

Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director



Montgomery Park Business Center
1800 Washington Blvd., Suite 330
Baltimore, Maryland 21230

Tel: 410-230-8800
TTY users call Maryland Relay
www.mdlottery.com

TO: Maryland Lottery and Gaming Control Commission
Gordon Medenica, Director

FROM: Charles LaBoy, Assistant Director for Gaming

DIVISION: Executive - Gaming

DATE: October 14, 2015

SUBJECT: Report for the October 22 Commission Meeting

A. Gaming Division

- a. Maryland is serving as a leader in the gaming industry with its work with FinCEN and the IRS to establish an MOU which would allow for information sharing on Title 31 compliance. Such an agreement would strengthen our Title 31 audits to ensure our gaming facilities remain in compliance with FinCEN regulations.

B. VLT Audit Department

Audit Summary			
Location	Audit Area	Status	Periods Covered
Maryland Live Casino	Compliance & Operations	Completed	August
Rocky Gap	Compliance & Operations	Completed	August
Ocean Downs	Compliance & Operations	Completed	August
Hollywood Casino	Compliance & Operations	Completed	August
Horseshoe Casino	Compliance & Operations	Completed	August
Maryland Live Casino	Compliance & Operations	In Process	September – October
Rocky Gap	Compliance & Operations	In Process	September – October
Ocean Downs	Compliance & Operations	In Process	September – October
Hollywood Casino	Compliance & Operations	In Process	September – October
Horseshoe Casino	Compliance & Operations	In Process	September – October
Wayson's	Compliance & Operations	Complete	2015
Trader's	Compliance & Operations	Complete	2015
Rod 'N' Reel	Compliance & Operations	Complete	2015
Abners	Compliance & Operations	In Process	2015
Mayo American Legion	Compliance & Operations	In Process	2015
Annapolis Moose 296	Compliance & Operations	In Process	2015

- a. Staffing Update – Positions in recruitment
 1. Gaming Audit Supervisor – Internal recruitment

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2. Gaming Auditor Horseshoe – Position filled and begins on Nov 4
 3. Internal Auditor – Position filled and begins on Oct 28
 4. Internal Audit Supervisor – Internal transfer from Gaming Audit
 - b. Staff is working with Rocky Gap on a reconfiguration of their poker area to house banked table games.
 - c. Staff is working in conjunction with EGD staff on Maryland Live's implementation of dealer operated electronic table games.
- C. Electronic Gaming Device Operations

	Hollywood	Ocean Downs	MD Live	Rocky Gap	Horseshoe	Bingo Halls
VLT Installs	6	4	0	0	0	0
VLT Removals	0	4	0	0	0	0
Floor Moves	0	0	0	0	0	0
Game Conversions	12	33	15	4	0	15
Change Requests	5	5	8	3	3	4

- a. Staffing Update
 1. EGD Manager – In recruitment
 2. EGD Operations Tech – Position filled
- D. Responsible Gambling
- a. Voluntary Exclusion Program
 1. 36 new participants joined the Casino VEP program since the last report, bringing the total number of participants, as of September 30, to 944.
 2. There have been 19 removals from the VEP program.
 3. To date, there are now 138 violations that have occurred since the Casino VEP program began, 6 occurring in September; all have been cited for criminal trespass and court resolution is pending.
 4. There are 8 additional enrollments on the Lottery VEP list, bringing the total number of participants to 146.
 - b. The specifications for a new VEP computer system have been drafted and sent to procurement for processing. The new system will allow for the casinos to move away from printed binders and be able to access VEP information in real time through a secure online system.
 - c. Staff is working with bingo halls to ensure the submission of updates to their Annual Responsible Gambling Plans. To date, 7 of the 13 bingo halls have submitted their plans. Others should be submitted prior to October 15, 2015.
 - d. Staff is continuing to work on the process to receive level II certification with the World Lottery Association (WLA).