

# Maryland Lottery and Gaming Control Agency

Martin O'Malley, Governor • Stephen Martino, Director



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TO: Maryland Lottery and Gaming Control Commission  
Stephen Martino, Director

FROM: Charles LaBoy, Assistant Director for Gaming

DIVISION: Executive - Gaming

DATE: December 8, 2014

SUBJECT: Report for the December 16th Commission Meeting

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## A. VLT Audit Department

Audit Summary			
Video Lottery Facility	Audit Area	Status	Periods Covered
Maryland Live Casino	Compliance & Operations	Completed	Oct
Rocky Gap	Compliance & Operations	Completed	Oct
Ocean Downs	Compliance & Operations	Completed	Oct
Hollywood Casino	Compliance & Operations	Completed	Oct
Horseshoe Casino	Compliance & Operations	Completed	Oct
American Legion #206	Instant Bingo Operations	Completed	Annual
American Legion #7	Instant Bingo Operations	Completed	Annual
Ann. Elks Lodge #622	Instant Bingo Operations	Completed	Annual
Ann Moose Lodge #296	Instant Bingo Operations	Completed	Annual
Traders	Instant Bingo Operations	Completed	Annual
Maryland Live Casino	Compliance & Operations	In Process	Nov-Dec
Rocky Gap	Compliance & Operations	In Process	Nov-Dec
Ocean Downs	Compliance & Operations	In Process	Nov-Dec
Hollywood Casino	Compliance & Operations	In Process	Nov-Dec
Horseshoe Casino	Compliance & Operations	In Process	Nov-Dec
Laurel Elks Lodge #2283	Instant Bingo Operations	In Process	Annual
American legion #175	Instant Bingo Operations	In Process	Annual

### a. Staffing Update

1. Internal Auditor – Beginning recruitment process for 2 internal auditor positions.
2. Staff Auditor – Recent new hire at Hollywood turn in resignation due to better offer. We will begin recruitment process.

### b. New table game rule in process

1. Big O (5 card Omaha)
2. Badugi Poker
3. High card flush

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4. Badacey Poker
5. Chinese Poker
6. Open Face Chinese Poker
7. Deuce to Seven Lowball Poker
- c. GPI Preshuffled Card Request
  1. EGD and Audit staff has reviewed and approved a request from GPI to utilize preshuffled cards which included a site visit to their manufacturing plant in Blue Springs, MO to review operations and test the randomization software.
- d. The next Audit Committee Meeting is scheduled for January 5, 2015.

## B. Electronic Gaming Device Operations

	Hollywood	Ocean Downs	MD Live	Rocky Gap	Horseshoe	Bingo Halls
VLT Installs	1	0	8	0	0	20
VLT Removals	1	0	8	0	0	20
Floor Moves	6	0	8	0	0	0
Game Conversions	0	0	23	2	16	5
Change Requests	1	0	7	1	2	3

- a. VLT asset relocations – as part of our process to position VLTs for purchase after March 31, 2015 we are moving devices between properties.
  1. 12/2/14 – Konami & Spielo swaps between Ocean Downs/Rocky Gap and MD Live
  2. 12/8/14 – WMS swaps between Ocean Downs and MD Live
  3. 12/15/14 – IGT swaps between Rocky Gap and MD Live
  4. 1/5/15 – 1/23/15 – IGT swaps between Ocean Downs and MD Live
- b. Instant Ticket Lottery Machines
  1. 9 installs at existing veteran organizations are scheduled between Dec 8<sup>th</sup> – 17<sup>th</sup>

## C. Responsible Gambling

- a. Voluntary Exclusion Stats
  1. The VLT Voluntary Exclusion Program added 37 new participants. See attached charts for additional information.
  2. The Lottery Voluntary Exclusion Program added 7 new participants. See attached charts for additional information.
  3. There were 12 VEP violators found on properties who were cited for criminal trespass, court action pending.
- b. Staff presented an overview of the Maryland Voluntary Exclusion Program for Lottery on Nov 21 for the Maryland Center for Excellence to over 80 community clinicians.

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- c. Next Maryland Alliance for Responsible Gambling Meeting to be held on Thursday, December 18<sup>th</sup> at the Horseshoe Casino.