

Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director



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TO: Maryland Lottery and Gaming Commission
Gordon Medenica, Director

FROM: James Logue, Managing Director, Gaming

DATE: November 9, 2017

SUBJECT: Gaming Division Report for the November 2017 Commission Meeting

A Skills-Based Amusement Device Registrations

The table below reflects all Skills-Based registrations processed to date.

Skills-Based Amusement Device Program – as of 10/31/2017							
Registered Owners		Registered Locations		Registered Devices		Illegal Electronic Gaming Device Tips	
October	Since Inception	October	Since Inception	October	Since Inception	October	Since Inception
0	38	0	503	8	2225	0	5

B VLT Audit Department

Audit Summary			
Location	Audit Area	Status	Periods Covered
Maryland Live Casino	Compliance & Operations	Completed	September
Rocky Gap	Compliance & Operations	Completed	September
Ocean Downs	Compliance & Operations	Completed	September
Hollywood Casino	Compliance & Operations	Completed	September
Horseshoe Casino	Compliance & Operations	Completed	September
MGM NH Casino	Compliance & Operations	Completed	September
Maryland Live Casino	Compliance & Operations	In process	Oct - Nov
Rocky Gap	Compliance & Operations	In process	Oct - Nov
Ocean Downs	Compliance & Operations	In process	Oct - Nov
Hollywood Casino	Compliance & Operations	In process	Oct - Nov
Horseshoe Casino	Compliance & Operations	In process	Oct - Nov
MGM NH Casino	Compliance & Operations	In process	Oct - Nov
Bingo World	Compliance & Operations	In Process	November 2017
Delta Bingo – Laurel	Compliance & Operations	In Process	November 2017
Delta Bingo – Waysons	Compliance & Operations	In Process	November 2017
Mayo American Legion #226	Compliance & Operations	In Process	November 2017
Laurel Elks #2283	Compliance & Operations	In Process	November 2017

American Legion Post #7	Compliance & Operations	In Process	November 2017
Annapolis Elks (#622)	Compliance & Operations	In Process	November 2017
Annapolis Moose (#296)	Compliance & Operations	In Process	November 2017
Severna Park American Legion (#175)	Compliance & Operations	In Process	November 2017
Rod 'N' Reel	Compliance & Operations	In Process	November 2017
Abners Crab House & Restaurant	Compliance & Operations	In Process	November 2017
Traders	Compliance & Operations	In Process	November 2017
American Legion Post 206	Compliance & Operations	In Process	November 2017

- 1) Staffing – One vacancy for Auditor at Rocky Gap Casino.

C Electronic Gaming Device Operations

	Hollywood	Ocean Downs	MD Live	Rocky Gap	Horseshoe	MGM-NH	Bingo Halls
VLT Installs	0	10	1	0	20	14	0
VLT Removals	0	10	18	0	6	300	0
Floor Moves	0	9	177	0	21	820	0
Game Changes	14	47	48	6	51	15	42
Change Requests	2	8	12	2	10	17	3
Operation Reviews	1	1	1	1	1	1	0

- 1) ITLM Update - As of 11/1/17, 336 ITLMs in 78 unique Veterans' Posts are currently operational. The ITLM Program as a whole has contributed over \$10.9 million in profits to the participating Posts since September 2014

D Responsible Gambling

- 1) Voluntary Exclusion Program
 - a) 47 new participants joined the casino VEP program in October; the current number of active participants is 1,625.
 - b) There were 2 removals from the VEP in October and 150 in total.
 - c) To date, 349 violations have occurred since the casino VEP program began. All have been cited for criminal trespass and court resolution is pending.
 - d) There were 7 additional enrollments on the lottery VEP list; the total number of participants is 303.
 - e) No changes to the bingo hall VEP program for this reporting period; the total number of participants is 6.
- 2) We have begun discussions and planning meetings aimed at automating the VEP database to make it more accurate, more timely, and easier for casino staff to keep updated records. This will be a multi-month project involving the MLGCA, casino staff, and the Center for Excellence.