

Maryland Lottery and Gaming Control Agency

Martin O'Malley, Governor • Stephen Martino, Director



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TO: Maryland Lottery and Gaming Control Commission
Stephen Martino, Director

FROM: Charles LaBoy, Assistant Director for Gaming

DIVISION: Executive - Gaming

DATE: May 14, 2014

SUBJECT: Report for the May 22 Commission Meeting

1. Gaming Division

- a. Instant Bingo Operations in Anne Arundel and Calvert Counties – See attached Instant Bingo Hall Status Report. The larger facilities are up to date on their submissions and staff continues to work with smaller non-profit organizations on their submissions. Staff estimates to have all submissions by June 2, 2014.
- b. Caesars Horseshoe – Staff continues to meet multiple times on a weekly basis with Horseshoe staff on the development of their property.

2. VLT Audit Department

Audit Summary			
Video Lottery Facility	Audit Area	Status	Periods Covered
Hollywood Casino	Compliance & Operations	Completed	Feb, Mar
Ocean Downs	Compliance & Operations	Completed	Feb, Mar
Maryland Live Casino	Compliance & Operations	Completed	Feb, Mar
Rocky Gap	Compliance & Operations	Completed	Feb, Mar
Bingo World	Compliance & Operations	Completed	Initial
Hollywood Casino	Compliance & Operations	In Process	Apr
Ocean Downs	Compliance & Operations	In Process	Apr
Maryland Live Casino	Compliance & Operations	In Process	Apr
Rocky Gap	Compliance & Operations	In Process	Apr
Delta Bingo	Compliance & Operations	In Process	Initial
Waysons' Bingo	Compliance & Operations	In Process	Initial
Rod 'N' Reel	Compliance & Operations	In Process	Initial

a. Staffing Update

1. Audit Manager – Screening applicants.
2. Staff Auditor Ocean Downs – Top candidates did not accept the offers and we are working with HR to schedule additional interviews.

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3. Staff Auditor Caesars Horseshoe – Working with HR on position announcement.
- b. Title 31 Training – The Title 31 training was successfully held on April 23. Commissioners Robertson and Morton were in attendance as well as all audit staff and EGD operations staff. The training was recorded and staff is working to make the recordings available for viewing.

3. Electronic Gaming Device Operations

	Hollywood	Ocean Downs	MD Live	Rocky Gap
VLT Installs	0	0	110	0
VLT Removals	0	0	10	19
Floor Moves	0	88	108	30
Game Conversions	34	22	39	6
Change Requests	4	11	10	1

- a. Jennifer Wetherell who has been acting as the Director of EGD Operations since October 2013 has been permanently named to the position.
- ### 4. Responsible Gambling
- a. Voluntary Exclusion Stats
 1. The VLT Voluntary Exclusion Program added 25 new participants in March. See attached charts for additional information.
 2. The Lottery Voluntary Exclusion Program added 9 new participants in March. See attached charts for additional information.
 3. There were 5 VEP violators found on properties and cited for criminal trespass, court action pending.
 4. We have one removal application pending.
 - b. Responsible Gambling Coordinator – We are currently working with HR on recruitment efforts for a replacement for Jennifer Wetherell. Jennifer will continue to oversee our responsible gambling efforts until we fill the position.