

Maryland Lottery and Gaming Control Agency



Larry Hogan, Governor • Gordon Medenica, Director

Montgomery Park Business Center
1800 Washington Blvd., Suite 330
Baltimore, Maryland 21230

Tel: 410-230-8800
TTY users call Maryland Relay
www.mdlottery.com

TO: Maryland Lottery and Gaming Control Commission
Gordon Medenica, Director
Jim Nielsen, COO

FROM: Charles LaBoy, Managing Director of Gaming

DIVISION: Gaming

DATE: August 9, 2016

SUBJECT: Report for the August 17 Commission Meeting

A Gaming Division

- 1) MGM National Harbor – Staff continues to meet with MGM on development of their facility. MGM is making good progress on their internal controls, standard operating procedures, table game rules and responsible gambling plan. The facility started installing slot machines during the first week of August and is making good progress. Everything is tracking well for a December opening.

B VLT Audit Department

Audit Summary			
Location	Audit Area	Status	Periods Covered
Maryland Live Casino	Compliance & Operations	Completed	May
Rocky Gap	Compliance & Operations	Completed	May
Ocean Downs	Compliance & Operations	Completed	May
Hollywood Casino	Compliance & Operations	Completed	May
Horseshoe Casino	Compliance & Operations	Completed	May
Maryland Live Casino	Compliance & Operations	Completed	June
Rocky Gap	Compliance & Operations	Completed	June
Ocean Downs	Compliance & Operations	Completed	June
Hollywood Casino	Compliance & Operations	Completed	June
Horseshoe Casino	Compliance & Operations	Completed	June
2015 (VLT) Facilities MBE Compliance	Financial Reporting Review	In Process	2015
Maryland Live Casino	Compliance & Operations	In Process	July – August
Rocky Gap	Compliance & Operations	In Process	July – August
Ocean Downs	Compliance & Operations	In Process	July – August
Hollywood Casino	Compliance & Operations	In Process	July – August
Horseshoe Casino	Compliance & Operations	In Process	July – August

Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director



Montgomery Park Business Center
1800 Washington Blvd., Suite 330
Baltimore, Maryland 21230

Tel: 410-230-8800
TTY users call Maryland Relay
www.mdlottery.com

1. Table Game Standard Rule Additions/Changes (See Attachment)
 - a. Blackjack
 1. Top 3 side wager – New Side Wager requested
 2. Super 4 Progressive – Additional payable requested
 - b. Craps
 1. Bonus Craps wager – Additional payable requested
 - c. Mini-baccarat – Royal 9 progressive wager requested
 - d. Midi-baccarat – Royal 9 progressive wager requested
 - e. Spanish 21 – New game rules
 - f. Sic Bo – New game rules
 - g. Progressive System – Additional payable requested for the following:
 1. Four card poker
 2. Three card poker
 3. Let it ride
 4. Mississippi Stud
 5. Ultimate Texas Hold'em
2. The next Audit Committee Meeting is scheduled for September 9.

C Electronic Gaming Device Operations

	Hollywood	Ocean Downs	MD Live	Rocky Gap	Horseshoe	Bingo Halls
VLT Installs	20	0	48	0	0	50
VLT Removals	20	0	40	0	0	50
Floor Moves	0	0	2	2	1	56
Game Conversions	20	116	122	121	79	8
Change Requests	9	12	28	10	12	3
Operation Reviews	2	2	2	2	2	15

1) Quarterly Payback Percentage (April 1 – June 30, 2016)

Hollywood Casino Perryville	Casino at Ocean Downs	Maryland Casino Live!	Rocky Gap Casino Resort	Horseshoe Casino Baltimore
90.27%	92.65%	91.41%	91.21%	91.55%

2) Instant Ticket Lottery Machines - As of 8/1/16, 307 ITLMs in 73 unique Veterans' Posts are currently operational. The Program as a whole has contributed over \$5.6 million in profits to the participating Posts.

D Responsible Gambling

1) Voluntary Exclusion Program

- a) 56 new participants joined the casino VEP program since the last report; the total number of participants is 1,244.
- b) There have been 47 removals from the VEP with 44 additional requests for removal pending.
- c) To date, 225 violations have occurred since the casino VEP program began. All have been cited for criminal trespass and court resolution is pending.
- d) There are 13 additional enrollments on the lottery VEP list; the total number of participants is 211.

2) Developed a Voluntary exclusion program application for our 6 largest licensed Bingo Halls. A determination was made to provide this program in those venues with more than ten electronic Bingo machines. Training to the Bingo management and supervisors was provided to all 6 facilities during July. This program is now available at these 6 Bingo facilities as of August 1, 2016.

3) Staff attended the National Council on Problem Gambling's Annual Conference in Tarreytown, NY.

4) Staff is working with the Center of Excellence on Problem Gambling to schedule additional webinars in August/September on the VEP program and the VEP removal process for licensed therapists across the state.

5) Application was made to the National Council on Problem gambling and the National Association of State and Provincial Lotteries for National Certification on Responsible Gambling. Summary application accepted and now working on formal proposal due on October 1, 2016. MLGCA is seeking certification at the Implementation level.