

# Maryland Lottery and Gaming Control Agency



Wes Moore, Governor • John Martin, Director

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TO: Maryland Lottery and Gaming Commission  
John Martin, Director

FROM: James Nielsen, Deputy Director/COO

DATE: June 17, 2025

SUBJECT: Report for the June 2025 Commission Meeting

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## **A. eLICENSING**

- MS Technologies is completing final projects, including Sports Wagering Renewal forms, before their contract ends at the end of the month.
- Minor adjustments are being made as issues arise.

## **B. INFORMATION TECHNOLOGY**

- Our IT Engineers replaced additional network switches that were reaching end of life. These were devices that connect the Production environment to our Backup site.
- The IT unit continues working with the Department of Information Technology (DoIT) on the migration of our Microsoft tenant, and implementing the new statewide multi-factor authentication system that is scheduled to deploy in the coming months.
- Quarter 2 of CY2025 of the Information Security Training is currently at 93% completed.
- Several outages occurred over the past month, including internet service provided by DoIT and two internal system events. Several IT staff worked off hours to ensure evening and weekend game operations completed uninterrupted.
- The IT Department welcomed a new engineer the week of May 12<sup>th</sup>.
- The IT Department is working with the Budget and Procurement Departments to complete this fiscal year's procurement documentation and processing invoices.
- Several IT staff attended the 2025 Maryland Digital Government Summit, which provided an opportunity to learn about ongoing state initiatives and collaborate with state and local IT partners.
- The CIO attended the Quarterly IT Council meeting hosted by DoIT, which included discussions with other State of Maryland IT leadership about upcoming milestones and strategic planning.

## **C. PROCUREMENT**

- Lottery Central Monitoring and Control System (LCMCS) #2024-01. The RFP evaluation process is ongoing.
- Advertising and Related Services RFP with two functional areas - Functional Area I ("FAI")- Creative Development, Production, Digital, Website and Research Services; and Functional Area II ("FAII") Media Planning and Buying Services. This contract was approved by the Board of Public Works ("BPW") on June 11, 2025.

- Instant Ticket Contract Renewal. These three contracts expire August 31, 2025. (Primary – Pollard Banknote Limited, Alternates Scientific Games and IGT) This renewal is for a three-year option from September 1, 2025 – August 31, 2028. This item is on the BPW agenda for July 2, 2025.
- Veteran’s ITLM contract. The contract expires in November 2025. The Agency has updated the RFP and submitted it to the Department of General Services (DGS) for approval prior to release.
- The 2025 Ravens Licensing Agreement. This contract was approved by the BPW on May 21, 2025
- The current list of procurements includes:
  - The Task Order RFP (TORFP) for a new Security and Surveillance system was to submitted to be added to the next available BPW Agenda.
  - Temporary Personnel contract – The Invitation To Bid (“IFB”) is being reviewed internally prior to submitting to DGS and publishing in eMMA.
  - Licensing system (eLicensing) maintenance contract – This Contract is before the commission for approval.
  - Play IFB – Staff is finalizing the IFB. Once approved, the IFB will be sent to DGS for review before publishing in eMMA.