

Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director



Montgomery Park Business Center
1800 Washington Blvd., Suite 330
Baltimore, Maryland 21230

Tel: 410-230-8800
TTY users call Maryland Relay
www.mdlottery.com

TO: Maryland Lottery and Gaming Commission
Gordon Medenica, Director

FROM: James Logue, Managing Director, Gaming

DATE: August 14, 2018

SUBJECT: Gaming Division Report for the August 2018 Commission Meeting

A Skills-Based Amusement Device Registrations

The table below reflects all Skills-Based registrations processed to date.

Skills-Based Amusement Device Program – as of 07/31/2018							
Registered Owners		Registered Locations		Registered Devices		Illegal Electronic Gaming Device Tips	
July	2018	July	2018	July	2018	July	2018
4	42	7	538	110	3480	0	2

B Gaming Audit Department

Casino Audit			
Location	Audit Area	Status	Periods Covered
Live! Casino	Compliance & Operations	Completed	June
Rocky Gap	Compliance & Operations	Completed	June
Ocean Downs	Compliance & Operations	Completed	June
Hollywood Casino	Compliance & Operations	Completed	June
Horseshoe Casino	Compliance & Operations	Completed	June
MGM NH Casino	Compliance & Operations	Completed	June
Live! Casino	Compliance & Operations	In process	July-August
Rocky Gap	Compliance & Operations	In process	July-August
Ocean Downs	Compliance & Operations	In process	July-August
Hollywood Casino	Compliance & Operations	In process	July-August
Horseshoe Casino	Compliance & Operations	In process	July-August
MGM NH Casino	Compliance & Operations	In process	July-August

Instant Bingo Hall – 2018 Annual Financial Statement Audit/Review Status				
Instant Bingo Hall Locations	F/S Year End	F/S Due Dates	F/S Submitted	2018 Audit Status
Rod 'N' Reel	December 31, 2017	April 30, 2018	April 27, 2018	August 2018
Bingo World	December 31, 2017	April 30, 2018	April 18, 2018	August 2018
Traders	December 31, 2017	April 30, 2018	Pending	August 2018
Abners Crab House & Restaurant	December 31, 2017	April 30, 2018	April 18, 2018	August 2018
American Legion Post 206	December 31, 2017	April 30, 2018	Pending	August 2018
American Legion Post #7	December 31, 2017	April 30, 2018	Pending	August 2018
Delta Bingo – Laurel	March 31, 2018	July 31, 2018	July 31, 2018	August 2018
Delta Bingo – Waysons	March 31, 2018	July 31, 2018	July 31, 2018	August 2018
Laurel Elks #2283	March 31, 2018	July 31, 2018	Pending	August 2018
Annapolis Elks (#622)	March 31, 2018	July 31, 2018	Pending	August 2018
Annapolis Moose (#296)	April 30, 2018	August 31, 2018	Pending	August 2018
Mayo American Legion #226	June 30, 2018	October 31, 2018	Pending	August 2018
Severna Park American Legion (#175)	June 30, 2018	October 31, 2018	Pending	August 2018

- 1) Staffing – Audit Department is currently fully staffed.
- 2) Next audit committee meeting is scheduled for September 18, 2018, 1pm-3pm
- 3) Audit staff scheduled to visit MGM and Caesar's in Las Vegas on September 24 to perform shared services audits.

C Electronic Gaming Device Operations

	Hollywood	Ocean Downs	Live!	Rocky Gap	Horseshoe	MGM-NH	Bingo Halls
VLT Installs	8	0	52	14	14	133	0
VLT Removals	8	0	54	14	14	37	0
Floor Moves	0	0	78	14	107	287	0
Game Changes	0	22	82	30	51	17	98
Change Requests	2	2	15	9	3	15	5
Operation Reviews	1	1	1	1	1	1	13

- 1) ITLM Update - As of 8/8/18, 357 ITLMs in 84 unique Veterans' Posts are currently operational. The ITLM Program as a whole has contributed over \$14.4 million in profits to the participating Posts since September 2014.
- 2) In July, the MLGCA participated in the American Legion Convention in Ocean City to help promote the ITLM program.
- 3) Updates to the Diamond Game ITLM back-end system began on August 13.
- 4) Quarterly Payback Percentage (April 1 – June 30, 2018)

Hollywood Casino Perryville	Ocean Downs Casino	Live! Casino & Hotel	Rocky Gap Casino Resort	Horseshoe Casino Baltimore	MGM National Harbor
90.27%	92.19%	91.48%	90.86%	90.87%	91.34%

- 5) Rolling 12-months Payback Percentage (August 1, 2017 – July 31, 2018)

Hollywood Casino Perryville	Ocean Downs Casino	Live! Casino & Hotel	Rocky Gap Casino Resort	Horseshoe Casino Baltimore	MGM National Harbor
90.36%	92.07%	91.68%	90.82%	91.03%	91.09%

D Responsible Gambling

- 1) Voluntary Exclusion Program
 - a) 41 new participants joined the casino VEP program in June, 32 in July; the current number of active participants is 1,879.
 - b) There were 16 removals from the VEP in June/July and 226 in total.
 - c) To date, 534 violations have occurred since the casino VEP program began. All have been cited for criminal trespass and court resolution is pending.
 - d) There were 9 additional enrollments on the lottery VEP list and 5 removals; the total number of participants is 320.
 - e) There were no additional enrollments to the bingo hall VEP program for this reporting period; the total number of participants is 9.
- 2) The launch of the new electronic VEP notification process is currently in progress.