TO: $\quad$| Maryland Lottery and Gaming Commission |
| :--- |
| Gordon Medenica, Director |

FROM: James Logue, Managing Director, Gaming
DATE: $\quad$ March 13, 2018
SUBJECT: Gaming Division Report for the March 2018 Commission Meeting

## A Skills-Based Amusement Device Registrations

The table below reflects all Skills-Based registrations processed to date.

| Skills-Based Amusement Device Program - as of 02/28/2018 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | Illegal Electronic <br> Gaming Device Tips |  |
| Registered Owners | Registered Locations | Registered Devices | Gami8 |  | February | $\mathbf{2 0 1 8}$ | February |
| February | $\mathbf{2 0 1 8}$ | February | $\mathbf{2 0 1 8}$ | $\mathbf{0}$ |  |  |  |
| $\mathbf{0}$ | $\mathbf{1 9}$ | $\mathbf{0}$ | $\mathbf{3 1 1}$ | $\mathbf{0}$ | $\mathbf{2 5 5 4}$ | $\mathbf{2}$ | $\mathbf{2}$ |

## B VLT Audit Department

| Audit Summary |  |  |  |  | Audit Area | Status | Periods Covered |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Location | Compliance \& Operations | Completed | January |  |  |  |  |
| Maryland Live Casino | Compliance \& Operations | Completed | January |  |  |  |  |
| Rocky Gap | Comple | January |  |  |  |  |  |
| Ocean Downs | Compliance \& Operations | Completed | January |  |  |  |  |
| Hollywood Casino | Compliance \& Operations | Completed | January |  |  |  |  |
| Horseshoe Casino | Compliance \& Operations | Completed | January |  |  |  |  |
| MGM NH Casino | Compliance \& Operations | Completed | Feb-Mar |  |  |  |  |
| Maryland Live Casino | Compliance \& Operations | In process | Feb-Mar |  |  |  |  |
| Rocky Gap | Compliance \& Operations | In process | Feb-Mar |  |  |  |  |
| Ocean Downs | Compliance \& Operations | In process | Feb-Mar |  |  |  |  |
| Hollywood Casino | Compliance \& Operations | In process | Feb-Mar |  |  |  |  |
| Horseshoe Casino | Compliance \& Operations | In process | Feb-Mar |  |  |  |  |
| MGM NH Casino | Compliance \& Operations | In process | February |  |  |  |  |
| Bingo World | Compliance \& Operations | In process | February |  |  |  |  |
| Delta Bingo - Laurel | Compliance \& Operations | In process | February |  |  |  |  |
| Delta Bingo - Waysons | Compliance \& Operations | In process | February |  |  |  |  |
| Mayo American Legion \#226 | Compliance \& Operations | In process | February |  |  |  |  |
| Laurel Elks \#2283 | Compliance \& Operations | In process | February |  |  |  |  |
| American Legion Post \#7 | Compliance \& Operations | In process | February |  |  |  |  |
| Annapolis Elks (\#622) | Compliance \& Operations | In process | February |  |  |  |  |
| Annapolis Moose (\#296) | Compliance \& Operations | In process |  |  |  |  |  |


| Severna Park American <br> Legion (\#175) | Compliance \& Operations | In process | February |
| :---: | :---: | :--- | :--- |
| Rod 'N' Reel | Compliance \& Operations | In process | February |
|  <br> Restaurant | Compliance \& Operations | In process | February |
| Traders | Compliance \& Operations | In process | February |
| American Legion Post 206 | Compliance \& Operations | In process | February |

1) Staffing - Audit Department is now fully staffed
2) Annual regulatory review announcement - responses due March 31, 2018
3) Next audit committee meeting is scheduled for March $27,2018,1 \mathrm{pm}-3 \mathrm{pm}$

## C Electronic Gaming Device Operations

|  | Hollywood | Ocean <br> Downs | MD <br> Live | Rocky <br> Gap | Horseshoe | MGM- <br> NH | Bingo <br> Halls |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| VLT Installs | 24 | 0 | 32 | 0 | 9 | 16 | 41 |
| VLT Removals | 38 | 0 | 20 | 0 | 9 | 20 | 41 |
| Floor Moves | 0 | 6 | 91 | 0 | 31 | 221 | 0 |
| Game Changes | 1 | 11 | 40 | 46 | 27 | 94 | 168 |
| Change Requests | 5 | 5 | 12 | 4 | 6 | 11 | 9 |
| Operation <br> Reviews | 1 | 1 | 1 | 1 | 1 | 1 | 0 |

1) ITLM Update - As of $3 / 9 / 18,350$ ITLMs in 82 unique Veterans' Posts are currently operational. The ITLM Program as a whole has contributed over $\$ 12.5$ million in profits to the participating Posts since September 2014.

## D Responsible Gambling

1) Voluntary Exclusion Program
a) 28 new participants joined the casino VEP program in February; the current number of active participants is 1,758 .
b) There were 9 removals from the VEP in February and 175 in total.
c) To date, 434 violations have occurred since the casino VEP program began. All have been cited for criminal trespass and court resolution is pending.
d) There were 3 additional enrollments on the lottery VEP list and 1 removal; the total number of participants is 321 .
e) There were no additional enrollments to the bingo hall VEP program for this reporting period; the total number of participants is 9 .
2) We have begun discussions and planning meetings aimed at automating the VEP database to make it more accurate, more timely, and easier for casino staff to keep updated records. This will be a multi-month project involving the MLGCA, casino staff, and the Center for Excellence.
