

Maryland Lottery and Gaming Control Agency



Wes Moore, Governor • John Martin, Director

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TO: Maryland Lottery and Gaming Commission
John Martin, Director

FROM: James Nielsen, Deputy Director/COO

DATE: October 14, 2025

SUBJECT: Report for the October 2025 Commission Meeting

A. eLICENSING

- Our support vendor, UVS, has been working to address minor issues that accumulated during the transition period.

B. INFORMATION TECHNOLOGY

- The IT department is collaborating with other departments within the agency on the development of the Holiday Raffle game, going on sale in November.
- The 4th quarter Information Security Awareness training has begun and will conclude in January.
- The testing phase of the Windows 11 upgrade project is complete. The rollout to all agency devices has begun.
- The CIO and ISO continue to participate in the MD Cybersecurity Coordinating Council sub-working group.
- The CIO attended the Quarterly Statewide IT Council. The meeting provided an opportunity to discuss current statewide IT initiatives and offer feedback from MLGCA's unique perspective.
- The CIO met again with the DoIT AI Enablement Team to further discuss opportunities to incorporate AI into agency processes. IT is developing an Agency training module to ensure staff are aware of the State's Responsible AI Policy.
- IT continues working with the Department of Information Technology on syncing directory services, which will assist with the implementation of the new statewide multi-factor authentication system, now scheduled to deploy in December.

C. PROCUREMENT

- Veteran's ITLM contract. The 26-month contract extension approved by the Commission was submitted for BPW approval based on written guidance from DGS. DGS subsequently rescinded the guidance and advised the Agency that approval is within the delegated authority of the Commission. As a result, the contract is extended to December 31, 2027 with no further action required.
- Staff attended one MBE small business outreach event (Balt Co. Public Schools - Meet the Primes) and has two scheduled in October.
- A team is working on a procurement tool we use, eQUIP, to identify needed improvements.

- The current list of procurements includes:
 - Playstation IFB – IFB was submitted to DGS for publication on October 7th, 2025.
 - Instant Ticket RFP (2028) – We have begun working on the preliminary draft with two subject matter experts from the Product Department.