

Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director



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TO: Maryland Lottery and Gaming Commission
Gordon Medenica, Director

FROM: James Logue, Managing Director, Gaming

DATE: January 16, 2018

SUBJECT: Gaming Division Report for the January 2018 Commission Meeting

A Skills-Based Amusement Device Registrations

The table below reflects all Skills-Based registrations processed to date. 2018 Registration began in December 2017.

Skills-Based Amusement Device Program – as of 12/31/2017							
Registered Owners		Registered Locations		Registered Devices		Illegal Electronic Gaming Device Tips	
2017 December	2017 Totals	2017 December	2017 Totals	2017 December	2017 Totals	2017 December	2017 Totals
8	38	131	504	702	2226	0	5

B VLT Audit Department

Audit Summary			
Location	Audit Area	Status	Periods Covered
Maryland Live Casino	Compliance & Operations	Completed	November
Rocky Gap	Compliance & Operations	Completed	November
Ocean Downs	Compliance & Operations	Completed	November
Hollywood Casino	Compliance & Operations	Completed	November
Horseshoe Casino	Compliance & Operations	Completed	November
MGM NH Casino	Compliance & Operations	Completed	November
Maryland Live Casino	Compliance & Operations	In process	Dec - Jan
Rocky Gap	Compliance & Operations	In process	Dec - Jan
Ocean Downs	Compliance & Operations	In process	Dec - Jan
Hollywood Casino	Compliance & Operations	In process	Dec - Jan
Horseshoe Casino	Compliance & Operations	In process	Dec - Jan
MGM NH Casino	Compliance & Operations	In process	Dec - Jan
Bingo World	Compliance & Operations	In Process	December 2017
Delta Bingo – Laurel	Compliance & Operations	In Process	December 2017
Delta Bingo – Waysons	Compliance & Operations	In Process	December 2017
Mayo American Legion #226	Compliance & Operations	In Process	December 2017
Laurel Elks #2283	Compliance & Operations	In Process	December 2017

American Legion Post #7	Compliance & Operations	In Process	December 2017
Annapolis Elks (#622)	Compliance & Operations	In Process	December 2017
Annapolis Moose (#296)	Compliance & Operations	In Process	December 2017
Severna Park American Legion (#175)	Compliance & Operations	In Process	December 2017
Rod 'N' Reel	Compliance & Operations	In Process	December 2017
Abners Crab House & Restaurant	Compliance & Operations	In Process	December 2017
Traders	Compliance & Operations	In Process	December 2017
American Legion Post 206	Compliance & Operations	In Process	December 2017

- 1) Staffing – One vacancy for Auditor at MGM and two vacancies for Auditors at Horseshoe.
- 2) Standard Table Game Rules – New Games
 - a) Blackjack – Blackjack Buster
 - b) Pai Gow Tiles – Pair Fortunes Pai Gow Bonus
- 3) An announcement of the annual regulatory review process has been sent to the casinos with a response due date of March 29.

C Electronic Gaming Device Operations

	Hollywood	Ocean Downs	MD Live	Rocky Gap	Horseshoe	MGM-NH	Bingo Halls
VLT Installs	6	94	13	0	12	38	7
VLT Removals	6	0	12	0	3	48	7
Floor Moves	0	354	0	0	3	88	0
Game Changes	0	0	0	76	78	7	0
Change Requests	2	21	9	6	8	7	2
Operation Reviews	1	1	1	1	1	1	0

- 1) ITLM Update - As of 1/10/18, 347 ITLMs in 81 unique Veterans' Posts are currently operational. The ITLM Program as a whole has contributed over \$11.7 million in profits to the participating Posts since September 2014.
- 2) Quarterly Payback Percentage (October 1 – December 31, 2017)

Hollywood Casino Perryville	Casino at Ocean Downs	Maryland Live! Casino	Rocky Gap Casino Resort	Horseshoe Casino Baltimore	MGM National Harbor
90.47%	92.46%	91.57%	90.75%	91.20%	90.91%

- 3) 2017 Calendar Year Payback Percentage (January 1 – December 31, 2017)

Hollywood Casino Perryville	Casino at Ocean Downs	Maryland Live! Casino	Rocky Gap Casino Resort	Horseshoe Casino Baltimore	MGM National Harbor
90.49%	92.58%	91.82%	90.85%	91.54%	90.74%

D Responsible Gambling

- 1) Voluntary Exclusion Program
 - a) 37 new participants joined the casino VEP program in December; the current number of active participants is 1,695.
 - b) There were 4 removals from the VEP in December and 163 in total.
 - c) To date, 400 violations have occurred since the casino VEP program began. All have been cited for criminal trespass and court resolution is pending.
 - d) There were 3 additional enrollments on the lottery VEP list; the total number of participants is 316.
 - e) There were no additional enrollments to the bingo hall VEP program for this reporting period; the total number of participants is 9.

- 2) We have begun discussions and planning meetings aimed at automating the VEP database to make it more accurate, more timely, and easier for casino staff to keep updated records. This will be a multi-month project involving the MLGCA, casino staff, and the Center for Excellence.