

Maryland Lottery and Gaming Control Agency

Wes Moore, Governor — John Martin, Director



Montgomery Park Business Center
1800 Washington Blvd, Ste. 330
Baltimore, Maryland 21230

Tel: 410-230-880
TTY users use Maryland
Relay www.mdlottery.com

TO: Maryland Lottery and Gaming Control Commission
Jeremy P. Baker, Acting Director

FROM: Craig D. Lindsey, Deputy Director & COO

DATE: September 3, 2026

SUBJECT: Report for the September 2026 Commission Meeting

A. eLICENSING FOR GAMING OPERATIONS

- General maintenance is being performed as needed.
- In the testing stage for integrating badge printing capabilities into eLicensing.
- Improved license status updating procedures for renewals and upgrades to prevent showing multiple active licenses

B. INFORMATION TECHNOLOGY

- The IT Department supported the planned extended power outage to the MLGCA HQ office during a Mega Millions draw night. This included monitoring the power disruption and failover to generator power, coordinating with building personnel and DoIT regarding redundancy of critical network devices, and coordinating with the Communications department to ensure the evening draw completed successfully. There was no negative impact to operations.
- The MLGCA Chief Information Officer (“CIO”) and Information Security Officer (“ISO”) attended multiple statewide cybersecurity strategy meetings hosted by DoIT and the Maryland Information Sharing and Analysis Center (“MD-ISAC”).
- MLGCA IT is participating in a Multi-State Lottery Association (“MUSL”) workgroup to discuss specific Rule 2 requirements and strategize on how to improve language to aid in implementation for jurisdictions.
- The Third Quarter CY 2026 Information Security Awareness training completion rate exceeds 90%, and the training campaign will continue until the end of September 2026.
- MLGCA IT developed and deployed a Responsible AI training to all staff. This training is nearly complete. We will soon be deploying Microsoft Office 365 and Google Gemini to all staff.
- MLGCA IT continues its work with facilities, building management and the Security vendor on the installation of the new access control and security system, that includes video surveillance, for the new office and warehouse spaces.

C. PROCUREMENT

The current list of procurements and activities includes:

- MLGCA legislative liaison requested a solicitation for the following report to be completed on or before December 1, 2026:
 1. Impacts of the potential expansion of electronic instant bingo machines at commercial electronic instant bingo machine facilities; and
 2. Impacts of the potential expansion of electronic instant bingo machines, historical horse racing machines, or underutilized video lottery terminals relative to the limitations under § 9-1A-05(a) of the State Government Article at satellite simulcast facilities that are not located at video lottery facilities or horse racing facilities.
- The Invitation For Bids (“IFB”) was estimated to be valued at less than \$100K, thus making this a Small Business Requisition (“SBR”) designation. At the bid due date, no bids were received. The solicitation was re-advertised for 10 additional days. After the 10-day period, one bid was received. The documentation is being prepared for review by DGS and subsequent award.
- The Lottery Central Monitoring and Control System (“LCMCS”) RFP was published on eMMA July 2, 2026 and the solicitation is being managed by the Department of General Services (“DGS”) Procurement Officer.
- Small Procurements – The Procurement team is processing FY 2027 purchases and working to maximize MBE/VSBE /SBR participation with Category I & II procurements. Promotional items (Sales / Marketing) for the upcoming holiday season are being purchased now.
- Veterans and Fraternals ITLM RFP –
 - a. Published on eMMA July 20, 2026.
 - b. Pre-Proposal conference was held at MLGCA August 6, 2026.
 - c. Questions due on August 17, 2026.
 - d. Responses to over 150 questions posted on September 2, 2026.
 - e. Amendments to the RFP were published September 2, 2026.
 - f. Proposals due date revised to October 13, 2026.
- Auditing and Accounting Contract (RFP 2022-10) - The 3-year renewal option paperwork is being reviewed internally.