

Maryland Lottery and Gaming Control Agency

Larry Hogan, Governor • Gordon Medenica, Director



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TO: Maryland Lottery and Gaming Control Commission
Gordon Medenica, Director
Jim Nielsen, COO

FROM: Charles LaBoy, Managing Director of Gaming

DIVISION: Gaming

DATE: November 7, 2016

SUBJECT: Report for the November 17 Commission Meeting

A Gaming Division

- 1) MGM National Harbor – Staff continues to meet with MGM on the development of their facility. The controlled demonstration dates have been set for Dec 1st and 5th with the grand opening scheduled for Dec 8th.

B VLT Audit Department

Audit Summary			
Location	Audit Area	Status	Periods Covered
Maryland Live Casino	Compliance & Operations	Completed	September
Rocky Gap	Compliance & Operations	Completed	September
Ocean Downs	Compliance & Operations	Completed	September
Hollywood Casino	Compliance & Operations	Completed	September
Horseshoe Casino	Compliance & Operations	Completed	September
2015 (VLT) Facilities MBE Compliance	Financial Reporting Review	In Process	2015
Maryland Live Casino	Compliance & Operations	In Process	October - November
Rocky Gap	Compliance & Operations	In Process	October – November
Ocean Downs	Compliance & Operations	In Process	October – November
Hollywood Casino	Compliance & Operations	In Process	October – November
Horseshoe Casino	Compliance & Operations	In Process	October - November

- 1) The next Audit Committee meeting is scheduled for Dec 19.
- 2) Staffing – Maryland Live Casino Auditor – Offers pending acceptance.

C Electronic Gaming Device Operations

	Hollywood	Ocean Downs	MD Live	Rocky Gap	Horseshoe	Bingo Halls
VLT Installs	1	0	10	20	11	0
VLT Removals	10	0	25	20	10	0
Floor Moves	0	0	50	10	10	0
Game Conversions	0	74	40	73	21	0
Change Requests	4	8	20	10	9	0
Operation Reviews	0	0	0	0	0	0

1) MGM Update

a) Staff conducted testing of 1,300 VLTs on October 31 –November 4 with approximately 90% of the VLTs passing. Additional testing will continue throughout the month of November to ensure all VLTs are in compliance with all technical and regulatory requirements prior to the controlled demonstrations.

b) As of 11/2/16, 312 ITLMs in 76 unique Veterans’ Posts are currently operational. The Program as a whole has contributed over \$6.6 million in profits to the participating Posts.

D Responsible Gambling

1) Voluntary Exclusion Program

a) 33 new participants joined the casino VEP program since the last report; the total number of participants is 1,311.

b) There have been 55 removals from the VEP.

c) To date, 253 violations have occurred since the casino VEP program began. All have been cited for criminal trespass and court resolution is pending.

d) There are 5 additional enrollments on the lottery VEP list; the total number of participants is 230.

e) There are no enrollments in the bingo hall VEP program for this reporting period; the total number of participants is 3.