



# **Maryland State Lottery And Gaming Control Agency Casino Compliance Unit Monthly Report January, 2015**

## **Hollywood Casino at Perryville**

Underage on casino floor: 0

Intoxicated patrons evicted: 1

On 1/18/15, a male and female were evicted due to the female's apparent state of intoxication and his disorderly conduct.

Children unattended in vehicles: 0

Excluded persons in casino: 1

On 1/31/15, a male subject who is enrolled in VEP was identified at the Player's Club desk. PPD responded and the subject was charged with trespass.

Physical altercations: 0

Theft/Robbery: 1

On 1/3/15, a patron was identified as having stolen a cowboy hat from a western theme display that the casino had set up.

Drugs: 0

## **Casino at Ocean Downs**

Underage on casino floor: 0

Intoxicated patrons evicted: 3

On 1/2/15, a male subject was denied entry to the casino due to his apparent state of intoxication.

On 1/10/15, a male subject who left the casino in an apparent intoxicated state was denied re-entry to the casino.

On 1/17/15, a male patron was identified as being too intoxicated to remain on the gaming floor and was evicted.

Children unattended in vehicles: 0

Excluded persons in casino: 0

Physical altercations: 0

Theft/Robbery: 2

On 1/12/15, a patron reported to security that someone had cashed out her voucher valued at \$40.00. A male subject was found trying to cash out the voucher and the money was recovered.

On 1/16/15, a patron reported to security and MSP that someone had stolen her cell phone.

Drugs: 0

## **Maryland Live Casino**

Underage on casino floor: 0

Intoxicated patrons evicted: 6

On 1/3/15, a female patron was identified as being too intoxicated to remain in the casino. She was evicted and on her way out she smashed a glass door resulting in her being arrested by AACOPD.

On 1/4/15, a male patron was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 1/5/15, a male patron was identified as being too intoxicated to remain on the gaming floor and was evicted. He attempted to re-enter and was denied entry.

On 1/8/15, a female patron was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 1/8/15, a male patron was identified as being too intoxicated and disorderly to remain on the gaming floor and was evicted.

On 1/23/15, an intoxicated male subject was denied entry into the casino. He became disorderly with security personnel and was subsequently arrested by AACOPD.

Children unattended in vehicles: 0

Excluded persons in casino: 1

On 1/28/15, a male subject who is enrolled in VEP was identified at the main cage. AACOPD responded and the subject was issued a citation for trespass.

Physical altercations: 4

On 1/6/15, two (2) male subjects were involved in a physical altercation. Both were evicted.

On 1/11/15, two (2) male patrons became involved in a physical altercation in the parking garage.

On 1/13/15, two (2) casino employees became involved in a verbal altercation that turned physical when one threw an object at the other. The aggressor was suspended pending investigation.

On 1/19/15, two (2) male subjects were involved in a physical altercation.

Theft/Robbery: 9

On 1/1/15, a patron reported to security that while paying for food at Phillip's restaurant, a female subject stole his wallet.

On 1/2/15, a patron reported to security that his wallet had been stolen. Two (2) suspects were identified with one being charged by AACOPD and charges pending on the other.

On 1/4/15, a patron reported to security that someone had stolen \$500.00 from her. A suspect was identified and when confronted by security she returned the money.

On 1/11/15, a male subject was found to be cashing out vouchers from VLTs that he had not played on. The vouchers were recovered and the subject was evicted.

On 1/15/15, a male subject was identified as having stolen \$75.00 worth of chips from a patron. The subject was evicted.

On 1/18/15, a patron reported to security that someone had stolen vouchers from three (3) VLTs she had been playing for a total loss of \$87.90. The subject was identified and arrangements were made to pay restitution. The subject was evicted.

On 1/23/15, a patron reported to security that someone had stolen her coat with her keys in the pocket.

On 1/24/15, a patron reported to security that someone had stolen his voucher from a VLT he had been playing.

On 1/26/15, a female subject was identified as using another patron's rewards card thereby using up \$45.00 of the patron's free play.

Employee theft: 1

On 1/24/15, a patron reported that there were several fraudulent comp charges on her account. A beverage server was identified as possibly being involved in the theft and was suspended pending investigation.

Drugs: 0

## **Rocky Gap Casino**

Underage on casino floor: 0

Intoxicated patrons evicted: 3

On 1/3/15, a male subject was identified as being too intoxicated and disorderly to remain on the gaming floor and was evicted. The patron retired to his hotel room.

On 1/21/15, a female subject was identified as being too intoxicated and disorderly to remain on the gaming floor and was evicted. The patron retired to her hotel room.

On 1/31/15, a male subject was identified as being too intoxicated and disorderly to remain on the gaming floor and was evicted.

Children unattended in vehicles: 0

Excluded persons in casino: 0

Physical altercations: 0

Theft/Robbery: 3

On 1/11/15, a male subject was found to be cashing out vouchers from VLTs that he had not played on. No money or vouchers were recovered. The subject left the property after security spoke with him.

On 1/23/15, a patron reported to security that someone had stolen her voucher valued at \$34.91. A suspect was identified and the money was returned.

On 1/31/15, a patron reported to security that someone had stolen her voucher valued at \$79.75. A suspect was identified and the money was returned.

Drugs: 0

## **Horseshoe Casino**

Underage on casino floor: 3 incidents, 6 subjects involved

On 1/2/15, two (2) underage females entered the casino and were on the gaming floor for approximately eighteen (18) minutes. Although they did sit at a black jack table, neither of the underage females gambled or consumed any alcohol. Both were evicted.

On 1/24/15, three (3) underage males entered the casino by climbing the wall to the 1<sup>st</sup> floor smoking area. All were identified and charged by BPD with trespass. None of the males gambled or consumed alcohol while in the casino.

On 1/28/15, an underage male who was involved in the incident on 1/24/15 was discovered to have been on the gaming floor. The subject was served a beer and was gambling on a table game. The underage subject gambled for approximately forty (40) minutes prior to departing the casino. BPD was notified and charges will be brought against the underage male.

Intoxicated patrons evicted: 24

On 1/1/15, two (2) subjects in the parking garage were identified by security as being too intoxicated to enter the casino and were escorted off of the property.

On 1/1/15, a male subject was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 1/2/15, a male subject was identified as being too intoxicated and disorderly to remain on the gaming floor and was evicted.

On 1/3/15, a male subject was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 1/4/15, two (2) subjects were identified as being too intoxicated to remain on the gaming floor and were evicted.

On 1/5/15, a male subject was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 1/5/15, a female subject was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 1/9/15, a male subject was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 1/9/15, a male subject was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 1/13/15, a female subject was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 1/13/15, a male subject was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 1/13/15, a male subject was identified as being too intoxicated to remain in the poker room and was evicted.

On 1/18/15, a male subject was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 1/18/15, a male subject was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 1/19/15, a male subject was identified as being too intoxicated to remain in the poker room and was evicted.

On 1/22/15, a male subject was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 1/24/15, a male subject was identified as being too intoxicated to remain on the gaming floor and was evicted after making a false report about damage to his vehicle.

On 1/24/15, an intoxicated male subject was located in the parking garage and was evicted from the property.

On 1/25/15, a male subject was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 1/30/15, a male subject was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 1/31/15, a female subject was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 1/31/15, a female subject was identified as being too intoxicated to remain on the gaming floor and was evicted.

On 1/31/15, a female subject was located in a restroom stall and was found to be intoxicated to the point that EMS had to respond. The subject was transported to an area hospital.

On 1/31/15, a male subject was identified as being too intoxicated to remain on the gaming floor and was evicted.

Children unattended in vehicles: 0

Excluded persons in casino: 0

Physical altercations: 15

On 1/1/15, two (2) male subjects became involved in a physical altercation. As a result of this altercation, numerous other persons became involved. The situation was diffused by security and BPD. The two original subjects were banned from the casino.

On 1/2/15, three (3) male subjects became involved in a physical altercation. All parties were evicted.

On 1/3/15, a male subject and a female subject became involved in a physical altercation. The male subject was banned from the property.

On 1/3/15, two (2) females were involved in a physical altercation in the parking garage.

On 1/3/15, a female subject struck a female waitress causing her tray to fall from her hand. The female subject was evicted.

On 1/13/15, security and BPD responded to a physical altercation involving three (3) female subjects. One was arrested by BPD for assault.

On 1/16/15, a male subject pushed a security guard while being evicted. BPD responded to assist.

On 1/17/15, two (2) subjects were involved in a physical altercation at the Total Rewards desk.

On 1/17/15, a male subject was evicted for assaulting a female subject.

On 1/17/15, five (5) females became involved in a physical altercation. All were evicted.

On 1/18/15, two (2) females were involved in a physical altercation in the parking garage. One was charged for assault by BPD.

On 1/19/15, two (2) females were involved in a physical altercation. Both were evicted.

On 1/21/15, two (2) male subjects became involved in a physical altercation. Both were evicted.

On 1/23/15, security responded to a verbal altercation. While investigating a male subject struck one of the security personnel. The subject was arrested by BPD.

On 1/24/15, two (2) male subjects became involved in a physical altercation. Both were evicted along with a female who was with them.



## Theft/Robbery: 12

On 1/1/15, a male subject was identified as having used another patron's Total Rewards card to charge food and drinks. The subject was banned from the casino.

On 1/1/15, a male subject was identified as having taken another patron's driver's license and credit card. The items were returned and the subject was evicted.

On 1/5/15, a patron reported to security that someone had stolen her voucher valued at \$126.28.

On 1/7/15, a male subject left a restaurant without paying his bill. He was detained and BPD became involved at which time he was arrested for a drug offense.

On 1/8/15, a patron was overpaid \$600.00 at a table game. When approached about the over payment, she repaid \$300.00 but refused to repay the additional \$300.00. The patron was evicted.

On 1/8/15, a male subject in the parking garage was identified as trying to leave with a "cold box" that had been left next a VLT by the drop team. The subject was detained and then evicted. The box was recovered.

On 1/9/15, a patron reported to security that someone had stolen \$17.00 in credit from a VLT he had been playing.

On 1/15/15, a male subject was identified as having stolen \$175.00 in chips from the second floor cage. When confronted by security, he made restitution and was evicted.

On 1/16/15, a male subject was identified as having stolen \$100.00 worth of chips from another patron. The subject was confronted, made restitution, and was then evicted.

On 1/17/15, two (2) male subjects were involved in the theft of a patron's purse. BPD is investigating.

On 1/20/15, a patron reported to security that someone had stolen his voucher valued at \$755.00. A suspect was identified and the money was returned.

On 1/22/15, a patron reported to security that someone had stolen \$210.00 from a redemption kiosk she had cashed out at.

## Drugs: 0

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Casino Compliance Manager