

Maryland Lottery and Gaming Control Agency

Martin O'Malley, Governor • Stephen Martino, Director



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TO: Maryland Lottery and Gaming Control Commission
Stephen Martino, Director

FROM: Charles LaBoy, Assistant Director for Gaming

DIVISION: Executive - Gaming

DATE: November 17, 2014

SUBJECT: Report for the November 24th Commission Meeting

A. VLT Audit Department

Audit Summary			
Video Lottery Facility	Audit Area	Status	Periods Covered
Maryland Live Casino	Compliance & Operations	Completed	Sep
Rocky Gap	Compliance & Operations	Completed	Sep
Ocean Downs	Compliance & Operations	Completed	Sep
Hollywood Casino	Compliance & Operations	Completed	Sep
Horseshoe Casino	Compliance & Operations	Completed	Sep
Abner's	Instant Bingo Operations	Completed	Annual
Mayo American Legion	Instant Bingo Operations	Completed	Annual
Maryland Live Casino	Compliance & Operations	In Process	Oct-Nov
Rocky Gap	Compliance & Operations	In Process	Oct-Nov
Ocean Downs	Compliance & Operations	In Process	Oct-Nov
Hollywood Casino	Compliance & Operations	In Process	Oct-Nov
Horseshoe Casino	Compliance & Operations	In Process	Oct-Nov
Traders	Instant Bingo Operations	In Process	Annual
AL Post #206	Instant Bingo Operations	In Process	Annual
Ann. Elks Lodge #226	Instant Bingo Operations	In Process	Annual
Laurel Elks Lodge #2283	Instant Bingo Operations	In Process	Annual
AL Post #7	Instant Bingo Operations	In Process	Annual
Ann Moose Lodge #296	Instant Bingo Operations	In Process	Annual

a. Staffing Update

1. Staff Auditor – 1 Position in recruitment.

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B. Electronic Gaming Device Operations

	Hollywood	Ocean Downs	MD Live	Rocky Gap	Horseshoe
VLT Installs	0	9	0	0	0
VLT Removals	0	9	0	0	0
Floor Moves	0	4	62	0	10
Game Conversions	30	10	12	4	27
Change Requests	4	3	3	1	5

C. Responsible Gambling

a. Voluntary Exclusion Stats

1. The VLT Voluntary Exclusion Program added 33 new participants in October. See attached charts for additional information.
2. The Lottery Voluntary Exclusion Program added 10 new participants in October. See attached charts for additional information.
3. There were 9 VEP violators found on properties in October who were cited for criminal trespass, court action pending.

b. Staff attended the National Council on Problem Gambling Conference Planning Committee on Nov 14.

c. Staff is scheduled to present an overview of the Maryland Voluntary Exclusion Program for Lottery on Nov 21.