

Maryland Lottery and Gaming Control Agency



Larry Hogan, Governor • Gordon Medenica, Director

Montgomery Park Business Center
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TO: Maryland Lottery and Gaming Control Commission
Gordon Medenica, Director
Jim Nielsen, COO

FROM: Charles LaBoy, Managing Director of Gaming

DIVISION: Gaming

DATE: March 7, 2017

SUBJECT: Report for the March 16 Commission Meeting

A Gaming Division

- 1) Skills-Based Amusement Device – The registration applications are now available on our website and an informational flyer will be going out in mid-March via the Comptroller’s Admission and Amusement tax filing to 1,300 coin operated machine filers throughout Maryland explaining the program and need to register with the MLGCA.

B VLT Audit Department

Audit Summary			
Location	Audit Area	Status	Periods Covered
Maryland Live Casino	Compliance & Operations	Completed	January
Rocky Gap	Compliance & Operations	Completed	January
Ocean Downs	Compliance & Operations	Completed	January
Hollywood Casino	Compliance & Operations	Completed	January
Horseshoe Casino	Compliance & Operations	Completed	January
MGM NH Casino	Compliance & Operations	Completed	January
Maryland Live Casino	Compliance & Operations	In Process	February - March
Rocky Gap	Compliance & Operations	In Process	February - March
Ocean Downs	Compliance & Operations	In Process	February - March
Hollywood Casino	Compliance & Operations	In Process	February – March
Horseshoe Casino	Compliance & Operations	In Process	February - March
MGM NH Casino	Compliance & Operations	In Process	February - March
Bingo World	Compliance & Operations	In Process	March
Delta Bingo – Laurel	Compliance & Operations	In Process	March
Delta Bingo – Waysons	Compliance & Operations	In Process	April
Mayo American Legion #226	Compliance & Operations	In Process	March
Laurel Elks #2283	Compliance & Operations	In Process	April
American Legion Post #7	Compliance & Operations	In Process	March
Annapolis Elks (#622)	Compliance & Operations	In Process	April

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Annapolis Moose (#296)	Compliance & Operations	In Process	March
Severna Park American Legion (#175)	Compliance & Operations	In Process	April
Rod 'N' Reel	Compliance & Operations	In Process	April
Abners Crab House & Restaurant	Compliance & Operations	In Process	April
Traders	Compliance & Operations	In Process	March
American Legion Post 206	Compliance & Operations	In Process	March

- 1) Staffing – all positions are currently filled.
- 2) Staff is working on standard game rule changes for Three Card Poker and Ultimate Texas Hold'em.
- 3) Request for suggestions for the 2017 Regulatory Review Process have been sent to licensees with a due date of March 13, 2017.

C Electronic Gaming Device Operations

	Hollywood	Ocean Downs	MD Live	Rocky Gap	Horseshoe	MGM-NH	Bingo Halls
VLT Installs	0	0	32	12	16	0	0
VLT Removals	0	0	20	12	16	35	0
Floor Moves	0	0	353	3	0	388	0
Game Changes	1	44	20	105	2	39	0
Change Requests	2	6	24	8	3	7	0
Operation Reviews	1	1	1	1	1	1	2

- 1) ITLM Update - As of 3/3/17, 319 ITLMs in 75 unique Veterans' Posts are currently operational. The ITLM Program as a whole has contributed over \$7.7 million in profits to the participating Posts.

D Responsible Gambling

- 1) Voluntary Exclusion Program
 - a) 28 new participants joined the casino VEP program since the last report; the total number of participants is 1,373.
 - b) There have been 83 removals from the VEP.
 - c) To date, 308 violations have occurred since the casino VEP program began. All have been cited for criminal trespass and court resolution is pending.
 - d) There are 5 additional enrollments on the lottery VEP list; the total number of participants is 250.

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e) There were no additional enrollments in the bingo hall VEP program for this reporting period; the total number of participants is 5.

2) Staff has established training on Responsible Gambling with a nationally recognized leader in the field of problem/responsible gambling. This individual is scheduled to train both our sales directors and our management team on March 21st and March 22nd.