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TO: Maryland Lottery and Gaming Commission  
John Martin, Director

FROM: Craig Lindsey, Deputy Director & COO

DATE: January 9, 2026

SUBJECT: Report for the January 2026 Commission Meeting

## **A. eLICENSING**

- UVS has been proactive in addressing issues and encouraging new ideas for system improvements.

## **B. INFORMATION TECHNOLOGY**

- The 4<sup>th</sup> quarter Information Security Awareness training concluded with 100% completion for the Agency. The 1<sup>st</sup> quarter training for CY2026 has kicked off and will conclude in late March 2026.
- The new Help Desk ticketing system has been performing well and the implementation was a success.
- MLGCA IT is continuing to collaborate with DoIT to support the statewide transition to Microsoft Entra for authentication.
- The CIO and ISO are continuing to work with DoIT and participate in various governance workgroups, supporting statewide efforts to improve data governance, zero trust architecture, and customer service.
- The IT department participated throughout the Raffle game lifecycle and assisted with the completion of the final draw.
- The IT team will be reaching out to MUSL regarding an upcoming firewall project that is scheduled to be implemented in May 2026.
- MLGCA IT is continuing to test a new VoIP phone system to replace the current phone system that is approaching end of life.

## **C. PROCUREMENT**

The current list of procurements includes:

- Playstation IFB - No bids were received, so resolicited. Bids for new solicitation are due January 14, 2026.
- Instant Ticket RFP (2028) – Drafting the Procurement Review Group (PRG) packet and reviewing the current base capabilities to ensure they are included in the RFP.
- RFP preparation for the Ravens and the National Football League (NFL) licensing agreement for the 2026-2027 season commenced in December 2025, with a BPW meeting goal of April 2026. PRG documentation and research is being drafted for internal review.
- The Lottery Central Monitoring and Control System (LCMCS) RFP was approved for cancellation in December 2025. The cancelled RFP is being reviewed for amendments to be made and submitted internally for review with eventual publication. The current contract ends in May 2027. PRG documentation and research is being drafted for internal review.

- Veterans ITLM legislation that was passed by the General Assembly, and vetoed by the Governor in May 2025, was overridden in the December 2025 Special Session. RFP to include Fraternal Organizations is being circulated internally for review and timeline development for publication. The current contract ends in December 2027. PRG documentation and research is being drafted for internal review.