

Maryland Lottery and Gaming Control Agency



Larry Hogan, Governor • Gordon Medenica, Director

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TO: Maryland Lottery and Gaming Control Commission
Gordon Medenica, Director
Jim Nielsen, COO

FROM: Charles LaBoy, Managing Director of Gaming

DIVISION: Gaming

DATE: February 15, 2017

SUBJECT: Report for the February 23 Commission Meeting

A Gaming Division

- 1) Skills-Based Amusement Device – Upon completion of legal review of our registration application we will share the application with the Amusement Game Advisory Committee for their feedback.

B VLT Audit Department

Audit Summary			
Location	Audit Area	Status	Periods Covered
Maryland Live Casino	Compliance & Operations	Completed	December
Rocky Gap	Compliance & Operations	Completed	December
Ocean Downs	Compliance & Operations	Completed	December
Hollywood Casino	Compliance & Operations	Completed	December
Horseshoe Casino	Compliance & Operations	Completed	December
MGM NH Casino	Compliance & Operations	Completed	December
2015 (VLT) Facilities MBE Compliance	Financial Reporting Review	Completed	2015
Maryland Live Casino	Compliance & Operations	In Process	January - February
Rocky Gap	Compliance & Operations	In Process	January - February
Ocean Downs	Compliance & Operations	In Process	January - February
Hollywood Casino	Compliance & Operations	In Process	January - February
Horseshoe Casino	Compliance & Operations	In Process	January - February
MGM NH Casino	Compliance & Operations	In Process	January - February

- 1) Staffing – all positions are currently filled.
- 2) Request for suggestions for the 2017 Regulatory Review Process have been requested from licensees with a due date of March 13, 2017.

C Electronic Gaming Device Operations

	Hollywood	Ocean Downs	MD Live	Rocky Gap	Horseshoe	MGM-NH	Bingo Halls
VLT Installs	0	0	26	12	6	0	0
VLT Removals	0	0	34	12	6	0	0
Floor Moves	0	0	292	3	0	17	0
Game Changes	2	44	145	105	13	5	0
Change Requests	1	6	24	8	7	7	1
Operation Reviews	1	1	1	1	1	1	4

1) Q4 performance benchmarking results:

- a) Casino at Ocean Downs – 106 Conversions
- b) Rocky Gap Casino Resort – 173 Conversions

2) ITLM Update - As of 2/6/17, 319 ITLMs in 75 unique Veterans’ Posts are currently operational. The ITLM Program as a whole has contributed over \$7.7 million in profits to the participating Posts.

D Responsible Gambling

1) Voluntary Exclusion Program

- a) 26 new participants joined the casino VEP program since the last report; the total number of participants is 1,350.
- b) There have been 79 removals from the VEP.
- c) To date, 306 violations have occurred since the casino VEP program began. All have been cited for criminal trespass and court resolution is pending.
- d) There are 7 additional enrollments on the lottery VEP list; the total number of participants is 245.
- e) There are 2 additional enrollments in the bingo hall VEP program for this reporting period; the total number of participants is 5.

2) Staff is working on our participation in the National Problem Gambling Awareness Month Campaign with efforts to educate the public on problem gambling issues via radio, TV and through our Lottery in Motion screens. Staff is also working with the Maryland the legislature on proclamations acknowledging March as Problem Gambling Awareness Month. A press release will be disseminated on March 1st.