

Maryland Lottery and Gaming Control Agency

Wes Moore, Governor — John Martin, Director



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TO: Maryland Lottery and Gaming Control Commission
John Martin, Director
Craig Lindsey, Deputy Director & COO

FROM: Solomon Ramsey, Managing Director of Administration

DATE: May 18, 2026

SUBJECT: Report for the May 2026 Commission Meeting

A. RETAILER ADMINISTRATION

The following table presents retailer and terminal counts according to the Lottery's Retailer Administration database.

Total Retailers				Total Retailer Terminals				XCAP Retailers (1)			
Date	Count	Date	Count	Date	Count	Date	Count	Date	Count	Date	Count
Current				Current				Current			
4/30/25	4,336	4/30/26	4,228	4/30/25	7,199	4/30/26	7,151	4/30/25	457	4/30/26	466
Quarterly Comparisons				Quarterly Comparisons				Quarterly Comparisons			
3/31/25	4,309	3/31/26	4,246	3/31/25	7,169	2/28/26	7,172	3/31/25	457	3/31/26	466
06/30/24	4,316	06/30/25	4,275	06/30/24	7,059	06/30/25	7,128	06/30/24	451	06/30/25	461
09/30/24	4,313	09/30/25	4,281	09/30/24	7,150	09/30/25	7,163	09/30/24	450	09/30/25	462
12/31/24	4,307	12/31/25	4,259	12/31/24	7,148	12/31/25	7,130	12/31/24	449	12/31/25	467

- (1) Expanded Cashing Authority Program (XCAP) locations are authorized to cash prizes of up to \$5,000. W2Gs for these winners are subsequently printed and mailed by CRC staff.

B. CONTRACT MANAGEMENT

There are 2,001 full-service (PHD and PHDL) and 243 draw game-only (PEX) self-service terminals installed as of April 30, 2026.

There were 415 debit readers deployed in April, bringing the current total to 1,116 installed.

Four new instant games launched April 17th (\$3, \$5, \$10, and \$30 price points).

Four Fast Play games launched April 6th (\$1, \$2, \$3, and \$10 price points).

Monthly Disaster Recovery test completed April 7th.

C. FACILITIES

- The Fiscal Year 26 annual inventory scanning has started with Gaming and VLT being completed first.
- Additional office space agreement has been signed by DGS and the Director, and will be presented on the BPW June 3rd Agenda.
- Spring Cleaning – The hallway in front of the freight elevator and the old HR space has been cleaned out.
- Property Officer signature cards have been updated for DGS.
- Open Position – Interviews were conducted to fill the open Admin Office I position. A candidate was selected and the paperwork was submitted to HR.
- Copiers – All copiers have been replaced and are up and operational throughout the Agency. The package login sheets have been moved from paper to a Google sheet document for better tracking and accountability in the unit.

D. WAREHOUSE

The Instant Ticket Warehouse is tasked with efficiently packing all of the instant tickets shipped to lottery retailers. Orders are initiated through the Tel-Sell operation, managed by our lottery central system vendor. Once an order is placed, it is sent directly to the warehouse for fulfillment. In conjunction with the launch of new instant games, most retailers receive an initial allocation to ensure that tickets are readily available throughout the state. Fulfilled orders are dispatched via UPS and Falcon Express, ensuring next-day delivery to retailer locations. Beyond filling orders, the warehouse also monitors both carriers to ensure accurate billing and timely delivery, maintaining a high standard of service for our lottery retailers.

Warehouse Orders – April 2026			
# of Orders	# of Packs	YTD Orders	YTD Packs
19,695	215,909	193,422	1,936,280