

Maryland Lottery and Gaming Control Agency



Wes Moore, Governor • John Martin, Director

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TO: Maryland Lottery and Gaming Control Commission
John Martin, Director

FROM: Craig Lindsey, Deputy Director & COO

DATE: March 12, 2026

SUBJECT: Report for the March 2026 Commission Meeting

A. eLICENSING

- UVS currently has no open tickets.

B. INFORMATION TECHNOLOGY

- The current quarterly Information Security Awareness training is nearing completion, and is currently at 95% complete. It is on schedule to finish with 100%.
- The DoIT statewide project to transition from Okta to Microsoft Entra for multifactor authentication completed successfully. MLGCA IT supported the transition with minimal issues and addressed all help desk tickets promptly.
- MLGCA IT performed updates on all hypervisor host servers throughout the agency to address bug fixes.
- The IT Department received a new Binding Operational Directive (BOD) from DoIT and is complying with all items, including a data request for all agencies to assist DoIT with focusing their efforts.
- The CIO and ISO are reviewing draft privacy and incident response documents from DoIT as part of a work group.
- Members of the IT Department attended the kickoff meeting for the new DoIT Security Policy Suite. We are in the process of making plans for ensuring compliance with controls by the required deadlines.
- IT Engineers are working with members of the Communications department on a new Intranet for the agency.
- MLGCA IT is continuing to test a new VoIP phone system to replace the current phone system that is approaching end of life.

C. PROCUREMENT

The current list of procurements includes:

- Playstation IFB – OAG and PO are working with DGS to finalize award.
- Instant Ticket RFP (2028) – PRG market research completed. Timeline prepared and submitted for Review.

- Ravens and the National Football League (NFL) licensing agreement for the 2026 and 2027 seasons has been awarded and approved by the BPW.
- The Lottery Central Monitoring and Control System (LCMCS) RFP was approved for cancellation in December 2025. The cancelled RFP is being reviewed for amendments to be made and submitted internally for review with eventual publication. The current contract ends in May 2027. Currently working with OSP on the resolicitation documents. The PRG documentation is being prepared for submission to GOSBA. OAG will review the draft RFP prior to submission to DoIT for their review.
- Veterans ITLM legislation that was passed by the General Assembly, and vetoed by the Governor in May 2025, was overridden in the December 2025 Special Session. RFP to include Fraternal and Sororal Organizations is being circulated internally for review and timeline development for publication. The current contract ends in December 2027. The initial RFP has been drafted and is currently going through OAG review. The PRG will be finalized in 14 days.