

Maryland Lottery and Gaming Control Agency

Martin O'Malley, Governor • Stephen Martino, Director



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TO: Maryland Lottery and Gaming Control Commission
Stephen Martino, Director

FROM: Charles LaBoy, Assistant Director for Gaming

DIVISION: Executive, Gaming

DATE: December 4, 2012

SUBJECT: Report for the December 13 Commission Meeting

1. Gaming Division

- a. All departments within the division have devoted significant resources since the past Commission meeting to finalizing table game and electronic gaming device regulations which will be presented for Commission consideration at the meeting.
- b. Position descriptions have been submitted to the Human Resources Department for new table game and gaming device positions. Upon approval of the positions, recruitment will begin for key positions.
- c. Staff anticipates receiving Rocky Gap's opening timeline within the next week and is conducting regularly scheduled meetings with the facility to ensure a timely and orderly progression to the opening of their facility.
- d. Staff has scheduled separate meetings on December 17th & 18th with Hollywood Casino and Maryland Live! to discuss table game project timelines.

2. VLT Audit Department

Audit Summary		
Video Lottery Facility	Audit Area	Status
Maryland Live!	Cage Department Audit	In Progress
Hollywood Casino	Unclaimed/Expired Tickets	In Progress
Hollywood Casino	Audit Findings Follow Up	In Progress

- a. Staff conducted the third quarter audit committee meeting on November 27th to discuss the 2012 Audit Plan, 3rd quarter audits and facility financial statements.
- b. Staff is working on the 2013 audit plan that will be sent out to the audit committee in draft form towards the end of this month.

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Internal Control Amendments		
Video Lottery Facility	Internal Control	Status
Hollywood Casino	Sensitive Key Access Control	Approved
Hollywood Casino	Surveillance System Design Standards	Approved
Hollywood Casino	Cage & Credit	Approved
Hollywood Casino	Drop & Count	Approved
Hollywood Casino	Surveillance Records Access	Approved

- c. There were four internal control amendments this reporting period for the Hollywood Casino at Perryville:

1. Sensitive Key Access Control was updated to reflect controls that were in place at the facility. The new controls meet regulatory requirements therefore staff has approved of request.
2. Surveillance System Design Standards were updates to include additional system access. The new controls meet regulatory requirements therefore staff has approved of request
3. Cage & Credit alarm notification was updated. The new controls meet regulatory requirements therefore staff has approved of request.
4. Drop & Count bill validator content key access was updated. The new controls meet regulatory requirements therefore staff has approved of request.
5. Surveillance Records Access was updated. The new controls meet regulatory requirements therefore staff has approved of request.

3. VLT Operations

- a. Staff is working with Rocky Gap, Hollywood Casino and Maryland Live on the plan for device transfers between existing video lottery facilities and Rocky Gap which is projecting to be open during late spring in 2013.
1. Pending request from Hollywood Casino at Perryville for removal of 500 VLT's
 2. Received Rocky Gap's VLT request on November 8 for 550 devices.
 3. Received Maryland Live! request on November 23 for removal of 416 devices.
- b. The GTECH central monitor and control system received a service batch update on November 28th to update reporting and include changes related to the passage of expanded gaming act.

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4. Responsible Gambling

- a. The voluntary exclusion program added 7 new participants bringing our total to 148. See attached charts for demographics.
- b. Staff has sent Rocky Gap information on the requirements of the Responsible Gambling Plan they are required to submit for approval.
- c. Staff is working with Oceans Downs on their annual review of their Responsible Gambling Plan.
- d. Staff is developing a responsible gaming holiday campaign for the Lottery in Motion devices.