

Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director



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TO: Maryland Lottery and Gaming Control Commission
Gordon Medenica, Director

FROM: Charles LaBoy, Assistant Director for Gaming

DIVISION: Executive - Gaming

DATE: September 16, 2015

SUBJECT: Report for the September 24th Commission Meeting

A. VLT Audit Department

Audit Summary			
Video Lottery Facility	Audit Area	Status	Periods Covered
Maryland Live Casino	Compliance & Operations	Completed	July
Rocky Gap	Compliance & Operations	Completed	July
Ocean Downs	Compliance & Operations	Completed	July
Hollywood Casino	Compliance & Operations	Completed	July
Horseshoe Casino	Compliance & Operations	Completed	July
Maryland Live Casino	Compliance & Operations	In Process	August -September
Rocky Gap	Compliance & Operations	In Process	August -September
Ocean Downs	Compliance & Operations	In Process	August -September
Hollywood Casino	Compliance & Operations	In Process	August - September
Horseshoe Casino	Compliance & Operations	In Process	August- September
Wayson's	Compliance & Operations	In Process	2015
Trader's	Compliance & Operations	In Process	2015
Rod 'N' Reel	Compliance & Operations	In Process	2015

- a. Staffing Update – Positions in recruitment.
 1. Internal Auditor II – Horseshoe Casino
 2. Internal Auditor II – Internal Audit Department
 3. Internal Audit Supervisor – Internal Audit Department
 4. Internal Audit Lead – Gaming Division
- b. An Audit Committee meeting was held on September 11 where the audit reports for the second quarter were reviewed and discussed. Operational updates of the gaming facilities were also provided.

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B. Electronic Gaming Device Operations

	Hollywood	Ocean Downs	MD Live	Rocky Gap	Horseshoe	Bingo Halls
VLT Installs	2	0	2	0	10	0
VLT Removals	2	0	2	0	10	0
Floor Moves	0	0	12	0	24	0
Game Conversions	7	7	27	169	29	4
Change Requests	5	3	9	16	9	1

- a. Staffing Update – Positions in recruitment.
 1. EGD Manager
 2. EGD Operations Tech
- b. ITLMs – For September there is one new site scheduled for install.

C. Responsible Gambling

1. 30 new participants joined the casino VEP since the last report, bringing the total number of participants as of August 31st to 910.
 2. There have been 17 removals from the VEP.
 3. To date, there are now 132 violations that have occurred since the Casino VEP program began, 2 occurring in since the last report; all have been cited for criminal trespass and court resolution pending.
 4. There are 9 additional enrollments on Lottery VEP list bringing the total number of participants to 138.
- b. Staff is working with Bingo Halls to ensure the submission of updates to their Annual Responsible Gambling Plans. To date 2 of the 13 Bingo Halls have submitted their plans. Others should be submitted prior to October 1, 2015.
 - c. Staff is continuing to work on the process to received level II certification with the World Lottery Association (WLA). The application is expected to be submitted by mid-October.
 - d. The Agency participated in the Maryland Alliance for Responsible Gambling meeting held on September 2, 2015 at the Center of Excellence on Problem Gambling located in Columbia, MD.