

# Maryland Lottery and Gaming Control Agency

Wes Moore, Governor • John Martin, Director



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TO: Maryland Lottery and Gaming Commission  
John Martin, Director

FROM: James Nielsen, Deputy Director/COO

DATE: April 10, 2025

SUBJECT: Report for the April 2025 Commission Meeting

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## **A. eLICENSING**

- MS Technologies continues addressing minor issues as they arise.
- The Agency released a Task Order RFP (TORFP) for support and maintenance of the eLicensing system.
- Windows 11 update should be available for testing in the next few weeks.

## **B. INFORMATION TECHNOLOGY**

- Two members of the IT department volunteered to lead a multi-state workgroup that created a guidance document for Computer Security Incident Response for distribution to all MUSL jurisdictions.
- MLGCA IT staff participated in UAT testing for the new Mega Millions game launch. The first drawing was conducted without issue.
- Quarter 1 of CY2025 of the Information Security Training was completed. Quarter 2 has been deployed to all agency staff.
- The final report for the OLA IT audit has been provided to the Agency and we are working on responses. An exit meeting is scheduled for the week of April 14<sup>th</sup>.
- IT continues to work with the Windows 11 volunteer testers for mission critical applications. We are on schedule to roll out Windows 11 before the end of support date for Windows 10.
- IT is working a new help desk system that will be ready for deployment in the next several months.
- We are concluding the interview process to fill several vacant positions within IT.
- IT has been redesigning the Wi-Fi solution to decrease complexity and improve security. We are currently testing and will be ready for deployment in the next two months.
- IT continues to work with the Department of Information Technology (DoIT) on our upcoming Microsoft license renewal and integrating our agency into the statewide Enterprise Agreement.

## **C. PROCUREMENT**

- Lottery Central Monitoring and Control System (LCMCS) #2024-01. The RFP process is ongoing with Committee members having visited designated sites identified by qualified offerors. The evaluation process is underway.

- Advertising and Related Services RFP with two functional areas - Functional Area I (“FAI”)- Creative Development, Production, Digital, Website and Research Services; and Functional Area II (“FAII”) Media Planning and Buying Services. Required BPW submission packages are being completed. The requested BPW meeting agenda dates are either May 7th or May 21<sup>st</sup>.
- Veteran’s ITLM contract. The contract expiration is in November 2025. The Agency is amending the prior draft RFP for submission to DGS for approval prior to release. The new version reflects new legislation amending the ITLM program, in anticipation of approval by the Governor. It will not be released until the bill has been signed.
- The 2025 Ravens Licensing Agreement. This agreement is on the Commission agenda for April.
- With respect to small contract procurements, the current list of procurements includes:
  - The review of the Task Order RFP (TORFP) for a new Security and Surveillance system was completed and submitted to DoIT for approval. Upon completion this will be submitted to an upcoming BPW agenda for final approval.
  - Temporary Personnel contract – Paperwork is being compiled for this TORFP to be published next month.
  - Licensing system (eLicensing) maintenance contract – TORFP was issued to the master contractor list and staff will review any proposals received.

**D. EXERCISE OF DELEGATION OF AUTHORITY**

**Report on Staff’s exercise of delegated authority to qualify an applicant, determine whether an applicant meets requirements for a sports wagering license, and issue a sports wagering license.**

By unanimous vote on November 18, 2021, the Commission delegated to Staff the authority, under certain chapters of the sports wagering regulations, to:

- determine that an applicant for a sports wagering license is qualified;
- determine that an applicant meets all applicable requirements for issuance of a sports wagering licenses, and
- issue a sports wagering license.

[https://www.mdgaming.com/wp-content/uploads/2021/11/Staff-agenda-memo-delegation\\_11-15-21-final.pdf](https://www.mdgaming.com/wp-content/uploads/2021/11/Staff-agenda-memo-delegation_11-15-21-final.pdf)

This Delegation included a requirement that Staff report to the Commission its exercise of authority under the Delegation. Accordingly, Staff is reporting that it has exercised the authority of the Delegation to:

**Issue a mobile sports wagering license to:**

None this month

**Issue a sports wagering facility license to:**

None this month