.

On 5/3/13, the casino lost all electrical power at approximately 1:00pm. The generators immediately turned on and there was no loss of surveillance coverage. The mantrap was accessed manually during the outage. Power was restored at 2:30pm.

Miscellaneous: 0

### **Casino at Ocean Downs**

Underage on casino floor: 1

On 5/18/13, a male subject approached the bar and ordered a drink. The bartender asked for identification and the subject advised he left it in his vehicle. He was not served a drink. Security was notified and located him at the blackjack table. He eventually admitted that he was under 21 years of age and that his date of birth is 7/10/92. He was evicted from the casino. A review by surveillance revealed that the subject walked in the front door unchallenged by security.

Intoxicated patrons evicted: 3

On 5/3/13, security witnessed a male subject urinating on the casino floor near the electrical room. Upon approaching him security noticed that he appeared to be intoxicated. He was subsequently evicted from the casino and left the property in a cab.

On 5/19/13, an MLGCA compliance representative was on the floor of the casino when a female subject yelled "what are you looking at" to the compliance representative. The female then poured her beer into the lap of a male patron sitting next to her. Security was notified and

approached the female at which time she again began yelling at the compliance representative. The female was evicted and a cab was called to transport her.

On 5/25/13, a female subject was observed to be intoxicated while on the floor playing the craps table. Security located the female's father who agreed to remove her from the building.

Children unattended in vehicles: 0

Excluded persons in casino: 0

Physical altercations: 0

Theft/Robbery: 1

On 5/19/13, a female reported that she had left her wallet on the chair at the VLT she was playing and did not realize it was missing until she got home. A review by surveillance revealed that an unknown female sat down at the same machine, then got up and departed the casino with an unknown male subject. It was not clear if this female took the wallet or not. There is no suspect information.

Drugs: 0

Police response: 1

On 5/22/13, MSP responded to the parking lot in reference to a male and female who were passed out in a vehicle with the motor running. Upon awakening them, it was found that both were intoxicated. The female subject was arrested for DUI. The male subject departed in a cab.

Facility issues: 0

Miscellaneous: 2

On 5/1/13, security advised that a female subject had been identified on the floor trying to "panhandle" money from casino patrons. The subject has been warned in the past about this behavior, and was permanently evicted from the casino.

On 5/28/13, a female subject who was using loud, profane language became disorderly with security and was evicted and banned from the casino.

## **Maryland Live Casino**

### **Underage on casino floor: 2**

On 5/4/13, an underage male subject was located on the casino floor. A review by surveillance revealed that the subject walked in through the north entrance and was asked for identification by security. The subject had headphones on and did not acknowledge security's request. No effort was made to stop him. He was challenged by another security guard near the table games at which time he was identified as being underage. The subject was evicted from the property.

On 5/12/13, an underage female entered the casino by ducking under the security stanchions and bypassing security. Once on the floor she accompanied two (2) male subjects who were gambling at VLTs. She did not gamble however she did sit at a machine and she gave money to the males to gamble with. When approached by security she refused to identify herself. AACOPD responded and obtained her identification. She was evicted from the casino.

### **Intoxicated patrons evicted: 3**

On 5/11/13, a bartender at the R Bar advised security of an intoxicated subject. While being removed from the casino, the subject placed his hands on one of the security guards and was then issued an eviction notice. He was removed from the casino property.

On 5/12/13, a male subject who appeared to be intoxicated and was acting in a disruptive manner was evicted from the casino.

On 5/16/13, an intoxicated male subject was asked to leave the casino. He refused, at which time security advised him they would notify the police. The male told them to call the police. While being escorted from the casino, the male reached into his pants pocket. Believing he may have some type of weapon, security placed handcuffs on the subject and he was turned over to AACOPD. The subject was evicted from the property and placed into a cab.

### **Children unattended in vehicles: 1**

On 5/21/13, security responded to the parking garage in reference to unattended children in a vehicle. They located an eleven (11) year old female and a three (3) year old male. The female advised that their sister was taking them for something to eat but stopped in the garage and told them she was going into the casino for a few minutes. The sister was located and she will be charged criminally. The children were removed by AACOPD and taken to the substation at the mall. Another family member was contacted and they responded and took custody of the children.

#### Excluded persons in casino: 1

On 5/1/13, a male subject who volunteered to be enrolled in the VEP program was located on the gaming floor trying to obtain a cash advance at the High Limits cashier cage. He was identified through casino records as having been excluded and security was notified. AACOPD responded and the subject was charged with trespassing.

#### Physical altercations: 4

On 5/8/13, a male subject was being escorted from the casino by security for engaging in disorderly behavior. The subject became irate and spit in the face of one of the security guards. AACOPD responded and assisted in having him removed from the property.

On 5/16/13, surveillance noticed two (2) female Food and Beverage workers involved in a physical altercation. The employees were separated by security and both were suspended and removed from the property pending an investigation.

On 5/21/13, security responded to the north entrance in reference to an irate and intoxicated subject. The subject was claiming that he hadn't been paid out, and was asked to leave the building. The subject then pushed a security officer several times. He was restrained and evicted from the casino.

On 5/25/13, two (2) males, who turned out to be brothers, were involved in a fight in the parking garage. They were separated by security and evicted from the property.

#### Theft/Robbery: 2

On 5/27/13, a female patron advised security that while she was answering her cell phone, a female subject cashed out her voucher valued at \$123.00. A review by surveillance revealed that a female had in fact removed the voucher and cashed it out at a redemption machine and left the casino. The female was identified through the player's club and her account has been flagged for the next time she comes in.

On 5/25/13, a female patron advised security that she got up from her VLT to talk to her husband on the other side and when she did, a male subject cashed out her voucher valued at \$319.00. The voucher was cashed out at a redemption machine. No suspect information is available.

#### Employee theft: 2

On 5/7/13, surveillance notified security and MLGCA that a \$5,000.00 cheque was missing from table MB-114. A review by surveillance revealed that the dealer had taken the cheque and handed it to a female subject. The female then handed several cheques to a male subject who was with her, and then placed several cheques in her purse. AACOPD responded and along with

security, detained and questioned the female. The female agreed to return the cheque and was then evicted from the casino. AACOPD is investigating the incident. The dealer was terminated and criminal charges are pending.

On 5/14/13, a female cocktail server reported to security that while in the team member locker room, she had set her tip cup down with approximately \$170.00 in it while she changed clothes. She then left the casino and when she got to her vehicle, she remembered the tip cup was still in the locker room. When she returned, the money was missing. One other female employee who was in there advised she noticed the tip cup with the money still in it when the cocktail server left but that she did not take the money. Investigation is being conducted by security.

Drugs: 2

On 5/12/13, security found a bag of suspected marijuana in Pit 3. The substance was turned over to AACOPD for disposition.

On 5/20/13, housekeeping located a small clear plastic bag containing a white powder type substance on the floor of the high limits area. The substance was turned over to AACOPD. No suspect information was available.

Police response: 14

On 5/1/13, a male subject became disorderly in the area of Pit 7. When approached by security he became combative and was taken to the ground and handcuffed. AACOPD responded and upon identifying him, it was found that there was an outstanding warrant for his arrest from Baltimore City. The subject was taken into custody and removed from the property.

On 5/1/13, AACOPD responded to the casino in reference to an excluded subject on the gaming floor. (Detailed further in report).

On 5/3/13, AACOPD, along with EMTs responded to the casino in reference an unconscious male subject lying on the sidewalk outside of the east entrance. When the subject was revived he became disorderly and combative. The subject was placed under arrest for disorderly conduct.

On 5/5/13, AACOPD responded to the casino to assist security with a male subject who had damaged casino property. A male subject had pushed a glass entrance door so hard that it broke off of the hinges and shattered on the floor. The subject was evicted from the property and the casino will seek restitution.

On 5/6/13, AACOPD responded to the parking garage in reference to a truck damaging an awning and the sign for the Prime Rib.

On 5/7/13, AACOPD responded to the casino in reference to an employee theft. (Detailed further in report).

On 5/8/13, AACOPD responded to the casino in reference to a disorderly subject. (Detailed further in report).

On 5/12/13, security found a bag of suspected marijuana in Pit 3. The substance was turned over to AACOPD for disposition.

On 5/12/13, AACOPD responded to the casino to identify an underage subject. (Detailed further in report).

On 5/16/13, AACOPD responded to the casino in reference to an intoxicated subject. (Detailed further in report).

On 5/19/13, AACOPD responded to the casino in reference to a subject on the property who had been banned for one (1) year. The subject was charged with trespassing.

On 5/20/13, AACOPD responded to the casino for a recovery of possible drugs. (Detailed further in report).

On 5/21/13, AACOPD responded to the parking garage in reference to unattended children. (Detailed further in report).

On 5/23/13, AACOPD responded to the parking garage for a reported theft from a vehicle.

Facility issues: 0

Miscellaneous: 2

On 5/28/13, a player's club employee who was believed to be intoxicated was taken to the wellness center for a drug/alcohol test. The employee refused to submit to the test and was escorted from the casino. The casino has attempted to contact the employee with no success. Once contacted, the employee will be terminated.

On 5/31/13, a male subject was observed pinching a losing bet of \$100.00 from a blackjack table. When approached by security, he returned the money and then asked to be excluded. He was taken to the MLGCA office to complete the paperwork. The subject became very agitated while in the office and refused to have a seat. When again asked by the compliance representative to have a seat, the subject lifted his shirt and stated "I don't have no gun, you don't understand I'm in big trouble. I lost a lot of money". He was asked if he could read in English to which he replied "no". He was then asked if he needed an interpreter to which he replied "yes". He was advised that if he could not read English, he could not fill out the forms until an interpreter was located. The subject continued to act in a agitated manner and security was contacted to remove him from the office. The subject was evicted and issued a banning letter.

## **Rocky Gap Casino**

Underage on casino floor: 0

Intoxicated patrons evicted: 0

Children unattended in vehicles: 0

Excluded persons in casino: 0

Physical altercations: 0

Theft/Robbery: 0

Drugs: 0

Police response: 1

On 5/22/13, MSP responded to the casino in reference to a domestic assault that occurred on I-68 near the casino. Investigation revealed that a female casino employee was on her way to work and her new boyfriend was in the car. As she exited the highway to turn into the casino, her ex-boyfriend cut her off with his vehicle. When she stopped, he got out and threatened to kill her. There was no assault to the employee.

Facility issues: 0

Miscellaneous: 0

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**John Dennison**  
Casino Compliance Manager