



**Maryland State Lottery And
Gaming Control Agency
Casino Compliance Unit
Monthly Report
January, 2014**

Hollywood Casino at Perryville

Underage on casino floor: 0

Intoxicated patrons evicted: 1

On 1/11/14, a male subject was identified as being too intoxicated to remain on the gaming floor. He was escorted outside to sit on a bench and a cab was called for him. Several minutes later he re-entered the casino and went to the main cage. He cashed out some chips, then left the casino and entered his vehicle and drove off of the property. PPD was notified.

Children unattended in vehicles: 1

On 1/18/14, a female attempted to enter the casino with a small child. When advised the child could not come in, she returned to the tractor trailer she had arrived in. She left the child in the truck and entered the casino. Surveillance was able to determine that the child was alone and PPD was notified. Upon the officer's arrival, the father had arrived at the truck. The child was left unattended for twelve (12) minutes. The PPD officer took all of the parent's information and will be contacting the State's Attorney's Office in reference to prosecution.

Excluded persons in casino: 0

Physical altercations: 0

Theft/Robbery: 2

On 1/13/14, a female patron reported to security that she was missing \$400.00 from her wallet. She advised that while in the restroom, her purse had fallen off of the door hook onto the floor. She did not see anyone remove anything from the purse after it had fallen however when she checked after leaving the restroom the money was missing. The patron declined to have the police respond to conduct an investigation.

On 1/25/14, a female patron reported to security that her iPhone was missing. A review by surveillance revealed that the female dropped the phone out of her pocket and a male subject picked it up and left the casino. The subject was identified through the player's club and PPD responded to conduct an investigation.

Drugs: 0

Police response: 4

On 1/4/14, MSP responded to the casino to speak with an employee about a matter unrelated to the casino.

On 1/14/14, PPD responded in reference to a counterfeit \$100.00 bill.

On 1/23/14, PPD responded in reference to a trespass (Detailed further in report).

On 1/25/14, PPD responded in reference to a theft (Detailed further in report).

Facility issues: 0

Miscellaneous: 1

On 1/23/14, a male subject who had been issued a lifetime ban from the casino was located on the gaming floor. PPD responded however the subject had already left the property. Casino management advised PPD that they do wish to pursue criminal trespass charges against the subject.

Casino at Ocean Downs

Underage on casino floor: 0

Intoxicated patrons evicted: 3

On 1/25/14, a female subject was identified as being too intoxicated to remain on the gaming floor. She was escorted to a kiosk and was allowed to cash out, then evicted from the property. She left in a cab that had been called for her by the casino.

On 1/26/14, security was alerted to a male subject at the main entrance who appeared to be intoxicated. While at standing at the front entrance, he urinated on a trash can. Security detained the subject and MSP was notified. While being interviewed by the troopers, the subject became aggressive and was arrested for indecent exposure and disorderly conduct. He has been permanently banned from the casino.

On 1/26/14, security became aware of a female subject on the gaming floor who appeared to be intoxicated. She was advised that she would have to leave the casino and was taken from the property by her husband.

Children unattended in vehicles: 0

Excluded persons in casino: 0

Physical altercations: 0

Theft/Robbery: 2

On 1/26/14, security evicted two (2) male subjects for intoxication. As they were leaving, one of the subjects broke the antenna off of a vehicle in the parking lot and took it with him. MSP was notified and responded. The subject was charged with criminal mischief.

On 1/26/14, a female reported to security that she had left a voucher worth \$180.00 in a VLT she had been playing. Upon returning to get her voucher, she found a female subject playing the machine. A review by surveillance revealed that the female subject had played on her credits. She was approached by security and advised that that law enforcement would be notified if she did not repay the money. The subject complied and paid the entire amount back to the victim.

Drugs: 0

Police response: 9

On 1/1/14, MSP responded to the parking lot in reference to a pedestrian being struck by a motor vehicle.

On 1/2/14, MSP responded to the casino due to a request by security to assist with a disorderly subject. The subject had departed prior to their arrival.

On 1/6/14, MSP responded to the parking lot in reference to a property damage motor vehicle accident.

On 1/14/14, a subject who casino staff believed had been previously evicted from the casino was located on the gaming floor. A check by security revealed that the eviction was still active. MSP was notified and responded, at which time the subject was placed under arrest for trespass and was removed from the property.

On 1/18/14, MSP responded to do a check of the casino and surrounding property.

On 1/26/14, MSP responded in reference to a theft (Detailed further in report).

On 1/26/14, MSP responded in reference to a trespass violation (Detailed further in report).

On 1/26/14, MSP responded in reference to an intoxicated subject (Detailed further in report).

On 1/27/14, WCSO conducted a patrol check of the casino.

Facility issues: 0

Miscellaneous: 1

On 1/26/14, a male subject was observed removing a can of beer which had not been purchased at the casino from his pocket. He was evicted by security but returned a short time later. MSP responded and the subject was issued a trespass notice and removed from the property.

Maryland Live Casino

Underage on casino floor: 5

On 1/1/14, an underage male subject jumped the gate at the east entrance near the Cheesecake Factory. The subject walked onto floor and walked around several VLTs however he did not play any of them. The subject was approached by security, identified, and evicted from the casino.

On 1/4/14, an underage male entered the casino after having his identification checked by security, then proceeded to a black jack table and began gambling. A review of the subject's activities revealed that after entering, he went to the wall at Bobby's Burgers and handed what appeared to be an identification card to another subject inside of the restaurant. When he was approached by security, he only had an expired underage driver's license in his possession.

On 1/11/14, an underage male was located on the casino floor. A review by surveillance revealed that the subject entered the casino through the north entrance along with a group of adults and the group was directed to a VLT bank to wait for a wheelchair to be brought to a female in the group. The underage male along with a female were on the floor for twenty two (22) unaccounted for minutes until being discovered. Surveillance could not determine if the underage male gambled while on the floor. The underage male was escorted from the building.

On 1/19/14, an underage male entered the casino with his father via the east entrance. The security guard did check the subject's identification and allowed him to enter. Approximately ten (10) minutes later, another guard noticed the subject and recalled that he had previously denied him entry due to being underage. The subject was evicted from the casino. A review by surveillance did not show the subject to gamble or consume alcohol while on the floor.

On 1/22/14, an underage male subject was discovered at the Live Rewards desk. Security was contacted and once identified he was evicted from the casino. A review by surveillance revealed that the subject entered through the east entrance without being challenged by security. He proceeded to the Live Rewards desk at which time he was found to be underage. The subject did not gamble or consume alcohol while on the floor.

Intoxicated patrons evicted: 4

On 1/6/14, a male subject was denied entry to the casino due to his state of intoxication. When advised that he could not enter, he became disorderly and refused to leave the property. AACOPD responded and the subject was subsequently arrested.

On 1/16/14, a male subject attempting to gain access to the casino was identified as being too intoxicated to enter and was turned away after trying to use both the north and east entrances. He went to the parking garage and was approached by security and told to leave the property. After several additional encounters with the subject and being told to leave the property each time, he was arrested by AACOPD for trespassing and public intoxication.

On 1/25/14, a male subject was evicted for intoxication and exposing himself. After being evicted and heading to his vehicle on the 2nd floor of the garage, he vandalized another vehicle. AACOPD responded and the subject was arrested.

On 1/25/14, two (2) male subjects were in the northeast restroom acting in a loud, disorderly manner. They became abusive towards the housekeeping staff that was

present and security was notified. Upon security making contact with them, they became combative with the guards and were subsequently evicted from the casino.

Children unattended in vehicles: 0

Excluded persons in casino: 1

On 1/29/14, a female subject who is enrolled in the VEP was located on the gaming floor by casino staff. Once she was identified and it was verified that she is currently enrolled in the program, AACOPD was notified to respond and she was arrested for trespass.

Physical altercations: 1

On 1/25/14, security responded to Pit 2 in reference to a physical altercation between two (2) female subjects. Both subjects were evicted.

Theft/Robbery: 4

On 1/6/14, a male subject was identified by a poker supervisor as having stolen chips from another player. Once the chips were taken, the suspect left the table and proceeded to the cage where he cashed them in. The suspect then went onto the gaming floor. He was identified by surveillance and was approached by security and AACOPD at Pit 2. The suspect was interviewed by AACOPD. The suspect advised he may have picked up the wrong chips by mistake. He reimbursed the victim for \$378.00 and was then evicted from the casino.

On 1/8/14, a female patron reported to security that another female had cashed a voucher valued at \$200.48 out of a VLT that she was playing. She identified the female to security and when the suspect was approached she denied taking the money. A review by surveillance revealed that the suspect did in fact redeem the voucher at a redemption kiosk near Phillip's restaurant. The suspect was evicted from the casino. Police were not notified.

On 1/12/14, a male subject reported to security that he had been robbed at knife point on the 3rd floor of the parking garage. He advised he had been approached by two (2) male subjects who demanded money from him. He told them he did not have any and went to his car and fell asleep. When he awoke, he had a flat tire. He exited the car to examine the damage and was again approached by the same subjects. A knife was held to his throat and he gave them approximately \$400.00 in cash, five (5) credit cards and his driver's license. The victim received a cut on his hand during the incident. AACOPD responded to conduct an investigation.

On 1/22/14, security responded to a panic alarm at Pit 6. A male subject who had been losing grabbed \$2,500.00 in chips from the table and attempted to flee the casino. While trying to exit, he threw the chips into a trash can. He was detained by security and AACOPD responded. The subject was arrested and charged with felony theft.

Employee theft: 1

On 1/10/14, a casino employee was arrested by MSP as part of an investigation into the passing of counterfeit money in the casino. A second employee was identified as possibly being involved. This employee was interviewed and the investigation is continuing. Both employees have been terminated from employment.

Drugs: 0

Police response: 10

On 1/4/14, AACOPD responded in reference to assisting security with a female who had won a jackpot but refused to complete a CTR and would not identify herself. She was eventually asked to leave however she refused and sat down on the floor. AACOPD took her into custody and charged her with trespassing. No explanation was given as to why she would not identify herself or complete the paperwork. She is not listed as being enrolled in the VEP.

On 1/6/14, AACOPD responded in reference to a disorderly subject (Detailed further in report).

On 1/6/14, AACOPD responded in reference to a theft of chips (Detailed further in report).

On 1/10/14, MSP responded in reference to an arrest of a casino employee for counterfeit currency violations (Detailed further in report).

On 1/12/14, AACOPD responded in reference to a robbery in the parking garage (Detailed further in report).

On 1/16/14, AACOPD responded in reference to a complaint of trespass (Detailed further in report).

On 1/22/14, AACOPD responded in reference to a theft of chips (Detailed further in report).

On 1/25/14, AACOPD responded in reference to vandalism to a vehicle (Detailed further in report).

On 1/31/14, a female who had previously been banned from the casino for a period of one (1) year was located on the gaming floor. She was detained by security and AACOPD was notified and responded. The female was arrested and charged with trespass.

On 1/31/14, AACOPD responded in reference to a male subject reporting that he had been robbed by three (3) subjects in front of the east entrance. Investigation revealed that the subject had not been robbed and there was no indication that he had been approached by any subjects. The subject was arrested for making a false report.

Facility issues: 0

Miscellaneous: 1

On 1/31/14, a female subject was evicted for throwing a drink on a member of the drop team.

Rocky Gap Casino

Underage on casino floor: 0

Intoxicated patrons evicted: 1

On 1/6/14, a male patron was cut off from being served any additional alcohol due to his apparent state of intoxication. He was later observed acting in a disorderly manner and was banned from the casino. He was advised to return to his hotel room and if there were any additional incidents, law enforcement would be notified to respond.

Children unattended in vehicles: 0

Excluded persons in casino: 0

Physical altercations: 0

Theft/Robbery: 1

On 1/12/14, a female patron received money from an ATM. While putting the money into her wallet she dropped a \$100 bill. A male subject observed the money on the floor, covered it with his foot, then picked it up and walked away. When approached by security the subject admitted to taking the money and returned it.

Employee theft: 1

On 1/2/14, compliance was notified of an in-house investigation into the theft of money by a female bartender. The bartender was consistently "short" in her daily drawer count and was observed by surveillance taking cash from the register drawer as well as the tip jar. MSP was notified and responded to conduct an investigation. The employee was terminated and criminal theft charges are pending.

Drugs: 0

Police response: 5

On 1/2/14, MSP responded in reference to an employee theft investigation (Detailed further in report).

On 1/4/14, MSP responded in reference to a counterfeit \$20.00 bill.

On 1/11/14, MSP responded in reference to a counterfeit \$20.00 bill.

On 1/17/14, MSP responded in reference to a counterfeit \$20.00 bill.

On 1/21/14, MSP responded to the employee parking lot in reference to a property damage motor vehicle accident.

Facility issues: 1

On 1/2/14, twenty (20) cameras malfunctioned and lost recording capability. The server that caused the outage was restarted and camera coverage was restored. Each area where a camera was lost was covered by alternate cameras. The vendor identified the problem as being caused by outdated drivers and the problem will be corrected.

Miscellaneous: 2

On 1/1/14, security advised that a dealer had cut her hand and got blood on the cards. The cards were pulled from the table and placed into a bio hazard container to be destroyed. All chips were removed from the table and washed as a precaution.

On 1/12/14, a male subject was evicted for assaulting one of the cocktail servers.

John Dennison
Casino Compliance Manager