

Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director



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TO: Maryland Lottery and Gaming Commission
Gordon Medenica, Director

FROM: James Logue, Managing Director, Gaming

DATE: October 16, 2018

SUBJECT: Gaming Division Report for the October 2018 Commission Meeting

A Skills-Based Amusement Device Registrations

The table below reflects all Skills-Based registrations processed to date.

Skills-Based Amusement Device Program – as of 9/30/2018							
Registered Owners		Registered Locations		Registered Devices		Illegal Electronic Gaming Device Tips	
September	2018	September	2018	September	2018	September	2018
1	45	5	554	12	3718	0	2

B Gaming Audit Department

Casino Audit			
Location	Audit Area	Status	Periods Covered
Live! Casino	Compliance & Operations	Completed	August
Rocky Gap	Compliance & Operations	Completed	August
Ocean Downs	Compliance & Operations	Completed	August
Hollywood Casino	Compliance & Operations	Completed	August
Horseshoe Casino	Compliance & Operations	Completed	August
MGM NH Casino	Compliance & Operations	Completed	August
Live! Casino	Compliance & Operations	In process	September-October
Rocky Gap	Compliance & Operations	In process	September-October
Ocean Downs	Compliance & Operations	In process	September-October
Hollywood Casino	Compliance & Operations	In process	September-October
Horseshoe Casino	Compliance & Operations	In process	September-October
MGM NH Casino	Compliance & Operations	In process	September-October

Instant Bingo Hall – 2018 Annual Financial Statement Audit/Review Status				
Instant Bingo Hall Locations	F/S Year End	F/S Due Dates	F/S Submitted	2018 Audit Status
Rod 'N' Reel	December 31, 2017	April 30, 2018	April 27, 2018	October 2018
Bingo World	December 31, 2017	April 30, 2018	April 18, 2018	October 2018
Traders	December 31, 2017	April 30, 2018	Pending	October 2018
Abners Crab House & Restaurant	December 31, 2017	April 30, 2018	April 18, 2018	October 2018
American Legion Post 206	December 31, 2017	April 30, 2018	N/A	October 2018
American Legion Post #7	December 31, 2017	April 30, 2018	N/A	October 2018
Delta Bingo – Laurel	March 31, 2018	July 31, 2018	July 31, 2018	October 2018
Delta Bingo – Waysons	March 31, 2018	July 31, 2018	July 31, 2018	October 2018
Laurel Elks #2283	March 31, 2018	July 31, 2018	N/A	October 2018
Annapolis Elks (#622)	March 31, 2018	July 31, 2018	N/A	October 2018
Annapolis Moose (#296)	April 30, 2018	August 31, 2018	N/A	October 2018
Mayo American Legion #226	June 30, 2018	October 31, 2018	N/A	October 2018
Severna Park American Legion (#175)	June 30, 2018	October 31, 2018	N/A	October 2018

- 1) Staffing
 - a. One vacancy for audit supervisor at MGM/Rocky Gap.
 - b. One vacancy for audit supervisor at Horseshoe/Ocean Downs
 - c. One vacancy for auditor at Live!
- 2) Next audit committee meeting scheduled for December 13, 2018.
- 3) IRS MOU – a draft of requested changes was submitted to the IRS on August 10, 2018 for review and comments and we await their response.
- 4) Hollywood Casino is scheduled to close their facility on the evening of October 23, 2018 to facilitate the repair of their UPS system and will re-open the afternoon of October 24.
- 5) Live! Casino – Casino floor project scheduled between October 22 to December 14 will result in the reduction of 135 slots and 3 table games.

C Electronic Gaming Device Operations

	Hollywood	Ocean Downs	Live!	Rocky Gap	Horseshoe	MGM-NH	Bingo Halls
VLT Installs	0	18	19	12	0	8	29
VLT Removals	0	18	19	12	0	8	29
Floor Moves	0	56	24	32	30	49	23
Game Changes	5	35	33	13	4	44	0
Change Requests	6	7	90	3	3	14	4
Operation Reviews	1	1	1	1	1	1	1

- 1) ITLM Update - As of 10/15/18, 352 ITLMs in 84 unique Veterans' Posts are currently operational. The ITLM Program as a whole has contributed over \$14.4 million in profits to the participating Posts since September 2014.
- 2) Phase II (Prizes over \$600) rolled out at 5 pilot sites September 13th-14th. Each pilot site will be receiving an additional Phase II machine the week of October 29th for continued testing.
- 3) Staff attended a 2-day GLI University training conducted here at MLGCA HQ. Topics covered included components of a game, slot math, GLI tools, progressive systems, on-line accounting systems, and advanced math.
- 4) Central System, Failover to Back-up Data Center (BDC) – on Sept. 18th the Primary Data Center lost power as a result of a lightning strike. The System failed over to the BDC flawlessly. The System operated out of the BDC until October 1st.
- 5) Quarterly Payout Percentage (July 1 – September 30, 2018)

Hollywood Casino Perryville	Ocean Downs Casino	Live! Casino & Hotel	Rocky Gap Casino Resort	Horseshoe Casino Baltimore	MGM National Harbor
90.12%	91.16%	91.51%	90.85%	91.01%	91.50%

- 6) Rolling 12-months payout percentage (October 1, 2017 – September 30, 2018)

Hollywood Casino Perryville	Ocean Downs Casino	Live! Casino & Hotel	Rocky Gap Casino Resort	Horseshoe Casino Baltimore	MGM National Harbor
90.31%	91.92%	91.64%	90.84%	90.95%	91.22%

D Responsible Gambling

- 1) Voluntary Exclusion Program
 - a) 26 new participants joined the casino VEP program in September; the current number of active participants is 1,918.
 - b) There were 5 removals from the VEP in September and 246 in total.
 - c) To date, 573 violations have occurred since the casino VEP program began. All have been cited for criminal trespass and court resolution is pending.
 - d) There were 3 additional enrollments on the lottery VEP list and 2 removals; the total number of participants is 324.
 - e) There were no additional enrollments to the bingo hall VEP program for this reporting period; the total number of participants is 9.
- 2) The launch of the new electronic VEP notification process is currently in progress.
- 3) A meeting was held in September between the Lottery, the Maryland Department of Health and the Center of Excellence to further collaborate on responsible gambling initiatives.
- 4) The next MARG meeting is scheduled for October 30, 2018 at MGMNH.