

Maryland Lottery and Gaming Control Agency



Wes Moore, Governor • John Martin, Director

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TO: Maryland Lottery and Gaming Commission
John Martin, Director

FROM: James Nielsen, Deputy Director/COO

DATE: September 16, 2025

SUBJECT: Report for the September 2025 Commission Meeting

A. eLICENSING

- Transition to UVS Infotech, our new eLicensing support provider began on July 1.
- MLGCA IT is moving data to the test environment so patches can be reviewed and approved before moving to the production environment.

B. INFORMATION TECHNOLOGY

- IT continues working with the Department of Information Technology on syncing of directory services, which will assist with the implementation of the new statewide multi-factor authentication system scheduled to deploy in October.
- The CIO met with DoIT's AI Enablement Team to discuss opportunities to incorporate AI into agency processes. IT staff also routinely participate in monthly AI Community of Practice meetings, where statewide AI initiatives are discussed in depth.
- The CIO and ISO continue to participate in the MD Cybersecurity Coordinating Council sub-working group to review draft documents and provide feedback.
- The testing phase of the Windows 11 upgrade project is nearing completion.
- IT has been working with the new eLicensing vendor to help them acclimate to the environment and support some technical issues.
- The CIO attended the Annual NASPL Conference. This was a great opportunity to hear about some of the industry initiatives and challenges, attend information sessions related to IT security, opportunities and innovations with AI, and fraud and cybercrime, and network with peers and vendors.

C. PROCUREMENT

- Veteran's ITLM contract. The contract expires in November 2025. The 26-month extension previously approved by the Commission has been submitted to BPW and we are waiting to learn at which meeting the item will be presented. The new RFP has been approved by DGS and DoIT but will not be released until early to mid-2026.
- The current list of procurements includes:
 - Play Station IFB – Staff is finalizing the IFB. Once approved, the IFB will be sent to DGS for review before publishing in eMMA.