

# Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director



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TO: Maryland Lottery and Gaming Commission  
Gordon Medenica, Director

FROM: James Logue, Managing Director, Gaming

DATE: April 17, 2018

SUBJECT: Gaming Division Report for the April 2018 Commission Meeting

## A Skills-Based Amusement Device Registrations

The table below reflects all Skills-Based registrations processed to date.

Skills-Based Amusement Device Program – as of 03/31/2018							
Registered Owners		Registered Locations		Registered Devices		Illegal Electronic Gaming Device Tips	
March	2018	March	2018	March	2018	March	2018
0	19	2	313	9	2563	0	2

## B VLT Audit Department

Audit Summary			
Location	Audit Area	Status	Periods Covered
Live! Casino	Compliance & Operations	Completed	February
Rocky Gap	Compliance & Operations	Completed	February
Ocean Downs	Compliance & Operations	Completed	February
Hollywood Casino	Compliance & Operations	Completed	February
Horseshoe Casino	Compliance & Operations	Completed	February
MGM NH Casino	Compliance & Operations	Completed	February
Live! Casino	Compliance & Operations	In process	Mar-April
Rocky Gap	Compliance & Operations	In process	Mar-April
Ocean Downs	Compliance & Operations	In process	Mar-April
Hollywood Casino	Compliance & Operations	In process	Mar-April
Horseshoe Casino	Compliance & Operations	In process	Mar-April
MGM NH Casino	Compliance & Operations	In process	Mar-April

## C Instant Bingo Hall – 2018 Annual Financial Statement Audit/Review Status

Instant Bingo Hall Locations	F/S Year End	F/S Due Dates	F/S Submitted	2018 Audit Status
Rod 'N' Reel	31-Dec-17	30-Apr-18	N/A	April 2018
Bingo World	31-Dec-17	30-Apr-18	N/A	April 2018

Traders	31-Dec-17	30-Apr-18	N/A	April 2018
Abners Crab House & Restaurant	31-Dec-17	30-Apr-18	N/A	April 2018
American Legion Post 206	31-Dec-17	30-Apr-18	N/A	April 2018
American Legion Post #7	31-Dec-17	30-Apr-18	N/A	April 2018
Delta Bingo – Laurel	31-Mar-18	30-Jul-18	N/A	April 2018
Delta Bingo – Waysons	31-Mar-18	30-Jul-18	N/A	April 2018
Laurel Elks #2283	31-Mar-18	30-Jul-18	N/A	April 2018
Annapolis Elks (#622)	31-Mar-18	30-Jul-18	N/A	April 2018
Annapolis Moose (#296)	30-Apr-18	31-Aug-18	N/A	April 2018
Mayo American Legion #226	30-Jun-18	31-Oct-18	N/A	April 2018
Severna Park American Legion (#175)	30-Jun-18	31-Oct-18	N/A	April 2018

- 1) Staffing – Audit Department is currently fully staffed
- 2) Annual regulatory review
  - a. Response received March 26<sup>th</sup>.
  - b. Internal staff meeting April 17<sup>th</sup>
  - c. Tentative meeting with facility operators week of May 1<sup>st</sup>
- 3) Next audit committee meeting is scheduled for June 26, 2018, 1pm-3pm

#### **D Electronic Gaming Device Operations**

	<b>Hollywood</b>	<b>Ocean Downs</b>	<b>MD Live</b>	<b>Rocky Gap</b>	<b>Horseshoe</b>	<b>MGM-NH</b>	<b>Bingo Halls</b>
VLT Installs	0	6	161	0	74	14	0
VLT Removals	0	2	172	0	74	14	0
Floor Moves	0	0	74	25	1	4	0
Game Changes	9	8	21	41	0	50	52
Change Requests	1	5	18	8	7	2	3
Operation Reviews	1	1	1	1	1	1	0

- 1) ITLM Update - As of 4/5/18, 351 ITLMs in 82 unique Veterans' Posts are currently operational. The ITLM Program as a whole has contributed over \$12.8 million in profits to the participating Posts since September 2014.

2) Quarterly Payback Percentage (January 1 – March 31, 2018):

<b>Hollywood Casino Perryville</b>	<b>Ocean Downs Casino</b>	<b>Live! Casino &amp; Hotel</b>	<b>Rocky Gap Casino Resort</b>	<b>Horseshoe Casino Baltimore</b>	<b>MGM National Harbor</b>
90.41%	92.08%	91.98%	90.88%	90.71%	91.09%

3) Rolling 12-months Payback Percentage (April 1, 2017 – March 31, 2018):

<b>Hollywood Casino Perryville</b>	<b>Ocean Downs Casino</b>	<b>Live! Casino &amp; Hotel</b>	<b>Rocky Gap Casino Resort</b>	<b>Horseshoe Casino Baltimore</b>	<b>MGM National Harbor</b>
90.45%	92.42%	91.92%	90.81%	91.27%	90.90%

**E Responsible Gambling**

1) Voluntary Exclusion Program

- a) 28 new participants joined the casino VEP program March; the current number of active participants is 1,774.
  - b) There were 12 removals from the VEP in March and 187 in total.
  - c) To date, 454 violations have occurred since the casino VEP program began. All have been cited for criminal trespass and court resolution is pending.
  - d) There were 2 additional enrollments on the lottery VEP list and 0 removals; the total number of participants is 323.
  - e) There were no additional enrollments to the bingo hall VEP program for this reporting period; the total number of participants is 9.
- 2) We have begun discussions and planning meetings aimed at automating the VEP database to make it more accurate, more timely, and easier for casino staff to keep updated records. This will be a multi-month project involving the MLGCA, casino staff, and the Center for Excellence.