Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director

Montgomery Park Business Center 1800 Washington Blvd., Suite 330 Baltimore, Maryland 21230



Tel: 410-230-8800 TTY users call Maryland Relay www.mdlottery.com

TO: Maryland Lottery and Gaming Control Commission

Gordon Medenica, Director

FROM: Leo Mamorsky, Managing Director and Chief Marketing Officer

DIVISIONS: Product Development and Creative Services

DATE: February 14, 2017

SUBJECT: Report for the February 2017 Commission Meeting

Following is a status update of ongoing and special projects in Product Development and Creative Services.

1. Product Development

a) Instant Ticket Products and Promotions

i. Kev accomplishments last period:

- 1. January Instant Ticket Launch (1/23/17) Multiplier Family of Games:
 - a. \$1 5X the Cash
 - b. \$2 10X the Cash
 - c. \$5 20X the Cash
 - d. \$10 50X the Cash
- 2. \$5 Fridays: Through 2/22/17, players who enter two non-winning \$5 scratch-offs into My Lottery Rewards are entered into drawings for books of \$5 Monopoly scratch-offs. Two drawings remain, each awarding 21 winners with one book of \$5 Monopoly scratch-offs. To date, the promotion has created more than 100 winners.

ii. Upcoming tasks for this period:

- 1. February Instant Ticket Launch (2/27/17):
 - a. \$2 Big Money Spectacular
 - b. \$5 Home Run Riches
 - c. \$10 \$250,000 Jackpot
 - d. \$30 \$2,000,000 Fortune
- 2. \$5 Fridays: The sixth drawing will be held 2/16/17 to date, more than 65.000 entries have been submitted.

b) Draw and Monitor Game Products and Promotions

i. Key Accomplishments last period:

1. Cash4Life Best Day Ever Promotion: This promotion ended on 1/26/17. 35 winners in total each received \$1,000. When comparing sales from the 4-week promotional period to the 4-weeks prior, Cash4Life sales saw on

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- average, a 7.6% lift. The final drawing saw participation from nearly 15,000 unique users.
- 2. Powerball Power Cruise, Collect 'N Win Promotion: The Powerball Power Cruise Collect 'N Win promotion successfully launched on Sunday, 2/5/17. During the 8-week promotion, six drawings will be held to award 25 Royal Caribbean cruise prizes.

ii. <u>Upcoming tasks for this period</u>:

1. Powerball Power Cruise, Collect 'N Win Promotion: The first of six drawings will be held 2/22/17 – entry deadline is 2/20/17.

2) Creative Services

a) Traditional Advertising

i. Key accomplishments last period:

- 1. Multiplier FOG: All production for the Multiplier Family of Games campaign was completed. The statewide media campaign began on 2/5 and will continue through mid-March.
- 2. \$2,000,000 Fortune: The Lottery completed all point-of-sale designs and all pieces are at the printer.
- 3. High Jackpot TV Campaign: The Lottery supported the recent Mega Millions jackpot run through Friday, 1/27. The Lottery is now promoting the current Powerball jackpot with TV, Radio, Digital Outdoor, and Social media.
- 4. Powerball Power Cruise: All point-of-sale has been delivered to the retailers. The Lottery has also completed web and LIM graphics in support of the promotion.

ii. **Upcoming tasks for this period:**

- 1. \$2,000,000 Fortune: The Lottery is working to finalize the media support and all creative for the launch of \$2,000,000 Fortune.
- 2. Home Run Riches: The Lottery is in the process of finalizing all point-of-sale for Home Run Riches. The Lottery selected a TV concept and has begun the production process. The Lottery to work on radio, digital, and social creative.
- 3. Orioles and MASN 2017: The Lottery is in the process of developing sponsorship materials for the 2017 season signage, in-park assets, radio, TV broadcast, etc.
- 4. Family Feud: The Lottery is planning a broad advertising campaign in support of Family Feud. The Lottery to select the campaign direction and review the media plan the week of 2/13.
- 5. Televised Drawings RFP: The Lottery is in the process of finalizing our approach to the Drawings RFP.

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b) Web/Digital/New Media

i. Key accomplishments last period:

- 1. The Lottery launched the Multiplier FOG landing page and the digital and social media campaigns.
- 2. The Lottery is currently promoting the Powerball jackpots, \$5 Friday and the Powerball Power Cruise promotions via social media.

ii. Upcoming tasks for this period:

- 1. Implement various functional updates to mdlottery.com.
- 2. Finalize social campaigns for Home Run Riches, Betty Boop, and Uno. Begin development of social and digital elements to support Family Feud.

c) Research

i. **Upcoming tasks next period:**

1. Begin planning for this year's Retailer Satisfaction Survey.