

Maryland Lottery and Gaming Control Agency

Martin O'Malley, Governor • Stephen Martino, Director



Montgomery Park Business Center
1800 Washington Blvd., Suite 330
Baltimore, Maryland 21230

Tel: 410-230-8800
TTY users call Maryland Relay
www.mdlottery.com

TO: Maryland Lottery and Gaming Control Commission
Stephen Martino, Director

FROM: Charles LaBoy, Assistant Director for Gaming

DIVISION: Executive - Gaming

DATE: January 14, 2015

SUBJECT: Report for the January 22nd Commission Meeting

A. VLT Audit Department

Audit Summary			
Video Lottery Facility	Audit Area	Status	Periods Covered
Maryland Live Casino	Compliance & Operations	Completed	Nov
Rocky Gap	Compliance & Operations	Completed	Nov
Ocean Downs	Compliance & Operations	Completed	Nov
Hollywood Casino	Compliance & Operations	Completed	Nov
Horseshoe Casino	Compliance & Operations	Completed	Nov
American Legion #175	Instant Bingo Operations	Completed	Annual
Laurel Elks Lodge #2283	Instant Bingo Operations	Completed	Annual
Maryland Live Casino	Compliance & Operations	In Process	Dec-Jan
Rocky Gap	Compliance & Operations	In Process	Dec-Jan
Ocean Downs	Compliance & Operations	In Process	Dec-Jan
Hollywood Casino	Compliance & Operations	In Process	Dec-Jan
Horseshoe Casino	Compliance & Operations	In Process	Dec-Jan

a. Staffing Update

1. Internal Auditor – Recruitment in process for 3 gaming auditor positions.

b. New table game rules in process

1. High card flush
2. Badacey Poker
3. Chinese Poker
4. Open Face Chinese Poker
5. Deuce to Seven Lowball Poker
6. Triple Draw Poker

c. An Audit Committee Meeting was held on January 14, 2015.

- d. The 2015 Regulatory Review process has begun and we are seeking input from the regulated community by March 2, 2015 for suggestions for improvements to the regulations.

B. Electronic Gaming Device Operations

	Hollywood	Ocean Downs	MD Live	Rocky Gap	Horseshoe	Bingo Halls
VLT Installs	1	78	125	84	22	0
VLT Removals	1	78	125	84	22	0
Floor Moves	6	0	4	0	106	0
Game Conversions	2	0	12	0	82	85
Change Requests	3	4	5	2	3	1

- a. VLT asset relocations – as part of our process to position VLTs for purchase after March 31, 2015 we are moving devices between properties.
 - 1. 1/5/15 – 1/23/15 – IGT swaps between Ocean Downs and MD Live
 - 2. 2/2/15 – 2/6/15 – WMS swaps
- b. Instant Ticket Lottery Machines
 - 1. 6 installs at existing veteran organizations are scheduled for January.

C. Responsible Gambling

- a. Voluntary Exclusion Stats
 - 1. The VLT Voluntary Exclusion Program added 27 new participants in December bringing the total participants to 686. See attached charts for additional information.
 - 2. The Lottery Voluntary Exclusion Program added 4 new participants in December bringing the total participant to 85. See attached charts for additional information.
 - 3. There were 5 VEP violators found on properties in December who were cited for criminal trespass, court action pending.
- b. Staff visited 4 Bingo Halls in Anne Arundel County to bring responsible gambling materials and meet with Bingo facility managers. The Bingo Hall training video is targeted for release in February 2015.
- c. The Maryland Alliance for Responsible Gambling Meeting was held on December 18th at the Horseshoe Casino. It was very well attended by all the casinos and pertinent community and state agencies. To date this partnership has been successful in our goal of promoting responsible gambling in the state.