

Maryland Lottery and Gaming Control Agency



Wes Moore, Governor • John Martin, Director

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TO: Maryland Lottery and Gaming Control Commission
John Martin, Director
Craig Lindsey, Deputy Director & COO

FROM: Solomon Ramsey, Managing Director of Administration

DATE: June 16, 2026

SUBJECT: Report for the June 2026 Commission Meeting

A. RETAILER ADMINISTRATION

The following table presents retailer and terminal counts according to the Lottery's Retailer Administration database.

Total Retailers				Total Retailer Terminals				XCAP Retailers (1)			
Date	Count	Date	Count	Date	Count	Date	Count	Date	Count	Date	Count
Current				Current				Current			
5/31/25	4,285	5/31/26	4,235	5/31/25	7,135	5/31/26	7,161	5/31/25	466	5/31/26	458
Quarterly Comparisons				Quarterly Comparisons				Quarterly Comparisons			
3/31/25	4,309	3/31/26	4,246	3/31/25	7,169	2/28/26	7,172	3/31/25	457	3/31/26	466
06/30/24	4,316	06/30/25	4,275	06/30/24	7,059	06/30/25	7,128	06/30/24	451	06/30/25	461
09/30/24	4,313	09/30/25	4,281	09/30/24	7,150	09/30/25	7,163	09/30/24	450	09/30/25	462
12/31/24	4,307	12/31/25	4,259	12/31/24	7,148	12/31/25	7,130	12/31/24	449	12/31/25	467

- (1) Expanded Cashing Authority Program (XCAP) locations are authorized to cash prizes of up to \$5,000. W2Gs for these winners are subsequently printed and mailed by CRC staff.

B. CONTRACT MANAGEMENT

There are 2,003 full-service (PHD and PHDL) and 244 draw game-only (PEX) self-service terminals installed as of May 31, 2026.

There were 32 debit readers deployed in May, bringing the current total to 1,148 installed.

Five new instant games launched May 15th (\$1, \$2, \$5, \$10 and \$20 price points).

Monthly Disaster Recovery test completed May 5th.

C. FACILITIES

- Montgomery Park has begun taking measurements for the new Human Resources space. In conjunction with this project, they will also be routing the monitor wiring underneath the flooring to eliminate tripping hazards and improve overall safety within the workspace.
- The new Administrative Office I employee assigned to Supportive Services is scheduled to begin on June 24th.
- Three Facilities employees successfully completed the Annual Property Officer Training, ensuring continued compliance with State requirements and best practices.
- We have completed the quarterly vehicle inspections in collaboration with the Sales Department, ensuring Agency vehicles remain compliant, safe, and properly maintained.
- We are continuing our spring cleaning and organization efforts. Current activities include removing and relocating items from the IT cubicle area to improve workspace efficiency and organization.

D. WAREHOUSE

The Instant Ticket Warehouse is tasked with efficiently packing all of the instant tickets shipped to lottery retailers. Orders are initiated through the Tel-Sell operation, managed by our lottery central system vendor. Once an order is placed, it is sent directly to the warehouse for fulfillment. In conjunction with the launch of new instant games, most retailers receive an initial allocation to ensure that tickets are readily available throughout the state. Fulfilled orders are dispatched via UPS and Falcon Express, ensuring next-day delivery to retailer locations. Beyond filling orders, the warehouse also monitors both carriers to ensure accurate billing and timely delivery, maintaining a high standard of service for our lottery retailers.

Warehouse Orders – May 2026			
# of Orders	# of Packs	YTD Orders	YTD Packs
18,011	200,635	211,433	2,137,455