

Maryland Lottery and Gaming Control Agency

Martin O'Malley, Governor • Stephen Martino, Director



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TO: Maryland Lottery and Gaming Control Commission
Stephen Martino, Director

FROM: Charles LaBoy, Assistant Director for Gaming

DIVISION: Executive - Gaming

DATE: October 15, 2014

SUBJECT: Report for the October 23rd Commission Meeting

A. VLT Audit Department

Audit Summary			
Video Lottery Facility	Audit Area	Status	Periods Covered
Maryland Live Casino	Compliance & Operations	Completed	Jul - Aug
Rocky Gap	Compliance & Operations	Completed	Jul - Aug
Ocean Downs	Compliance & Operations	Completed	Jul - Aug
Hollywood Casino	Compliance & Operations	Completed	Jul - Aug
Maryland Live Casino	Compliance & Operations	In Process	Sep - Oct
Rocky Gap	Compliance & Operations	In Process	Sep - Oct
Ocean Downs	Compliance & Operations	In Process	Sep - Oct
Hollywood Casino	Compliance & Operations	In Process	Sep - Oct
Abner's	Instant Bingo Operations	In Process	Annual
Mayo American Legion	Instant Bingo Operations	In Process	Annual
Traders	Instant Bingo Operations	In Process	Annual

a. Staffing Update

1. Audit Supervisor – Promoted Rebecca Gilbert to audit supervisor.
2. Staff Auditor (4) – 2 individuals accepted the position 2 offers pending acceptance.

B. Electronic Gaming Device Operations

	Hollywood	Ocean Downs	MD Live	Rocky Gap	Horseshoe
VLT Installs	2	9	14	0	1
VLT Removals	2	9	16	0	1
Floor Moves	2	4	73	0	47
Game Conversions	32	15	7	5	11
Change Requests	5	3	6	2	5

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C. Responsible Gambling

a. Voluntary Exclusion Stats

1. The VLT Voluntary Exclusion Program added 13 new participants in September. See attached charts for additional information.
2. The Lottery Voluntary Exclusion Program added no new participants in September. See attached charts for additional information.
3. There were 11 VEP violators found on properties in September who were cited for criminal trespass, court action pending.

b. Staffing Update – Mary Drexler was hired as the Agency’s Responsible Gambling Coordinator and is scheduled to start on October 27th.