

Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director



Montgomery Park Business Center
1800 Washington Blvd., Suite 330
Baltimore, Maryland 21230

Tel: 410-230-8800
TTY users call Maryland Relay
www.mdlottery.com

TO: Maryland Lottery and Gaming Control Commission
FROM: Charles LaBoy, Assistant Director for Gaming
DIVISION: Executive - Gaming
DATE: June 9, 2015
SUBJECT: Report for the June 18th Commission Meeting

A. VLT Audit Department

Audit Summary			
Video Lottery Facility	Audit Area	Status	Periods Covered
Maryland Live Casino	Compliance & Operations	Completed	April
Rocky Gap	Compliance & Operations	Completed	April
Ocean Downs	Compliance & Operations	Completed	April
Hollywood Casino	Compliance & Operations	Completed	April
Horseshoe Casino	Compliance & Operations	Completed	April
Wayson's Bingo	Compliance & Operations	In Process	Oct 2014- Feb 2015
Maryland Live Casino	Compliance & Operations	In Process	May-June
Rocky Gap	Compliance & Operations	In Process	May-June
Ocean Downs	Compliance & Operations	In Process	May-June
Hollywood Casino	Compliance & Operations	In Process	May-June
Horseshoe Casino	Compliance & Operations	In Process	May-June

- a. Staffing Update
 1. Vacant Positions
 1. Gaming Auditor – 1 resignation
 2. Internal Auditor – 2 vacant
- b. The next Audit Committee meeting is scheduled for June 12.
- c. 2015 Regulatory Review – Staff is currently working on approximately suggested regulation changes submitted by industry representatives and staff. The regulations are expected to be submitted to the Commission during the August meeting.

B. Electronic Gaming Device Operations

	Hollywood	Ocean Downs	MD Live	Rocky Gap	Horseshoe	Bingo Halls
VLT Installs	0	0	54	0	2	0
VLT Removals	0	0	54	0	0	0
Floor Moves	0	2	0	0	0	0
Game Conversions	0	3	0	0	14	0
Change Requests	0	4	10	1	5	1

a. Staffing Update

1. EGD Manager Position – beginning recruitment
2. EGD Specialist – 1 resignation.

b. ITLMs – For June there is one new site scheduled for install and 10 existing locations scheduled for additional ITLMs.

C. Voluntary Exclusion Stats

1. 27 new participants joined the casino VEP since the last report, bringing the total number of participants as of May 31st to 815.
 2. Currently there are 14 requests for removal from the VEP list in process with one removal in May.
 3. To date, there are now 119 violations that have occurred since the Casino VEP program began, 10 occurring in May; all have been cited for criminal trespass and court resolution pending. (the previous report had an incorrect number of violations)
 4. There are 5 additional enrollments on Lottery VEP list bringing the total number of participants to 116.
- b. Staff continues to participate on behalf of the MLGCA on the National Council on Problem Gambling Conference Planning and Program Committees for the 2015 NCPG Conference to be held in Baltimore in July, 2015.
 - c. The Bingo Facilities’ webinar on Problem and Responsible Gambling is now available on the MLGCA’s website for Bingo staff/volunteers to take as part of their licensing requirements. To date, 260 staff/volunteers of the 13 facilities have successfully completed the training.
 - d. Continue to work on the process to accredit the MLGCA through a newly developed National Lottery Verification Process developed between the National Council on Problem Gambling and NASPL. Also will begin training in the next few months on Responsible gambling for Lottery staff and retailers.

Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director

Montgomery Park Business Center
1800 Washington Blvd., Suite 330
Baltimore, Maryland 21230



Tel: 410-230-8800
TTY users call Maryland Relay
www.mdlottery.com