

Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director



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TO: Maryland Lottery and Gaming Commission
Gordon Medenica, Director

FROM: James Nielsen, Assistant Deputy Director/COO

DATE: August 15, 2017

SUBJECT: Gaming Division Report for the August 2017 Commission Meeting

A Skills-Based Amusement Device Registrations

The table below reflects all Skills-Based registrations processed to date.

Skills-Based Amusement Device Program – as of 7/31/2017							
Registered Owners		Registered Devices		Registered Locations		Illegal Electronic Gaming Device Tips	
June - July	Since Inception	June - July	Since Inception	June - July	Since Inception	June - July	Since Inception
8	35	431	1953	15	497	0	5

B VLT Audit Department

Audit Summary			
Location	Audit Area	Status	Periods Covered
Maryland Live Casino	Compliance & Operations	Completed	May
Rocky Gap	Compliance & Operations	Completed	May
Ocean Downs	Compliance & Operations	Completed	May
Hollywood Casino	Compliance & Operations	Completed	May
Horseshoe Casino	Compliance & Operations	Completed	May
MGM NH Casino	Compliance & Operations	Completed	May
Maryland Live Casino	Compliance & Operations	Completed	June
Rocky Gap	Compliance & Operations	Completed	June
Ocean Downs	Compliance & Operations	Completed	June
Hollywood Casino	Compliance & Operations	Completed	June
Horseshoe Casino	Compliance & Operations	Completed	June
MGM NH Casino	Compliance & Operations	Completed	June
Maryland Live Casino	Compliance & Operations	In process	July-August
Rocky Gap	Compliance & Operations	In process	July-August
Ocean Downs	Compliance & Operations	In process	July-August
Hollywood Casino	Compliance & Operations	In process	July-August
Horseshoe Casino	Compliance & Operations	In process	July-August
MGM NH Casino	Compliance & Operations	In process	July-August

Bingo World	Compliance & Operations	In Process	August
Delta Bingo – Laurel	Compliance & Operations	In Process	August
Delta Bingo – Wayson’s	Compliance & Operations	In Process	August
Mayo American Legion #226	Compliance & Operations	In Process	August
Laurel Elks #2283	Compliance & Operations	In Process	August
American Legion Post #7	Compliance & Operations	In Process	August
Annapolis Elks (#622)	Compliance & Operations	In Process	August
Annapolis Moose (#296)	Compliance & Operations	In Process	August
Severna Park American Legion (#175)	Compliance & Operations	In Process	August
Rod ‘N’ Reel	Compliance & Operations	In Process	August
Abner’s Crab House & Restaurant	Compliance & Operations	In Process	August
Traders	Compliance & Operations	In Process	August
American Legion Post 206	Compliance & Operations	In Process	August

- 1) Staffing – one vacancy for an auditor at MGM NH.
- 2) Standard Table Game Rules – New Games
 - a) Three Card Baccarat – This is a variation of two card Baccarat that will be offered for play and includes optional bonuses and side bets.
 - b) Casino War – This is a new game requested by one of the casinos.

C Electronic Gaming Device Operations

	Hollywood	Ocean Downs	MD Live	Rocky Gap	Horseshoe	MGM-NH	Bingo Halls
VLT Installs	18	245	74	42	50	65	0
VLT Removals	28	233	145	41	36	24	0
Floor Moves	38	6	405	0	82	17	0
Game Changes	4	0	173	27	8	173	2
Change Requests	7	19	32	3	9	16	6
Operation Reviews	1	1	1	1	1	1	1

- 1) ITLM Update - As of 8/10/17, 330 ITLMs in 77 unique Veterans’ Posts are currently operational. The ITLM Program as a whole has contributed over \$9.9 million in profits to the participating Posts since September 2014.
- 2) VLT Ownership Transfer – Both Rocky Gap and Ocean Downs have completed the transfer of ownership for all of their VLTs in exchange for a 10% tax reduction. Fifty VLTs were sold to Ocean Downs and we are preparing to auction 20 additional games the State owns in the near future.

3) Quarterly Payback Percentage (April 1 – June 30, 2017):

Hollywood Casino Perryville	Casino at Ocean Downs	Maryland Live! Casino	Rocky Gap Casino Resort	Horseshoe Casino Baltimore	MGM National Harbor
90.68%	92.64%	92.33%	90.70%	91.76%	90.81%

4) Rolling 12-months Payback Percentage (June 1, 2016 – May 31, 2017):

Hollywood Casino Perryville	Casino at Ocean Downs	Maryland Live! Casino	Rocky Gap Casino Resort	Horseshoe Casino Baltimore	MGM National Harbor
90.55%	92.76%	91.82%	90.97%	91.71%	n/a

D Responsible Gambling

1) Voluntary Exclusion Program

- a) 75 new participants joined the casino VEP program in June and July; the current number of participants is 1,519.
- b) There have been 125 removals from the VEP.
- c) To date, 345 violations have occurred since the casino VEP program began. All have been cited for criminal trespass and court resolution is pending.
- d) There were 14 additional enrollments on the lottery VEP list; the total number of participants is 282.
- e) No changes to the bingo hall VEP program for this reporting period; the total number of participants is 6.

2) Staff participated in the Center of Excellence Conference on Responsible Gaming on June 16, 2017 with nearly 500 attendees.

3) Staff also attended the National Council on Problem Gambling Annual Conference in Portland, Oregon.