

# Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Stephen Martino, Director



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TO: Maryland Lottery and Gaming Control Commission  
Stephen Martino, Director

FROM: Charles LaBoy, Assistant Director for Gaming

DIVISION: Executive - Gaming

DATE: February 19, 2015

SUBJECT: Report for the February 26th Commission Meeting

## A. VLT Audit Department

Audit Summary			
Video Lottery Facility	Audit Area	Status	Periods Covered
Maryland Live Casino	Compliance & Operations	Completed	Nov-Dec
Rocky Gap	Compliance & Operations	Completed	Nov-Dec
Ocean Downs	Compliance & Operations	Completed	Nov-Dec
Hollywood Casino	Compliance & Operations	Completed	Nov-Dec
Horseshoe Casino	Compliance & Operations	Completed	Nov-Dec
Maryland Live Casino	Compliance & Operations	In Process	Jan-Feb
Rocky Gap	Compliance & Operations	In Process	Jan-Feb
Ocean Downs	Compliance & Operations	In Process	Jan-Feb
Hollywood Casino	Compliance & Operations	In Process	Jan-Feb
Horseshoe Casino	Compliance & Operations	In Process	Jan-Feb

### a. Staffing Update

1. Internal Auditor – Recruitment in process for gaming auditor positions.

b. On February 11, 2015 the Audit Committee and agency staff met with representatives from Caesars for an update on the bankruptcy proceedings.

## B. Electronic Gaming Device Operations

	Hollywood	Ocean Downs	MD Live	Rocky Gap	Horseshoe	Bingo Halls
VLT Installs	0	162	254	68	14	31
VLT Removals	0	162	254	68	14	31
Floor Moves	0	0	0	0	30	5
Game Conversions	0	0	57	0	38	0
Change Requests	0	5	15	2	7	2

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- a. RFQ's were issued for the lease of VLTs at Ocean Downs and Rocky Gap for the period covered under the VLT master contract renewal and were due by February 16, 2016. RFQ's are currently under review.
- b. The Hollywood Casino at Perryville began their floor reconfiguration on February 2 and is schedule to last 6 weeks.
- c. Instant Ticket Lottery Machines
  1. 6 installs at existing veteran organizations occurred in January.

## C. Responsible Gambling

- a. Voluntary Exclusion Stats
  1. 34 participants joined the casino VEP in the month of January, bringing the total number of participants to 721. In the first week of February, an additional 5 joined the casino VEP bringing the total of currently active participants to 725.
  2. The actual number of participants who applied to be on the VEP list is 728; however there have been 3 official removals from the list in the past few months. Currently there are 7 more requests for removal from the VEP list in process.
  3. To date there are 100 violations that have occurred since the Casino VEP program began.
  4. 9 participants joined the Lottery VEP in the month of January, bringing the total number of participants to 94.
  5. 6 VEP violators were found on casino properties during the month of January, all cited for criminal trespass, court pending.
- b. Continued participation on behalf of the MLGCA on the National Council on Problem Gambling Conference Planning and Program Committees for the 2015 NCPG Conference to be held in Baltimore in July, 2015: Date for meeting in January: 1/23/15. The RG Coordinator will now serve on the NCPG Conference Advisory Committee with the Executive Director for the next several months.
- c. Completed Bingo Facilities' webinar on problem and responsible gambling. All employees of the Bingo establishments will be required to take this webinar online. The goal is to have the webinar available to the Bingo sites by the end of February.
- d. Staff provided training for 45 clinicians in the Baltimore County area on the Voluntary Exclusion Program in collaboration with the Center of Excellence on Problem Gambling.