

Maryland Lottery and Gaming Control Agency

Martin O'Malley, Governor • Stephen Martino, Director



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TO: Maryland Lottery and Gaming Control Commission
Stephen Martino, Director

FROM: Charles LaBoy, Assistant Director for Gaming

DIVISION: Executive, Gaming

DATE: February 18, 2014

SUBJECT: Report for the February 27 Commission Meeting

1. Gaming Division

- a. Instant Bingo Operations in Anne Arundel and Calvert Counties – Staff continues to receive and review license applications and regulatory plans for the Instant Bingo Halls.
- b. Caesars Horseshoe – Staff continues to meet multiple times on a weekly basis with Horseshoe staff on the development of their property.
- c. MGM Resorts – Staff met with representatives from MGM to discuss central system requirements.

2. VLT Audit Department

Audit Summary			
Video Lottery Facility	Audit Area	Status	Periods Covered
Hollywood Casino	Compliance & Operations	Completed	Nov & Dec
Ocean Downs	Compliance & Operations	Completed	Nov & Dec
Maryland Live Casino	Compliance & Operations	Completed	Nov & Dec
Rocky Gap	Compliance & Operations	Completed	Nov & Dec
Hollywood Casino	Compliance & Operations	In Process	Jan & Feb
Ocean Downs	Compliance & Operations	In Process	Jan & Feb
Maryland Live Casino	Compliance & Operations	In Process	Jan & Feb
Rocky Gap	Compliance & Operations	In Process	Jan & Feb

a. Staffing Update

1. Audit Manager – Received DBM approval and beginning recruitment process.
2. Staff Auditor HQ Based – Finalizing recruitment – candidate identified.
3. Staff Auditor Ocean Downs – Position posted on Jan 30th..

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3. Electronic Gaming Device Operations

	Hollywood	Ocean Downs	MD Live	Rocky Gap
VLT Installs	0	2	20	0
VLT Removals	0	2	81	0
Floor Moves	0	33	84	0
Game Conversions	25	30	106	78
Change Requests	4	8	10	7
Firmware Updates	0	122	1597	357

- a. Hollywood Casino at Perryville
 1. Installation of software conversions underway
 - b. Ocean Downs
 1. Installation of software conversions underway
 - c. Maryland Live
 1. VLTs that were temporarily removed to facilitate the construction of the Noodle Bar are being returned to the floor.
 2. Swapping out Aristocrat MAV500 cabinets with new Viridian WS.
 3. Will begin revised performance benchmarking plan on April 1.
 - d. Bingo Halls
 1. We are receiving slot files and floor plans from the bingo halls.
 2. Site visits are being planned to verify slot file and place certification tags.
- ## 4. Responsible Gambling
- a. Voluntary Exclusion Stats
 1. The VLT Voluntary Exclusion Program added 35 new participants bringing our total to 411. See attached charts for additional information.
 2. The Lottery Voluntary Exclusion Program added 4 new participant bringing our total to 37. See attached charts for additional information.
 3. There were 2 VEP violators found on properties and cited for criminal trespass, court pending.
 4. We have one VEP request for removal from the program pending.
 - b. Staff is working on an online training program for instant bingo hall employees on responsible gaming.
 - c. Staff has testified in support of the underage gambling legislation (HB275/SB841).