

1 Title 36 STATE LOTTERY AND
2 GAMING CONTROL AGENCY

3
4 Subtitle 03 GAMING PROVISIONS

5
6 Chapter .10 Video Lottery Facility Minimum Internal Control Standards

7
8 Authority: State Government Article, §§ 9-1A-04(d), 9-1A-24(f), Annotated Code of
9 Maryland

10 .34 Player Tracking System.

11
12 A. For the purposes of this regulation, a “player tracking system” means the collective hardware,
13 software, communications technology, and other ancillary equipment owned or leased by a
14 facility operator to collect, monitor, interpret, analyze, authorize, report, and audit data pertaining
15 to:

16
17 (1) Player activity generally at video lottery terminals and table games; and

18
19 (2) Individual player activity at video lottery terminals and table games where the player
20 has registered with the facility operator for inclusion in the player tracking system.

21
22 B. A facility operator shall utilize a player tracking system meeting the requirements of this
23 subtitle.

24
25 C. A facility operator may not collect or monitor the activity of an individual who it knows,
26 suspects, or has reason to know or suspect is:

27
28 (1) Under the age of 21 years;

29
30 (2) Mandatorily excluded in accordance with State Government Article, §9-1A-24(d),
31 Annotated Code of Maryland; or

32
33 (3) Voluntarily excluded in accordance State Government Article, §9-1A-24(e),
34 Annotated Code of Maryland.
35

For September 25, 2014 Commission.

The proposed changes to §D(1) would allow a facility operator to accept a player’s request for game spending levels at other locations in the facility approved by the Commission. The proposed changes to § D(2) clarifies procedures for verifying identification of the player and the authenticity of the player’s signature on the request.

Updated Sept. 15, 2014

1 D. A facility operator shall provide a player with a record of video lottery terminal and table
2 game spending levels if:

3
4 (1) The player:

5
6 (a) Has registered with the facility for inclusion in the player tracking system; ~~and~~

7
8 (b) Submits a signed request for the spending level documentation at the cashiers'
9 cage; or

10
11 **(c) At another location in the facility approved by the Commission; and**

12
13 (2) The identification of the player **and the authenticity of the player's signature on**
14 **the request** is established including the authenticity of the player's signature on the
15 request in accordance with the signature authentication procedures in Regulation .20I(4)
16 of this chapter. **by an employee satisfactorily comparing the:**

17
18 **(a) Player's information recorded on the spending level request**
19 **documentation with the information contained on the valid, unexpired**
20 **government-issued photographic identification presented by the player; and**

21
22 **(b) Player's physical appearance with the photograph contained on the valid,**
23 **unexpired government-issued photographic identification presented by the**
24 **player.**
25

For September 25, 2014 Commission.

The proposed changes to §D(1) would allow a facility operator to accept a player's request for game spending levels at other locations in the facility approved by the Commission. The proposed changes to § D(2) clarifies procedures for verifying identification of the player and the authenticity of the player's signature on the request.

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