

**Maryland State Lottery And
Gaming Control Agency
Casino Compliance Unit
Monthly Report
July, 2013**

Hollywood Casino at Perryville

Underage on casino floor: 2

On 7/9/13, a security officer allowed an underage female onto the floor to use the restroom. The underage female was accompanied by two (2) adult females. Once she had used the restroom all of the females left the casino by walking across the gaming floor and exiting the main doors. The underage female did not gamble or consume alcohol.

On 7/13/13, a female subject carrying a small child entered the main entrance of the casino. She was challenged by the security guard who attempted to stop her from entering at which time she stated she was not there to gamble but her child needed to use the restroom. When the guard again advised her she could not enter with the child, she began cursing at him and told him she was coming in anyway. She proceeded to walk across the floor to the restroom. The security guard immediately notified his supervisor who met the female at the restroom door as she exited with the child. The female did not gamble or consume any alcohol. They were escorted from the casino.

Intoxicated patrons evicted: 8

On 7/4/13, PPD responded to the casino in reference to an intoxicated patron who insisted on driving and would not take a cab. Upon the officer's arrival, the patron was advised against driving his vehicle and the casino called for a cab to take him home.

On 7/5/13, a female patron who had been cut off from purchasing any additional alcohol was evicted after having another patron purchase alcohol for her.

On 7/14/13, a male subject was identified by security as being intoxicated and disorderly while on the casino floor. When approached, the subject refused to leave the casino. PPD responded and assisted security with evicting the subject from the property.

On 7/18/13, a poker supervisor identified a patron they believed to be intoxicated. The subject was approached by security and was determined to be intoxicated enough to be evicted from the casino. A cab was called and he left the premises.

On 7/20/13, two (2) male subjects identified as being too intoxicated to be on the floor were asked to leave. They initially refused and PPD was notified. The subjects decided to leave on their own and the law enforcement response was cancelled.

On 7/30/13, security evicted a male patron along with his female companion as they were identified as being visibly intoxicated.

Children unattended in vehicles: 0

Excluded persons in casino: 1

On 7/30/13, a female who is enrolled in the Voluntary Exclusion Program was located on the gaming floor. A review of her actions in the casino revealed that she had been on the floor for approximately five (5) hours, and had played on nine (9) VLTs while in the casino. When she was identified, she was evicted from the casino and was not allowed to cash out her winnings. The security director has completed the appropriate court paperwork charging the female with criminal trespass.

Physical altercations: 0

Theft/Robbery: 1

On 7/5/13, a female patron left her iPhone at a VLT and walked away. When she returned for it, she found that it was missing and notified security. A review by surveillance revealed that another female patron took the phone, put it in her pocket and then left the casino. PPD responded and took a theft report. No suspect information is available at this time.

Drugs: 2

On 7/8/13, three (3) subjects were observed in the parking lot possibly using illicit drugs while sitting in a vehicle. PPD responded and after investigating, all three were arrested for possession of cocaine, marijuana, and ecstasy.

On 7/23/13, two (2) male subjects were observed by surveillance to be sitting in a vehicle smoking what appeared to be marijuana. PPD was notified however by the time they responded, the subjects had entered the casino and bought in to a poker game. Both subjects were escorted outside by the officer at which time they admitted to smoking marijuana. Additional drugs and paraphernalia were recovered from the vehicle and they were charged via a criminal citation. Both subjects were permanently banned from the casino.

Police response: 9

On 7/4/13, PPD responded to the casino in reference to an intoxicated patron (Detailed further in report).

On 7/5/13, PPD responded to the casino in reference to a theft (Detailed further in report).

On 7/6/13, PPD responded to the casino in reference to a counterfeit \$20.00 bill.

On 7/8/13, PPD responded to the casino in reference to drug violations (Detailed further in report).

On 7/13/13, PPD responded to the casino in reference to a counterfeit \$20.00 bill.

On 7/14/13, PPD responded to the casino in reference to an intoxicated patron (Detailed further in report).

On 7/23/13, PPD responded to the casino in reference to drug violations (Detailed further in report).

On 7/23/13, PPD responded to the casino in reference to a 911 call from a female whose phone was stolen in Baltimore. She used the phone's GPS tracking and traced it to the casino. The officer explained to her unless she had a description of the suspect or could locate the phone, there was nothing they could do to help her at this time. The female departed the casino shortly thereafter.

On 7/24/13, PPD responded to the casino in reference to a domestic dispute. The female had requested security contact the police because her husband had assaulted her. Once the officer arrived and looked into the situation it was learned there had been no assault and no arrests were made.

Facility issues: 0

Miscellaneous: 0

Casino at Ocean Downs

Underage on casino floor: 3

On 7/11/13, two (2) females who appeared to be underage were observed by security to exit the rear door of the casino. A review by surveillance revealed that the females had entered with a male and female at the main entrance and walked in past the security guard. When the male subject was approached, he advised that the females were his nieces, and that they were 14 and 15 years of age. The females were in the casino for just over one (1) minute and did not gamble or consume any alcohol.

On 7/25/13, a female subject entered the casino with a small child (3-4 years of age) to use the restroom. They entered through the rear doors and proceeded to the north restroom. A short time later they exited the restroom and departed the casino using the same rear door. A security officer was posted at the entrance however he did not stop or challenge the adult female.

On 7/30/13, an underage female entered the casino, stopped and briefly conversed with the security guard, and then went to Blackjack table CE 03 where she began to play. A short time later, the female went to the cashier's cage where she was identified as being under 21 years of age. She was evicted from the casino by security. Further investigation revealed that the female has been in the casino on previous occasions and has produced identification which is different than the one used in this incident.

Intoxicated patrons evicted: 3

On 7/6/13, a female patron was evicted from the property for intoxication. She apparently had arrived at the casino in an intoxicated state since she was not served any alcohol while in the casino.

On 7/19/13, security identified a male patron who they believed to be intoxicated. The subject was asked to leave the casino and was compliant.

On 7/25/13, security noticed an intoxicated female who was passed out in a chair. They had a difficult time waking her and were prepared to contact EMS. She was eventually roused and was evicted from the casino. She was taken from the property by some friends.

Children unattended in vehicles: 0

Excluded persons in casino: 0

Physical altercations: 0

Theft/Robbery: 4

On 7/7/13, a patron turned in a wallet that he had found near the men's restroom. The owner was located and upon inspecting the wallet found that \$100.00 was missing. A review by surveillance revealed that the patron had left his wallet in a VLT chair and it was picked up by another male subject. The male subject went into the restroom then exited and departed the casino. There is no suspect information at this time.

On 7/7/13, a male patron advised security that he had left his wallet in a chair at a VLT and could not locate it. A review by surveillance revealed that another male subject had picked up the wallet and then walked into the restroom. The male subject exited the restroom and left the casino with two (2) other male subjects. The only items missing were \$10.00 and a gift card. The victim did not wish to pursue charges if the suspect was identified. No suspect information has been obtained.

On 7/10/13, MSP responded to the casino in reference to a series of thefts from vehicles that had occurred over a three (3) day period. Surveillance was able to identify a female subject who was observed going through several vehicles in the parking lot. All information and video was supplied to the trooper who is conducting a criminal investigation.

On 7/10/13, a female patron approached the CCR on duty and advised that she could not locate her cash voucher. The CCR contacted security to respond at which time the female advised she had lost it near the blackjack machine. A review by security revealed that the female had left the machine without cashing out her credits. A male subject approached the machine and cashed out the voucher, then exited the casino without redeeming it. The female was reimbursed the money by the casino. There is no suspect information.

On 7/28/13, two (2) females were caught stealing a voucher valued at \$150.23 from another patron. The females returned the money and were evicted from the casino.

Drugs: 2

On 7/2/13, two (2) subjects were evicted from the property after being observed smoking what appeared to be marijuana in the parking lot.

On 7/15/13, security contacted the MSP trooper who was working at to the casino to respond with them to a truck in the parking lot with a dog locked inside. Attempts were made to contact the owner over the casino's PA system however no one responded. One of the security guards remembered a general description of the vehicle's occupants, and one of the occupants was located and returned to the truck. Several additional troopers responded to the scene. The subject was verbally abusive to both security and the troopers, and when security attempted to take his photo, he became disorderly and combative. The subject was placed under arrest and handcuffed, and a search of his person revealed crack cocaine and drug paraphernalia. He was charged with the drug offenses, and since he was the owner of the dog, he was also charged with animal cruelty. The owner of the truck was also located and was cooperative. He agreed to take the dog and give it food and water. The arrested subject was permanently banned from the casino.

Police response: 7

On 7/10/13, MSP responded to the casino in reference to thefts from vehicles (Detailed further in report).

On 7/14/13, security notified the MSP trooper who was working at the casino of a subject who appeared to be intoxicated who was attempting to drive off of the parking lot. The trooper observed the subject exit the parking lot and made a traffic stop on Racetrack Road in front of the casino. The subject was arrested for DUI.

On 7/15/13, MSP responded to the casino in reference to an animal complaint which led to a drug arrest (Detailed further in report).

On 7/18/13, WCSO responded to the main entrance to assist an elderly male patron with getting his wife who appeared to be intoxicated into their vehicle since she was refusing to leave. The female eventually entered the vehicle and they left the casino.

On 7/28/13, MSP responded to the casino in reference to a female subject on the property who had previously been evicted and banned for alleged crimes in the parking lot. The subject has been charged criminally with Rogue and Vagabond, and Theft under \$100. The charges stem from several vehicles that had been broken into in the parking lot. The subject was once again evicted and escorted from the property by the trooper.

On 7/29/13, two (2) WCSO deputies responded to the parking lot in reference to a vehicle which had been repossessed and was in the process of being towed away. The deputies responded due to the vehicle owner calling 911 while the tow truck was hooking up to the vehicle. The tow truck driver presented the proper paperwork and was allowed to proceed by the deputies.

On 7/30/13, MSP responded to the casino in reference to a subject trespassing. A security guard noticed a male subject playing a slot machine who had been banned from the property on 7/26/13 for drug violations in the parking lot. Security requested the subject accompany them to their office at which time the subject became extremely agitated and advised he would just leave. Security allowed him to do so to avoid a physical altercation. Upon arrival, the trooper took the information in regards to the trespass complaint. Charges are pending.

Facility issues: 0

Miscellaneous: 2

On 7/19/13, three (3) male subjects attempted to cash a check at the cashier's cage. All of their names were on the check and all were asked to identify themselves. One of the subjects refused to identify himself and they all became very abusive and disruptive. Security responded and all of the subjects were evicted from the casino.

O 7/22/13, security observed a male subject who was hitting the blackjack machine and screaming obscenities. The subject was warned to stop the behavior however he continued to act in a disruptive manner. The subject was escorted to the cashier's cage to cash out and shouted obscenities the entire time. He was removed from the casino and left in a cab. He had not been served any alcohol while in the casino due to being refused service at the bar because of his behavior.

Maryland Live Casino

Underage on casino floor: 2

On 7/13/13, an underage child was observed exiting the casino with an adult female. A review by surveillance revealed that the female walked into the main entrance with the child in her arms. She spoke with a security guard who permitted her to enter. The other security guard at the entrance did not intervene. A short time later, the female and child departed through the main entrance. The female did not gamble or consume any alcohol.

On 7/21/13, two (2) underage male patrons were located on the floor. One had entered unchallenged through the north entrance. The other was denied entry at both doors however he entered Bobby's Burger Palace and hopped over the wall that separates the restaurant from the casino. Neither subject gambled or consumed alcohol. Both were evicted with assistance from AACOPD.

Intoxicated patrons evicted: 3

On 7/1/13, security approached a male subject in the High Limits bar in reference to him making racial and sexual comments to the cage employees. He was found to be intoxicated and was asked to leave. He refused and eventually had to be restrained. AACOPD responded to assist security in issuing a banning notice and removing him from the property.

On 7/18/13, a male subject at the Rams Head bar was approached by security due to his apparent state of intoxication. He became disorderly and combative to the point that AACOPD had to respond to assist with removing him from the casino. A short time later, the subject returned to the property and urinated on the doors of the Cheesecake Factory. He then approached the east entrance and began yelling obscenities at the casino. The subject went to the parking lot and departed in a vehicle which was driven by an unidentified female.

On 7/24/13, security responded to the High Limits bar for an intoxicated male subject. When advised he had to leave he became argumentative and placed his hands on a security officer. He was then detained and with the assistance of AACOPD he was evicted from the casino.

Children unattended in vehicles: 0

Excluded persons in casino: 0

Physical altercations: 5

On 7/1/13, security responded to VLT 09-10-02 in reference to a physical altercation. The female victim was playing a VLT when another female pushed her away from it. When the victim raised her hands to protect herself, she made contact with the face of the aggressor. The female who started the altercation was being escorted out of the casino at which time she became involved in an altercation with security and had to be restrained. AACOPD responded to assist security in issuing a banning notice and removing her from the property.

On 7/2/13, security responded to pit 6 for an altercation between a male and a female patron. AACOPD responded and it was discovered that they were married. The male subject was arrested for domestic assault.

On 7/15/13 security and AACOPD responded to the Rams Head bar in reference to an altercation between several males. The fight stemmed from one group of males accosting several females who were with some other males. One male subject was evicted for continuing to escalate the situation, and the others agreed to leave after they paid their bar tab.

On 7/19/13, security responded to the High Limits area bar in reference to a physical altercation that had occurred. A male subject had assaulted another male subject due to the aggressor not being happy with some comments made to a bartender by the other male. The victim was struck about the face and neck however he did not request any medical attention nor did he wish to report the incident to police. The other male was evicted and banned from the casino for seven (7) days.

On 7/27/13, security along with AACOPD responded to the Rams Head Bar in reference to a physical altercation between several male subjects. The aggressor was identified, evicted, and given a banning notice.

Theft/Robbery: 7

On 7/6/13, security responded to a panic alarm at pit 6. They were advised by pit personnel that a male subject had grabbed a number of chips from another patron and ran towards the east entrance. The subject was not located.

On 7/13/13, security responded to Pit 4 for a panic alarm. Investigation revealed that a female subject had left the blackjack table and had taken \$500.00 worth of chips that did not belong to her. The subject was observed leaving the parking lot and was identified through her vehicle and the player's club. AACOPD is conducting a theft investigation.

On 7/16/13, a female patron notified security that she had dropped her wallet at VLT 01-18-08 and did not realize it until she went to another machine. She returned to the area and found the wallet however \$1,200.00 was missing from it. A male patron who was sitting near the machine was questioned but denied any involvement or knowledge of the wallet. A review by surveillance revealed that the male subject did in fact pick up the wallet and remove the money. AACOPD responded and after a review of the video, the male subject was arrested for theft.

On 7/17/13, an intoxicated female patron reported to security that she had been attacked by a female housekeeping employee in the zone 11 restroom. An investigation was conducted and it was learned that while cleaning in the restroom, the employee heard the other female vomiting and went to check on her wellbeing. At that time, the female attacked the employee and during the altercation placed her in a headlock. The employee was able to break free and exited to find a security guard. When interviewing the intoxicated female, she became loud and abusive to casino personnel. An uncle who arrived on the scene identified himself as a police officer and attempted to involve himself in the incident. AACOPD and an EMT unit responded to the scene and the female was taken to the ambulance. While being treated, she assaulted two (2) EMTs and kicked the door of the ambulance. She was taken from the scene by her uncle.

On 7/19/13, a female subject was observed taking \$260.00 worth of chips from blackjack table 101. AACOPD assisted security in detaining the subject and recovering the chips. The subject was evicted from the casino and banned for seven (7) days.

On 7/21/13, a female patron reported that when she entered elevator 4A, a male subject entered behind her and attempted to pull her purse away from her. She fought him off and when the door opened they both departed the elevator at which time the male entered a vehicle and departed the area. Vehicle information was obtained and the information was given to AACOPD who is conducting an investigation.

On 7/21/13, an employee was robbed of \$20.00 while seated in her vehicle on the 4th floor of the parking garage. The description of the suspect matches the male in the previous reported incident. AACOPD is investigating this incident also.

Drugs: 2

On 7/7/13, surveillance observed a male subject smoking marijuana in a vehicle on the 7th floor of the garage. Security and AACOPD responded and the subject was charged with possession of marijuana and paraphernalia.

On 7/30/13, surveillance observed two (2) employees of the Cheesecake Factory restaurant sitting in a vehicle possibly involved in illicit drug use. AACOPD responded and the subjects were arrested for possession of narcotics.

Police response: 17

On 7/1/13, AACOPD responded to the casino in reference to a disorderly female (Detailed further in report).

On 7/1/13, AACOPD responded to the casino in reference to an intoxicated / disorderly male (Detailed further in report).

On 7/2/13, AACOPD responded to the casino in reference to an assault (Detailed further in report).

On 7/6/13, AACOPD responded to the casino in reference to a disorderly male who refused to leave the property. He had departed prior to their arrival.

On 7/7/13, AACOPD responded to the valet area of the garage for a subject sleeping on a bench. When awakened, it was apparent that he was intoxicated, and he became disorderly and attempted to get into a vehicle. The officer took his keys from him and turned them over to security. The subject was evicted from the property for the evening.

On 7/7/13, AACOPD responded to the casino in reference to a disorderly male (Detailed further in report).

On 7/7/13, AACOPD responded to the garage for a drug violation (Detailed further in report).

On 7/13/13, AACOPD responded to the casino for a theft of chips (Detailed further in report).

On 7/15/13 security and AACOPD responded to the Rams Head bar in reference to an altercation between several males (Detailed further in report).

On 7/16/13, AACOPD responded to the casino for a theft of \$1,200.00 (Detailed further in report).

On 7/17/13, AACOPD and EMTs responded to the casino for an intoxicated/disorderly female (Detailed further in report).

On 7/21/13, AACOPD responded to the casino in reference to an attempted robbery (Detailed further in report).

On 7/21/13, AACOPD responded to the casino in reference to a robbery (Detailed further in report).

On 7/21/13, AACOPD responded to the casino to assist with evicting two (2) underage males (Detailed further in report).

On 7/21/13, AACOPD responded to assist with evicting an intoxicated subject who was found sleeping in the smoking area.

On 7/24/13, AACOPD responded to assist with evicting an intoxicated and disorderly male subject.

On 7/30/12, AACOPD responded to the parking garage for a drug violation (Detailed further in report).

Facility issues: 0

Miscellaneous: 1

On 7/7/13, security approached a male subject who had been observed attaching magnetic devices to a VLT. The subject became hostile with security and AACOPD responded to assist. The subject was questioned and two (2) magnets were found in his possession. The subject was evicted from the casino.

Rocky Gap Casino

Underage on casino floor: 1

On 7/21/13, an underage male subject was located on the gaming floor. A review by surveillance revealed that the subject had approached the entrance and his identification was checked by security however they failed to pick up on the fact that he was only twenty (20) years of age. The subject was on the floor for approximately thirty (30) minutes and during that time he did gamble on several VLTs. He did not consume any alcohol. Once his identification had been established, he was evicted from the property.

Intoxicated patrons evicted: 0

Children unattended in vehicles: 0

Excluded persons in casino: 0

Physical altercations: 0

Theft/Robbery: 3

On 7/4/13, a male patron dropped his wallet near bank 110. Another patron found the wallet on a VLT seat and turned it into security. The owner was located and he advised that his money (\$200.00) was missing. A review by surveillance revealed that another male patron used his foot to move the wallet to where he could pick it up. The subject then removed money from the wallet and placed it on a VLT seat. The suspect was identified via the player's club and MSP was notified and responded. Theft charges are pending.

On 7/22/13, a male subject cashed in a \$100.00 cheque at the cash cage and was given a \$100.00 bill. The subject asked for smaller bills and the cashier laid the \$100.00 bill on the counter and began counting out the smaller bills. While she was counting, the subject discreetly took the \$100.00 bill and then also took the smaller bills that she had counted out. He then departed the casino. Police have not been notified however if the subject returns he will face charges if he refuses to pay the money back.

On 7/28/13, a male patron left his VLT leaving a credit of \$303.75 on the machine. He placed his drink on the seat to reserve the machine while he was gone. A security guard who was on the floor noticed the drink on the seat, removed it, and slid the chair back in without noticing the credits on the machine. Another male patron sat down at the machine, placed \$20.00 into it and played. When he cashed out, the voucher was worth \$425.29. The first male returned and confronted the subject however the subject walked away and cashed out the voucher. Security responded and located the subject outside entering a bus. The subject denied doing anything wrong, entered the bus and departed. Police were not notified as staff could not determine if a theft had occurred prior to his departure.

Drugs: 0

Police response: 1

On 7/4/13, MSP responded to the casino in reference to a theft (Detailed further in report).

Facility issues: 0

Miscellaneous: 1

On 7/29/13, a valet employee was suspected by casino staff of being under the influence of either drugs or alcohol. When advised that he would be required to take a urinalysis, he resigned.

John Dennison
Casino Compliance Manager