

**Maryland State Lottery And  
Gaming Control Agency  
Casino Compliance Unit  
Monthly Report  
June, 2013**

**Hollywood Casino at Perryville**

Underage on casino floor: 0

Intoxicated patrons evicted: 1

On 6/17/13, security notified PPD of an evicted male patron who appeared to be extremely intoxicated and was attempting to enter his vehicle and drive. An officer responded and the subject was eventually talked out of driving and notified a friend to come pick him up.

Children unattended in vehicles: 1

On 6/15/13, two (2) children, one 10 years of age and one infant, were found to be unattended in a vehicle in the parking lot. The mother of the children was located and banned from the casino. She left the property with the children.

Excluded persons in casino: 1

On 6/7/13, a male subject who had enrolled in the Voluntary Exclusion Program was located at the player services desk. Due to a miscommunication between casino staff, the subject was allowed to leave the premises without being charged by law enforcement with trespassing. The casino's security manager is arranging to have charges taken out against the subject.

Physical altercations: 0

Theft/Robbery: 0

Employee theft: 1

On 6/1/13, surveillance advised that several times during the past month they had conducted a close watch of one of their beverage servers that they suspected of theft. During these watches, the server was observed serving items that were not accounted for at the end of her shift. The

employee was eventually confronted about these incidents at which time she admitted to the thefts and gave a written statement. The employee was terminated.

Drugs: 1

On 6/22/13, surveillance observed three (3) male subjects in a U-haul truck which was parked on the lot. They observed possible drug use and PPD was notified and responded. All three subjects were arrested and charged with possession of marijuana and heroin.

Police response: 11

On 6/4/13, PPD responded to the parking lot in reference to a possible drug violation. Surveillance observed someone they believed to be smoking marijuana in a vehicle. No illicit substances were located and the female subject was not arrested.

On 6/8/13, PPD responded to the casino in reference to a counterfeit \$50.00 bill.

On 6/12/13, PPD responded to the parking lot in reference to a property damage motor vehicle accident.

On 6/15/13, PPD responded to a false 911 call at the casino.

On 6/15/13, PPD responded to the casino in reference to a subject who is permanently banned being on the floor. The subject left prior to LE response.

On 6/16/13, a male subject (same as 6/15/13 incident) who is permanently banned was located on the floor. PPD responded and took the subject into custody. He was charged with criminal trespass.

On 6/17/13, PPD responded to the parking lot for an intoxicated subject. (Detailed further in report).

On 6/19/13, PPD responded to the casino in reference to a counterfeit \$10.00 bill.

On 6/22/13, PPD responded to the parking lot in reference to a drug violation. (Detailed further in report).

On 6/27/13, PPD responded to the parking lot in reference to a property damage motor vehicle accident.

On 6/26/13, PPD responded to the casino due to a complaint being called in to them by a disgruntled patron who had been evicted. The patron had tried to walk into the drop zone and was told by security he could not pass through the area. He became involved in several arguments with security and was banned from the casino. His complaint to the police was unfounded.

Facility issues: 3

On 6/26/13, thirty one (31) cameras lost coverage for approximately 6 minutes due to a system failure. The system was restored and all cameras were brought back into service.

On 6/27/13, surveillance advised MLGCA that due to a hard drive failure, video footage for the time period 11:45am to 3:30pm was lost and is not retrievable.

On 6/29/13, surveillance advised MLGCA that due to a failure of the psn8 system, 30 cameras lost coverage for approximately 40 seconds. The system was restored and video footage for that time period was lost.

Miscellaneous: 1

On 6/5/13, a male table games supervisor placed his hands on the waist of a female dealer as they were leaving the pit. After doing it a second time, the female turned and slapped the male supervisor in the face. The casino is taking its own disciplinary action against the male supervisor.

### **Casino at Ocean Downs**

Underage on casino floor: 0

Intoxicated patrons evicted: 4

On 6/2/13, a male subject entered the casino and attempted to purchase a drink at the bar. The subject appeared to already be intoxicated and was denied service. He was evicted from the casino and a cab was called to take him home.

On 6/15/13, a female who appeared to be extremely intoxicated was asked to leave the casino. Her son became involved and became very irate with security. Worcester County SO responded and assisted security in removing the subjects from the property.

On 6/22/13, a female who arrived with several others was detained at the front entrance due to her apparent state of intoxication. She was refused entry and was taken home by a companion who had not been drinking.

On 6/23/13, a male subject who appeared to be extremely intoxicated was evicted from the casino. He was placed into a cab to be taken home.

Children unattended in vehicles: 0

Excluded persons in casino: 0

Physical altercations: 0

Theft/Robbery: 6

On 6/14/13, a female subject took a voucher from a VLT that another female was playing. The female was approached by security at which time she admitted to taking the voucher and cashing it out for \$52.75. The money was returned to the owner.

On 6/14/13, a female patron dropped her cell phone on the floor. A second female subject picked it up and departed the building. There is no suspect information.

On 6/16/13, a female subject was observed taking several vouchers from VLTs that other patrons were playing. She then handed them to a male subject and both departed the casino. Another female entered the casino, cashed out the vouchers, and then went out to a vehicle in the parking lot at which time all parties departed. There is no suspect information.

On 6/17/13, security was advised of a theft of a voucher. A review by surveillance revealed that a female subject had taken the voucher from another patron's VLT and then handed it to a male subject. The subjects were located on the floor and approached by security. They advised they were trying to find the woman who it belonged to and return it to her. The voucher was returned to the patron.

On 6/23/13, a female patron left to get a drink after asking another patron to watch her VLT for her. Another female sat down at the VLT and cashed out the victim's voucher for \$635.98, then redeemed the voucher and departed the casino. The victim reported the theft to security who in turn had surveillance review the incident. The suspect was identified and was contacted at her residence. She returned to the casino and paid the money back. MSP responded and the suspect was arrested and charged with theft.

On 6/23/13, a female patron cashed out her voucher at a ticket redemption machine. She took her change, but forgot to remove \$69.00 in bills when she walked away. Another female removed the money and left the casino. The suspect was identified and was contacted at her residence. She returned and paid back the money she had taken. MSP responded and the suspect was escorted from the property.

On 6/29/13, a female patron advised that she did not get all of the money she was due to receive out of a redemption machine. A review by surveillance revealed that a male subject had cashed the ticket for the female however he failed to return \$60.00 to her. The male was located on the floor and confronted by security. He agreed to pay back the money.

Drugs: 1

On 6/26/13, surveillance observed two (2) male subjects in a vehicle who appeared to be using syringes to inject themselves in their arms with a substance, and then squirting some of the substance into their mouths. Security supervisors responded to the vehicle and approached one of the males as the other had already entered the casino. The male in the parking lot advised that he is a diabetic and the substance is insulin. The male called his friend who was inside of the casino to come out and verify that he is a diabetic. The friend refused since he has outstanding warrants and he was afraid security would call the police. The subjects were permanently banned from the casino.

Police response:

On 6/15/13, WCSO responded in reference to an intoxicated subject. (Detailed further in report).

On 6/23/13, MSP responded to the casino in reference to a theft. (Detailed further in report).

On 6/23/13, MSP responded to the casino in reference to a theft. (Detailed further in report).

Facility issues: 0

Miscellaneous: 1

On 6/11/13, a female was located lying on the ground near the dumpsters. Security responded, awakened the subject, and escorted her to the security office. Once inside, she advised she had been assaulted by a male subject when she refused to give him a cigarette lighter. The female was visibly intoxicated and changed her story several times. A review by surveillance revealed that she was staggering as she left the casino, and was stumbling around the dumpsters while smoking a cigarette. At no time is she seen with any male subjects prior to her lying down on the ground. Her husband was located inside of the casino and both left for the night.

## **Maryland Live Casino**

Underage on casino floor: 4

On 6/5/13, an underage male patron was located on the floor when he attempted to obtain a cash advance. A review by surveillance revealed that the subject had entered the casino through

the north entrance. The subject did not gamble or consume any alcohol while in the casino. He was evicted from the property.

On 6/12/13, a housekeeping member found a wallet near the R Bar and turned it over to security. Upon checking the ID to locate the owner, it was discovered that the driver's license had a picture superimposed over another picture. There was also a learner's permit for an underage female. During this time, a female contacted the security desk to report her wallet missing, and this was the same female as was identified by the contents of the wallet. It was found that the female was underage, with a date of birth of 8/10/92. The altered ID was confiscated and she was evicted from the property. A review by surveillance revealed that the female had gambled on several VLTs, and is seen drinking a beverage that was given to her by another female. It is not known if the beverage contained any alcohol.

On 6/17/13, an underage female entered the casino through the north entrance. She provided her ID which showed her to be underage, and was allowed to proceed to the floor. She went to the player's club and was identified as being underage. Security responded and escorted her from the building. The female did not gamble or consume alcohol while in the casino.

On 6/19/13, an underage female was stopped by security at the east entrance due to questions about her identification. She was eventually allowed to proceed to the floor. It was later learned that this same subject had tried to enter the previous day with the same questionable identification. The female was located on the floor with another female who had been denied entry the day before for not having any identification (this female is of age). When approached by security, the underage female attempted to use the other female's identification. AACOPD responded to help sort out the identification problem. The underage female was identified and was found to be 19 years of age. A review by surveillance revealed that the underage female did gamble on a VLT. Both subjects were evicted from the casino.

Intoxicated patrons evicted: 2

On 6/21/13, a male patron was observed to be intoxicated and when approached by security he initially refused to leave the casino. He was issued a banning letter and was evicted from the casino.

On 6/22/13, a male patron was cut off from service at the Rams Head bar and was asked to leave by security. The subject became aggressive towards security and was evicted by several security guards.

Children unattended in vehicles: 0

Excluded persons in casino: 0

Physical altercations: 5

On 6/14/13, security and AACOPD responded to the women's restroom in zone 20 for an altercation. Upon their arrival, three (3) females were found to be involved in a fight. The

subjects were separated and all three refused to talk with the officer. All subjects were evicted from the casino.

On 6/16/13, security approached a subject who was smoking inside of the casino and had him put his cigarette out. The subject became unruly, and a second subject became involved. The second subject struck a security guard in the back of the head, at which time both subjects were taken to the holding area. AACOPD responded and the subjects were evicted from the casino. Security will follow up with charges against the subjects.

On 6/21/13, a male patron was walking through the parking garage when a car sped past him. He yelled at them to slow down, at which time four (4) subjects exited the vehicle and assaulted him. He followed them to a nearby restaurant and obtained a tag number from their vehicle. He returned and reported the incident to security. AACOPD responded and is investigating.

On 6/23/13, security responded to the men's room near the R Bar for a fight. Two (2) males had assaulted a third male because he was trying to pick up a girl who was with the other two. All parties were evicted from the casino.

On 6/23/13, an intoxicated male subject became disorderly in Rams Head. When approached by security he began assaulting the guards. He was physically restrained and subsequently arrested by AACOPD for assault and disorderly conduct.

Theft/Robbery: 7

On 6/3/13, a male and a female subject took a purse from a female patron who was sleeping in the smoking section near pit 7. Items missing are the purse, \$500.00, iPhone and iPad. AACOPD is investigating.

On 6/5/13, a female subject was evicted for theft of a voucher valued at \$123.15. The voucher was taken from a VLT that another patron was playing.

On 6/19/13, a female patron advised security that someone had removed her wallet from her purse while she was playing Pai Gow. A review by surveillance revealed that a male subject had taken the wallet from her purse then departed the casino. No suspect information is available.

On 6/21/13, a male subject reported to security that someone had removed his wallet from his pocket while he was playing blackjack. The suspect left the casino prior to the wallet being reported as missing. No suspect information is available.

On 6/22/13, a tip jar with an undetermined amount of US currency was located on the R Bar. The jar and currency were taken from the bar by a male subject who immediately departed the casino. Security was notified however the police were not called.

On 6/24/13, a male subject grabbed thirteen (13) one hundred dollar chips from table 18 and attempted run out of the north entrance. He was detained by security and was arrested and charged with theft by AACOPD.

On 6/30/13, a male patron left his iPad in Pit 5 and when he went back to retrieve it, it was missing. A review by surveillance identified a suspect attempting to leave the casino. He was detained and questioned by AACOPD. The iPad was returned to the owner, and the suspect was banned from the casino. No arrest was made.

Drugs: 3

On 6/9/13, a member of housekeeping found a bag of suspected marijuana on the floor. The substance was turned over to security at which time it was flushed down a toilet.

On 6/1/13, security advised that a clear bag containing a white powder type substance had been located on the floor near the Rams Head bar. There are no suspects. The substance was secured to be turned over to law enforcement.

On 6/29/13, two patrons were discovered smoking what was believed to be marijuana in the parking garage. AACOPD responded and one subject was arrested for possession of drug paraphernalia.

Police response: 12

On 6/11/13, AACOPD responded to the casino to assist with a subject who was located on the floor, but had previously been banned for one (1) year for an altercation that occurred on 5/21/13. The subject advised the police he had never received a banning notice. He was provided with a copy in the presence of the officer and escorted from the property.

On 6/14/13, AACOPD responded for a fight in progress. (Detailed further in report).

On 6/15/13, AACOPD responded in reference to the theft of a purse. (Detailed further in report).

On 6/15/13, AACOPD responded to the east entrance in reference to arresting a female subject for urinating on the sidewalk.

On 6/16/13, AACOPD responded to the casino in reference to an assault on a security guard. (Detailed further in report).

On 6/19/13, AACOPD responded to the casino to assist with identifying an underage female. (Detailed further in report).

On 6/21/13, AACOPD responded to the parking garage in reference to an assault. (Detailed further in report).

On 6/23/13, a male subject was evicted for fighting and disorderly conduct in Pit 6. He was escorted from the property by AACOPD.

On 6/23/13, AACOPD responded to the casino for an assault on a guard. (Detailed further in report).

On 6/24/13, AACOPD responded to the casino in reference to a theft. (Detailed further in report).

On 6/29/13, AACOPD responded to the garage for a drug violation. (Detailed further in report).

On 6/30/13, AACOPD responded to the casino for a theft. (Detailed further in report).

Facility issues: 0

Miscellaneous: 1

On 6/2/13, two (2) male patrons were evicted after they advised a cocktail waitress that they had a gun. Security approached the subjects but no gun was located. Both subjects were evicted from the casino.

## **Rocky Gap Casino**

Underage on casino floor: 1

On 6/25/13, a 20 year old male had entered the casino by showing his military ID. The security guard did not notice that the subject's date of birth excluded him from being able to be in the casino. The guard did eventually figure out that he was underage however at this point he had been on the floor for approximately twenty (20) minutes and had gambled on several slot machines. The subject was approached by security and evicted from the casino. The subject did not consume any alcohol while in the casino.

Intoxicated patrons evicted: 1

On 6/16/13, security responded to the smoking deck after being advised of a male subject urinating off of the deck onto the ground. When approached by security, he was found to be intoxicated and was evicted from the casino.

Children unattended in vehicles: 0

Excluded persons in casino: 0

Physical altercations: 2

On 6/21/13, a female patron sitting at a card table became excited when she won and hugged a male patron sitting next to her. The male patron's wife then punched the female in her face and her head for hugging her husband. MSP responded however the victim did not wish to pursue charges.

On 6/23/13, three (3) patrons were involved in a physical altercation at the roulette table. A female accused a male of grabbing her arm at which time her husband became involved. A review by surveillance revealed that the male subject did not grab the female and that no assault had occurred. MSP responded however there were no arrests made.

Theft/Robbery: 0

Drugs: 2

On 6/3/13, a valet attendant was terminated after disclosing to his supervisor that he had used LSD. He refused to submit to drug testing and was subsequently terminated and taken home by a member of security.

On 6/8/13, an employee for Rocky Gap dropped a small bag of marijuana while at the employee time clock. The employee has not been issued a gaming badge as of the date of this incident. The employee was terminated.

Police response: 2

On 6/21/13, MSP responded to the casino for an assault. (Detailed further in report).

On 6/22/13, MSP responded to the casino for an assault. (Detailed further in report).

Facility issues: 1

On 6/24/13, heavy rains caused the roof of the casino to leak. Water dripped onto VLT 10014 and the machine was immediately covered with plastic. The machine did not appear to suffer any damage however it was placed out of service by G-Tech until it could be examined.

Miscellaneous: 0

  
John Dennison  
Casino Compliance Manager