Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director

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TO: Maryland Lottery and Gaming Commission

Gordon Medenica, Director

FROM: James Logue, Managing Director, Gaming

DATE: March 13, 2018

SUBJECT: Gaming Division Report for the March 2018 Commission Meeting

A Skills-Based Amusement Device Registrations

The table below reflects all Skills-Based registrations processed to date.

Skills-Based Amusement Device Program – as of 02/28/2018							
Registered Owners		Registered Locations		Registered Devices		Illegal Electronic Gaming Device Tips	
February	2018	February	2018	February	2018	February	2018
0	19	0	311	0	2554	2	2

B VLT Audit Department

Audit Summary					
Location	Audit Area	Status	Periods Covered		
Maryland Live Casino	Compliance & Operations	Completed	January		
Rocky Gap	Compliance & Operations	Completed	January		
Ocean Downs	Compliance & Operations	Completed	January		
Hollywood Casino	Compliance & Operations	Completed	January		
Horseshoe Casino	Compliance & Operations	Completed	January		
MGM NH Casino	Compliance & Operations	Completed	January		
Maryland Live Casino	Compliance & Operations	In process	Feb-Mar		
Rocky Gap	Compliance & Operations	In process	Feb-Mar		
Ocean Downs	Compliance & Operations	In process	Feb-Mar		
Hollywood Casino	Compliance & Operations	In process	Feb-Mar		
Horseshoe Casino	Compliance & Operations	In process	Feb-Mar		
MGM NH Casino	Compliance & Operations	In process	Feb-Mar		
Bingo World	Compliance & Operations	In process	February		
Delta Bingo – Laurel	Compliance & Operations	In process	February		
Delta Bingo – Waysons	Compliance & Operations	In process	February		
Mayo American Legion #226	Compliance & Operations	In process	February		
Laurel Elks #2283	Compliance & Operations	In process	February		
American Legion Post #7	Compliance & Operations	In process	February		
Annapolis Elks (#622)	Compliance & Operations	In process	February		
Annapolis Moose (#296)	Compliance & Operations	In process	February		

Severna Park American Legion (#175)	Compliance & Operations	In process	February	
Rod 'N' Reel	Compliance & Operations	In process	February	
Abners Crab House &				
Restaurant	Compliance & Operations	In process	February	
Traders	Compliance & Operations	In process	February	
American Legion Post 206	Compliance & Operations	In process	February	

- 1) Staffing Audit Department is now fully staffed
- 2) Annual regulatory review announcement responses due March 31, 2018
- 3) Next audit committee meeting is scheduled for March 27, 2018, 1pm-3pm

C Electronic Gaming Device Operations

	Hollywood	Ocean Downs	MD Live	Rocky Gap	Horseshoe	MGM- NH	Bingo Halls
VLT Installs	24	0	32	0	9	16	41
VLT Removals	38	0	20	0	9	20	41
Floor Moves	0	6	91	0	31	221	0
Game Changes	1	11	40	46	27	94	168
Change Requests	5	5	12	4	6	11	9
Operation Reviews	1	1	1	1	1	1	0

1) ITLM Update - As of 3/9/18, 350 ITLMs in 82 unique Veterans' Posts are currently operational. The ITLM Program as a whole has contributed over \$12.5 million in profits to the participating Posts since September 2014.

D Responsible Gambling

- 1) Voluntary Exclusion Program
 - a) 28 new participants joined the casino VEP program in February; the current number of active participants is 1,758.
 - b) There were 9 removals from the VEP in February and 175 in total.
 - c) To date, 434 violations have occurred since the casino VEP program began. All have been cited for criminal trespass and court resolution is pending.
 - d) There were 3 additional enrollments on the lottery VEP list and 1 removal; the total number of participants is 321.
 - e) There were no additional enrollments to the bingo hall VEP program for this reporting period; the total number of participants is 9.
- 2) We have begun discussions and planning meetings aimed at automating the VEP database to make it more accurate, more timely, and easier for casino staff to keep updated records. This will be a multi-month project involving the MLGCA, casino staff, and the Center for Excellence.