

**Title 36 STATE LOTTERY AND
GAMING CONTROL AGENCY**

Subtitle 03 GAMING PROVISIONS

Chapter .10 Video Lottery Facility Minimum Internal Control Standards

Authority: State Government Article, § 9-1A-04(d), Annotated Code of Maryland

.28 Counter Check Substitution, Consolidation, and Redemption.

A. A player to whom a counter check has been issued by a facility operator may use a personal check meeting the requirements of §B of this regulation to:

- (1) Substitute for a counter check which has not been deposited by the facility operator;
- (2) Consolidate two or more counter checks which have not been deposited by the facility operator; and
- (3) Redeem, partially or in full, a counter check which has not been deposited by a facility operator.

B. A personal check accepted by a facility operator in a substitution, consolidation, or redemption transaction shall:

- (1) Be drawn on an account which has been verified in accordance with Regulation .25 of this chapter;
- (2) Except as provided in C of this regulation, comply with the requirements of Regulation .20 of this chapter; and
- (3) Be redeemed or deposited in accordance with Regulation .29 of this chapter.

C. If a personal check is accepted in an amount less than or equal to the amount of a counter check being partially or fully redeemed, the \$5,000 limitation on acceptance of personal checks in Regulation .20G of this chapter does not apply.

For November 17, 2016 Commission.

The proposed amendments to COMAR 36.03.10.23 and .28, and new regulation 36.03.10.50, would authorize a facility to offer enhanced customer service to players by allowing offsite access to services for establishing and paying a customer deposit account, and paying a counter check.

D. A player who has issued a replacement check to a facility operator may present another replacement check in a substitution, consolidation, or partial redemption transaction involving the original replacement check.

E. A replacement check accepted by a facility operator in a substitution, consolidation, or partial redemption transaction shall be:

(1) Dated with the date of the initial counter check being substituted, consolidated, or partially redeemed; or

(2) If the check is subject to Commission-approved internal controls which ensure that the date of the initial counter check being substituted, consolidated, or partially redeemed is used to determine the date on which the replacement check is deposited under Regulation .29 of this chapter, currently dated.

F. A facility operator may not accept a replacement check in substitution, consolidation, or partial redemption for the purpose of avoiding or delaying the deposit requirements for a counter check or replacement check under Regulation .29 of this chapter.

G. If a player has more than one counter check or replacement check which has not been deposited, the most recently dated check shall be redeemed first, except that:

(1) If more than one check bears the same date, the player may choose the order in which to redeem the checks; and

(2) If, pursuant to Commission-approved internal controls, a facility operator does not require a replacement check used in a substitution, consolidation, or partial redemption transaction to be dated with the date of the initial counter check being substituted, consolidated, or partially redeemed, then the date of the initial counter check and not the date of the replacement check shall be used to determine the order in which outstanding checks are redeemed.

H. A facility operator may conduct a substitution, consolidation, or partial redemption transaction:

(1) At the cashiers' cage during the hours of operation approved by the Commission for the facility under COMAR 36.03.11.02; ~~and~~

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(2) By mail; or

(3) At an offsite customer service location.

I. A facility operator shall develop and include in the internal controls submitted to and approved under Regulation .05 of this chapter procedures and controls addressing the substitution, consolidation, and full or partial redemption of a counter check.

For November 17, 2016 Commission.

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