

Maryland Lottery and Gaming Control Agency

Martin O'Malley, Governor • Stephen Martino, Director



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TO: Maryland Lottery and Gaming Control Commission
Stephen Martino, Director

FROM: Charles LaBoy, Assistant Director for Gaming

DIVISION: Executive, Gaming

DATE: April 11, 2014

SUBJECT: Report for the April 21 Commission Meeting

1. Gaming Division

- a. Instant Bingo Operations in Anne Arundel and Calvert Counties – See attached Instant Bingo Hall Status Report. The larger facilities are up to date on their submissions and staff continues to work with smaller non-profit organizations on their submissions. Staff estimates to have all submissions by June 1, 2014.
- b. Caesars Horseshoe – Staff continues to meet multiple times on a weekly basis with Horseshoe staff on the development of their property.

2. VLT Audit Department

Audit Summary			
Video Lottery Facility	Audit Area	Status	Periods Covered
Hollywood Casino	Compliance & Operations	In Process	Feb, Mar, Apr
Ocean Downs	Compliance & Operations	In Process	Feb, Mar, Apr
Maryland Live Casino	Compliance & Operations	In Process	Feb, Mar, Apr
Rocky Gap	Compliance & Operations	In Process	Feb, Mar, Apr
Bingo World	Compliance & Operations	In Process	Initial
Delta Bingo	Compliance & Operations	In Process	Initial
Waysons's Bingo	Compliance & Operations	In Process	Initial
Rod 'N' Reel	Compliance & Operations	In Process	Initial

- a. Hollywood Casino at Perryville – Staff is reviewing a request for an alternate minimum staffing plan for table game supervision.
- b. Maryland Live - Staff is reviewing a request for a Blackjack Tournament.
- c. Rocky Gap - Staff is reviewing a request for a Blackjack Tournament.
- d. Staffing Update
 1. Audit Manager – Awaiting DBM approval to post.
 2. Staff Auditor Ocean Downs – An offer is pending.
- e. Title 31 Training – A full day of Title 31 training will be conducted at Lottery HQ on April 23 by an individual who recently retired from FinCEN. The training is available to all MLGCA staff and interested Commissioners. We

are arranging for the training to be live streamed and recorded for those who are not able to participate in the training onsite.

3. Electronic Gaming Device Operations

	Hollywood	Ocean Downs	MD Live	Rocky Gap
VLT Installs	0	6	6	0
VLT Removals	0	2	6	0
Floor Moves	0	3	72	2
Game Conversions	25	122	43	8
Change Requests	1	12	15	4

- a. Ocean Downs – Staff has reviewed and approved of Slot Tournaments to be held every Thursday through May from 11am to 4pm.
- b. Rocky Gap
 1. The Konami casino management system had a successful system upgrade.
 2. The additional 19 VLTs approved at the February Commission meeting are schedule to be installed on April 21, 2014.
- c. Performance Benchmarking – The revised performance benchmark plan for all leased VLTs is in effect as of April 1, 2014 and will be evaluated on a quarterly basis.
- d. Bingo Halls
 1. All Instant Bingo Hall manufacturers have submitted their hardware and software into a certified independent test lab for testing.
 2. Rod 'N' Reel has replaced 40 Instant Bingo Machines.

4. Responsible Gambling

- a. Voluntary Exclusion Stats
 1. The VLT Voluntary Exclusion Program added 34 new participants in March. See attached charts for additional information.
 2. There were 5 VEP violators found on properties and cited for criminal trespass, court pending.
 3. We had one individual successfully meet the requirements for removal from the VEP and have one removal application pending.
- b. Staff is reviewing the Casino at Ocean Downs annual responsible gaming report.
- c. Staff met with the Bingo Halls in Calvert County to discuss their responsible gaming efforts and to provide responsible gaming signs and brochures. Similar visits are being planned for facilities in Anne Arundel County within the next couple of weeks.
- d. Staff is continuing to work on the responsible gaming online training program for instant bingo hall employees.