

Maryland Lottery and Gaming Control Agency



Wes Moore, Governor • John Martin, Director

Montgomery Park Business Center
1800 Washington Blvd., Ste. 330
Baltimore, Maryland 21230

Tel: 410-230-8800
TTY users use Maryland Relay
www.mdlottery.com

TO: Maryland Lottery and Gaming Commission
John Martin, Director

FROM: Craig Lindsey, Deputy Director & COO

DATE: February 9, 2026

SUBJECT: Report for the February 2026 Commission Meeting

A. eLICENSING

- UVS currently has no open tickets.

B. INFORMATION TECHNOLOGY

- The 1st quarter Information Security Awareness training began in early January. It ends at the end of March and is already at 80% completion.
- The DoIT statewide project to transition from Okta to Microsoft Entra for multifactor authentication is currently scheduled for the weekend of February 14th. MLGCA IT is prepared to support this transition.
- The IT Department's Operations Unit remained staffed throughout the significant snow event in late January, ensuring continued operations of all lottery games with no delays.
- MLGCA IT performed updates on all firewalls at MLGCA Compliance Offices at our casino partners.
- The CIO is providing feedback regarding possible IT departmental impacts that could result from proposed legislation to MLGCA's Director of Legislation and Policy.
- The IT Department completed an IT Disaster Recovery (DR) tabletop exercise, where a potential disaster event was presented to participants who discussed how that situation would be handled, and improvements that could be made to agency plans and infrastructure.
- MLGCA IT is continuing to test a new VoIP phone system to replace the current phone system that is approaching end of life.

C. PROCUREMENT

The current list of procurements includes:

- Playstation IFB – A single vendor has been selected and will be presented to the Commission for approval (Shaeffer Retail Systems - \$272,600). Documents are being reviewed prior to submission to the Commission for approval and BPW.
- Instant Ticket RFP (2028) – Drafting the Procurement Review Group (PRG) packet and reviewing the current base capabilities to ensure they are included in the RFP. Visits were made to Pollard and Brightstar's instant ticket printing sites. Scientific Games' site visit is scheduled for February 23, 2026.
- Ravens and the National Football League (NFL) licensing agreement for the 2026 and 2027 seasons has been approved by the Commission and is on BPW's February 18, 2026 Agenda.
- The Lottery Central Monitoring and Control System (LCMCS) RFP was approved for cancellation in December 2025. The cancelled RFP is being reviewed for amendments to be made

and submitted internally for review with eventual publication. The current contract ends in May 2027. PRG documentation and research is being drafted for internal review.

- Veterans ITLM legislation that was passed by the General Assembly, and vetoed by the Governor in May 2025, was overridden in the December 2025 Special Session. RFP to include Fraternal Organizations is being circulated internally for review and timeline development for publication. The current contract ends in December 2027. The initial RFP has been drafted and is being reviewed.