

1                                   **Title 36 STATE LOTTERY AND**  
2                                   **GAMING CONTROL AGENCY**

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4                                   **Subtitle 03 GAMING PROVISIONS**

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6                                   **Chapter .06 Enforcement of Voluntary Exclusion Program**

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8                                   **Authority: State Government Article, § 9-1A-24(e), Annotated Code of Maryland**  
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10                                   **.01 Enforcement**

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12                                   A. The Commission shall notify each State facility operator of the placement of an  
13 individual on the voluntary exclusion list established in COMAR 36.01.04.

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15                                   B. A facility operator may disclose information about individuals on the voluntary  
16 exclusion list to the Commission and to the facility's:

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18                                   (1) Manager;

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20                                   (2) Security department;

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22                                   (3) Surveillance department; or

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24                                   (4) Employees who are directly responsible for excluding unauthorized  
25 individuals from the premises of the facility.

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27                                   C. A facility operator shall immediately notify the Commission if an individual on the  
28 voluntary exclusion list is found on the premises of the facility.

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30                                   D. A facility operator shall not:

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32                                   (1) Permit an individual on the voluntary exclusion list to:

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34                                   (a) Enter into the video lottery facility; or

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36                                   (b) Play a video lottery terminal or table game;

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38                                   (2) Knowingly fail to exclude from the premises an individual on the voluntary  
39 list; or

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41                                   (3) Disclose information about individuals on the voluntary exclusion list beyond  
42 the disclosures that are authorized under § B of this regulation.

43                                   **.02 Responsible gaming plan.**  
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1 A. A facility shall establish a responsible gaming plan that sets forth the facility's plan  
2 for addressing problem gambling at the facility that shall include at least the following  
3 elements of the plan:

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- 5 (1) Goals;
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- 7 (2) Procedures and deadlines for implementation;
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- 9 (3) Identification of facility personnel responsible for implementation;
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- 11 (4) Responsibilities of facility personnel identified as responsible for
- 12 implementation;
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- 14 (5) Training for facility personnel on problem gambling and voluntary exclusion;
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- 16 (6) Means of controlling access to records pertaining to voluntary exclusion;
- 17
- 18 (7) Means of educating players about:
  - 19
  - 20 (i) Problem gambling;
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  - 22 (ii) Problem gambling treatment resources, including treatment and
  - 23 prevention programs established under State Government Article, § 9-1A-
  - 24 33; and
  - 25
  - 26 (iii) Voluntary exclusion; and
  - 27
- 28 (8) Placement of responsible gambling awareness materials in the facility as
- 29 required under Regulation .03 of this chapter;
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- 31 (9) Ensuring that an individual in the Voluntary Exclusion is not permitted to
- 32 claim a jackpot; and
- 33
- 34 (10) Any other element required by the Commission.
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36 B. A facility operator shall submit to the Commission the responsible gaming plan  
37 required under § A of this regulation at least 60 days before video lottery terminal  
38 operations are to commence.

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40 C. A facility operator shall submit any amendments to a facility's responsible gaming  
41 plan to the Commission prior to implementation.

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43 D. A facility operator shall submit to the Commission an annual report describing the  
44 operation the facility's responsible gaming plan.

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46 **.03 Requirements.**

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2 A. In this regulation the following terms have the meaning indicated.  
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4 (1) "Advertisement" means any material that is:  
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6 (a) Disseminated to the public through broadcasting, publication, mail or  
7 any other means; and  
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9 (b) Intended to encourage video lottery terminal or table game play.  
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11 (2) "Billboard advertisement" means a road side sign, aviation banner or event  
12 banner that is intended to encourage video lottery terminal or table game play.  
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14 (3) "Gambling assistance message" means the phrase: "Please play responsibly,  
15 for help visit [mdgamblinghelp.org](http://mdgamblinghelp.org) or call 1-800-522-4700;"  
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17 (4) "Printed advertisement" means an advertisement that appears in or on a sign,  
18 direct mailing, poster, brochure or other written material and is intended to  
19 encourage video lottery terminal or table game play.  
20

21 (5) "Responsible gambling awareness materials" means a sticker, brochure,  
22 wallet card, or other material that conveys only problem gambling resource  
23 information.  
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25 (6) "Underage warning message" means the phrase: "No person under the age of  
26 21 is permitted on the casino floor."  
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28 B. A facility operator shall:  
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30 (1) Post signage approved by the Commission that prominently bears the  
31 gambling assistance message and the underage warning message at each customer  
32 entrance to the gaming floor;  
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34 (2) Include the gambling assistance message on an advertisement that is intended  
35 to encourage video lottery terminal or table game play at its facility;  
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37 (3) Ensure that a printed advertisement bears the gambling assistance message  
38 and meets requirements of COMAR 36.03.03.08;  
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40 (4) Ensure that a billboard bearing a printed advertisement bears the gambling  
41 assistance message and meets requirements of COMAR 36.03.03.08;  
42

43 (5) Ensure that a radio, television or video advertisement bears the gambling  
44 assistance message and meets requirements of COMAR 36.03.03.08;  
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1 (6) Ensure that the gambling assistance message is printed on a paper product  
2 that is associated with player consumption of food or beverage if the paper  
3 product is:

4  
5 (1) Special ordered; and

6  
7 (2) Branded with the facility's logo;

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9 (7) Ensure that the gambling assistance message is printed on ticket stock; and

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11 (8) Shall place in the facility responsible gambling awareness materials according  
12 to its responsible gaming plan required under Regulation .02 of this chapter.  
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