

Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director



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TO: Maryland Lottery and Gaming Commission
Gordon Medenica, Director

FROM: James Logue, Managing Director, Gaming

DATE: February 14, 2018

SUBJECT: Gaming Division Report for the February 2018 Commission Meeting

A Skills-Based Amusement Device Registrations

The table below reflects all Skills-Based registrations processed to date.

| Skills-Based Amusement Device Program – as of 01/31/2018 | | | | | | | |
|--|------|----------------------|------|--------------------|------|---------------------------------------|------|
| Registered Owners | | Registered Locations | | Registered Devices | | Illegal Electronic Gaming Device Tips | |
| January | 2018 | January | 2018 | January | 2018 | January | 2018 |
| 11 | 19 | 180 | 311 | 1852 | 2554 | 0 | 5 |

B VLT Audit Department

| Audit Summary | | | |
|---------------------------|-------------------------|------------|-------------------|
| Location | Audit Area | Status | Periods Covered |
| Maryland Live Casino | Compliance & Operations | Completed | December |
| Rocky Gap | Compliance & Operations | Completed | December |
| Ocean Downs | Compliance & Operations | Completed | December |
| Hollywood Casino | Compliance & Operations | Completed | December |
| Horseshoe Casino | Compliance & Operations | Completed | December |
| MGM NH Casino | Compliance & Operations | Completed | December |
| Maryland Live Casino | Compliance & Operations | In process | Jan-Feb |
| Rocky Gap | Compliance & Operations | In process | Jan-Feb |
| Ocean Downs | Compliance & Operations | In process | Jan-Feb |
| Hollywood Casino | Compliance & Operations | In process | Jan-Feb |
| Horseshoe Casino | Compliance & Operations | In process | Jan-Feb |
| MGM NH Casino | Compliance & Operations | In process | Jan-Feb |
| Bingo World | Compliance & Operations | Completed | 01/01/17-12/31/17 |
| Delta Bingo – Laurel | Compliance & Operations | Completed | 01/01/17-12/31/17 |
| Delta Bingo – Waysons | Compliance & Operations | Completed | 01/01/17-12/31/17 |
| Mayo American Legion #226 | Compliance & Operations | Completed | 01/01/17-12/31/17 |
| Laurel Elks #2283 | Compliance & Operations | Completed | 01/01/17-12/31/17 |
| American Legion Post #7 | Compliance & Operations | Completed | 01/01/17-12/31/17 |
| Annapolis Elks (#622) | Compliance & Operations | Completed | 01/01/17-12/31/17 |
| Annapolis Moose (#296) | Compliance & Operations | Completed | 01/01/17-12/31/17 |

| | | | |
|-------------------------------------|-------------------------|-----------|-------------------|
| Severna Park American Legion (#175) | Compliance & Operations | Completed | 01/01/17-12/31/17 |
| Rod 'N' Reel | Compliance & Operations | Completed | 01/01/17-12/31/17 |
| Abners Crab House & Restaurant | Compliance & Operations | Completed | 01/01/17-12/31/17 |
| Traders | Compliance & Operations | Completed | 01/01/17-12/31/17 |
| American Legion Post 206 | Compliance & Operations | Completed | 01/01/17-12/31/17 |

- 1) Staffing – One vacancy for Auditor at MGM and two vacancies for Auditors at Horseshoe.
- 2) Standard Table Game Rules – New Games
 - a) Blackjack – Bonus Spin Progressive Wager
 - b) Criss Cross Poker – Bonus Spin Progressive Wager
 - c) Chase the Flush – adjustment made to Bonus Spin Progressive Wager paytable
 - d) Commission Free Three Card Baccarat

C Electronic Gaming Device Operations

| | Hollywood | Ocean Downs | MD Live | Rocky Gap | Horseshoe | MGM-NH | Bingo Halls |
|-------------------|------------------|--------------------|----------------|------------------|------------------|---------------|--------------------|
| VLT Installs | 24 | 0 | 8 | 0 | 28 | 0 | 11 |
| VLT Removals | 38 | 0 | 24 | 0 | 28 | 0 | 11 |
| Floor Moves | 0 | 0 | 90 | 61 | 16 | 30 | 0 |
| Game Changes | 1 | 0 | 86 | 0 | 65 | 134 | 64 |
| Change Requests | 5 | 0 | 16 | 2 | 9 | 15 | 5 |
| Operation Reviews | 1 | 1 | 1 | 1 | 1 | 1 | 3 |

- 1) ITLM Update - As of 2/8/18, 348 ITLMs in 81 unique Veterans' Posts are currently operational. The ITLM Program as a whole has contributed over \$11.7 million in profits to the participating Posts since September 2014.

D Responsible Gambling

- 1) Voluntary Exclusion Program
 - a) 47 new participants joined the casino VEP program in January; the current number of active participants is 1,739.
 - b) There were 3 removals from the VEP in December and 166 in total.
 - c) To date, 417 violations have occurred since the casino VEP program began. All have been cited for criminal trespass and court resolution is pending.
 - d) There were 3 additional enrollments on the lottery VEP list; the total number of participants is 319.
 - e) There were no additional enrollments to the bingo hall VEP program for this reporting period; the total number of participants is 9.
- 2) We have begun discussions and planning meetings aimed at automating the VEP database to make it more accurate, more timely, and easier for casino staff to keep updated records. This will be a multi-month project involving the MLGCA, casino staff, and the Center for Excellence.