

Maryland Lottery and Gaming Control Agency

Wes Moore, Governor — John Martin, Director



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TO: Maryland Lottery and Gaming Control Commission
John Martin, Director

FROM: Craig Lindsey, Deputy Director & COO

DATE: April 10, 2026

SUBJECT: Report for the April 2026 Commission Meeting

A. eLICENSING

- UVS currently has no open tickets.
- General maintenance is being performed as needed.

B. INFORMATION TECHNOLOGY

- The Quarter 1 CY 2026 Information Security Awareness training completed with 100% participation. The second quarter has begun and will complete in late June 2026.
- MLGCA IT is performing Operating System updates on the MLGCA Casino Firewalls to continue to ensure they are maintained at the latest approved version.
- The IT Department is supporting the renewal of the Facilities' Copier contract, and is working with the vendor on the technical details to replace the current leased copiers.
- The IT Department is working closely with the Security and Facilities departments on the installation of the new access control and security system. Most of the office spaces will be completed by the end of the month.
- MLGCA IT is working with several departments to enhance their conference rooms and meeting spaces, including the installation of new monitors and audio equipment to facilitate group video conferencing options.
- The MLGCA CIO and ISO are participating in ongoing conversations with DoIT OSM regarding policies.
- The IT Department received the Binding Operational Directive (BOD) from DoIT last month, and is finalizing the agency response to the data request, and will submit it by the required due date.
- IT Engineers are continuing to work with members of the Communications department on a new Intranet for the agency.
- MLGCA IT is continuing to test a new VoIP phone system to replace the current phone system that is approaching end of life.

C. PROCUREMENT

The current list of procurements includes:

- Playstation IFB – DGS is expected to approved the IFB. A verification email was sent to DGS.
- Instant Ticket RFP (2028) – PRG market research completed. Timeline prepared and submitted for review. The RFP is being amended in the new Office of State Procurement template.

- Small Procurements – Auto-renewing Subscriptions. Current subscriptions and future subscriptions are being reviewed to remove the auto-renewal language from the terms and conditions. Auto-renewals are considered illegal in Maryland procurement and MLGCA is working to prevent them from occurring.
- The Lottery Central Monitoring and Control System (LCMCS) RFP was approved for cancellation in December 2025. The MLGCA PRG's SBE/VSBE goal percentages have been approved by DGS, and have been sent to the Ombudsman's Office for review and approval.
- Veteran's ITLM - The initial RFP has been drafted and is currently going through MLGCA OAG's review. The PRG's SBE/VSBE goal percentages were completed and is being reviewed by DGS' PRG. Once complete, they will be forwarded to the Ombudsman's office for their review and approval.