

Maryland Lottery and Gaming Control Agency



Wes Moore, Governor • John Martin, Director

Montgomery Park Business Center
1800 Washington Blvd., Ste. 330
Baltimore, Maryland 21230

Tel: 410-230-8800
TTY users use Maryland Relay
www.mdlottery.com

TO: Maryland Lottery and Gaming Commission
John Martin, Director

FROM: James Nielsen, Deputy Director/COO

DATE: May 13, 2025

SUBJECT: Report for the May 2025 Commission Meeting

A. eLICENSING

- MS Technologies is coordinating with IT on a project to upgrade our servers.
- Minor adjustments are being made as issues arise.

B. INFORMATION TECHNOLOGY

- The team replaced firewalls that were reaching end of life. They also replaced several closet switches. Both of these projects were successful.
- The IT unit is working with the Department of Information Technology (DoIT) on the migration to a new statewide multi-factor authentication system to ensure little to no disruptions occur at MLGCA when the cutover occurs.
- Two members of the IT department volunteered to lead a multi-state workgroup that created a guidance document for Computer Security Incident Response for distribution to all MUSL jurisdictions. In April, they presented the document at the quarterly MUSL security meeting and fielded questions related to incident response and preparedness.
- Quarter 2 of CY2025 of the Information Security Training has been deployed to agency staff, and 70% have completed it.
- IT continues to work with volunteer testers to complete the roll-out of Windows 11 before the end of support date for Windows 10.
- IT is working on a new help desk system that will be ready for deployment in the next several months.
- The unit had one new hire start the week of April 28th, and a second will be starting the week of May 12th.
- IT has been redesigning the Wi-Fi solution to decrease complexity and improve security. We are currently testing and will be ready for deployment in the next two months.
- The Agency will be integrating our Microsoft license with DoIT's statewide Enterprise Agreement to achieve cost savings.

C. PROCUREMENT

- Lottery Central Monitoring and Control System (LCMCS) #2024-01. The RFP evaluation process is ongoing.
- Advertising and Related Services RFP with two functional areas - Functional Area I ("FAI")- Creative Development, Production, Digital, Website and Research Services; and Functional

Area II (“FAIL”) Media Planning and Buying Services. The Commission approved this contract and it is included on the June 11th Board of Public Works (BPW) Agenda.

- Veteran’s ITLM contract. The contract expires in November 2025. The Agency is updating the RFP for submission to the Department of General Services (DGS) for approval prior to release. The new version reflects new legislation from the 2025 Legislative session amending the ITLM program parameters.
- The 2025 Ravens Licensing Agreement. The Commission approved this contract and it is included on the May 21st BPW agenda.
- With respect to small contract procurements, the current list of procurements includes:
 - The Task Order RFP (TORFP) for a new Security and Surveillance system was completed. This contract will be submitted to the Commission for approval. Once approved, it will be submitted to DoIT for approval and then added to the next available BPW Agenda.
 - Temporary Personnel contract – DGS, OSP, and the Procurement Review Group (PRG) paperwork has been submitted. Once approved by DGS, the IFB will be circulated internally for final review and then subsequent submission to DGS for approval.
 - Licensing system (eLicensing) maintenance contract – TORFP Bids are due May 16, 2025.
 - Play Station Invitation for Bid (IFB) – PRG documentation has been submitted for approval. Once approved, the IFB will be sent to DGS for review before publishing in eMMA.

D. EXERCISE OF DELEGATION OF AUTHORITY

Report on Staff’s exercise of delegated authority to qualify an applicant, determine whether an applicant meets requirements for a sports wagering license, and issue a sports wagering license.

By unanimous vote on November 18, 2021, the Commission delegated to Staff the authority, under certain chapters of the sports wagering regulations, to:

- determine that an applicant for a sports wagering license is qualified;
- determine that an applicant meets all applicable requirements for issuance of a sports wagering licenses, and
- issue a sports wagering license.

https://www.mdgaming.com/wp-content/uploads/2021/11/Staff-agenda-memo-delegation_11-15-21-final.pdf

This Delegation included a requirement that Staff report to the Commission its exercise of authority under the Delegation. Accordingly, Staff is reporting that it has exercised the authority of the Delegation to:

Issue a mobile sports wagering license to:

None this month

Issue a sports wagering facility license to:

None this month