TO: $\quad$| Maryland Lottery and Gaming Control Commission |  |
| :--- | :--- |
|  | Gordon Medenica, Director |
|  | Jim Nielsen, COO |

FROM: Charles LaBoy, Managing Director of Gaming

DIVISION: Gaming

DATE: December 6, 2016

SUBJECT: Report for the December 15 Commission Meeting

A Gaming Division

1) MGM National Harbor - MGM has successfully completed the two controlled demonstrations and has met all MLGCA requirements for issuance of their operation license. The license was awarded on Dec 7, 2016 with operations commencing on Dec 8, 2016.

B VLTAudit Department

| Audit Summary |  |  |  |
| :---: | :---: | :---: | :---: |
| Location | Audit Area | Status | Periods Covered |
| Maryland Live Casino | Compliance \& Operations | Completed | October |
| Rocky Gap | Compliance \& Operations | Completed | October |
| Ocean Downs | Compliance \& Operations | Completed | October |
| Hollywood Casino | Compliance \& Operations | Completed | October |
| Horseshoe Casino | Compliance \& Operations | Completed | October |
| 2015 (VLT) Facilities <br> MBE Compliance | Financial Reporting Review | In Process | 2015 |
| Maryland Live Casino | Compliance \& Operations | In Process | November - December |
| Rocky Gap | Compliance \& Operations | In Process | November - December |
| Ocean Downs | Compliance \& Operations | In Process | November - December |
| Hollywood Casino | Compliance \& Operations | In Process | November - December |
| Horseshoe Casino | Compliance \& Operations | In Process | November - December |

1) The next Audit Committee meeting is scheduled for Dec 19.
2) Staffing-all positions are currently filled.

C Electronic Gaming Device Operations

|  | Hollywood | Ocean <br> Downs | MD Live | Rocky <br> Gap | Horseshoe | Bingo <br> Halls |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| VLT Installs | 0 | 2 | 47 | 0 | 16 | 0 |
| VLT Removals | 0 | 2 | 43 | 0 | 16 | 0 |
| Floor Moves | 0 | 2 | 26 | 4 | 24 | 0 |
| Game Conversions | 0 | 0 | 76 | 35 | 0 | 0 |
| Change Requests | 1 | 2 | 17 | 6 | 0 | 0 |
| Operation Reviews | 0 | 0 | 0 | 0 | 0 | 0 |

1) ITLM Update
a) As of $12 / 2 / 16,320$ ITLMs in 76 unique Veterans' Posts are currently operational. The Program as a whole has contributed over $\$ 6.9$ million in profits to the participating Posts.

D Responsible Gambling

1) Voluntary Exclusion Program
a) 15 new participants joined the casino VEP program since the last report; the total number of participants is 1,313 .
b) There have been 63 removals from the VEP.
c) To date, 258 violations have occurred since the casino VEP program began. All have been cited for criminal trespass and court resolution is pending.
d) There are 2 additional enrollments on the lottery VEP list; the total number of participants is 232.
e) There are no enrollments in the bingo hall VEP program for this reporting period; the total number of participants is 3 .
