

Maryland Lottery and Gaming Control Agency

Wes Moore, Governor • John Martin, Director



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TO: Maryland Lottery and Gaming Commission
John Martin, Director

FROM: Michael Eaton, Managing Director, Gaming

DATE: November 13, 2023

SUBJECT: Gaming Division Report for the November 2023 Commission Meeting

A Skills-Based Amusement Device Registrations

The tables below reflect all Skills-Based registrations processed to date.

| Skills-Based Amusement Device Program – as of 10/31/2023 | | | | | | | |
|--|-----------|----------------------|-----------|--------------------|-----------|---------------------------------------|-----------|
| 2022/2023 Registrations began in December 2021 and are valid for 2 years | | | | | | | |
| Registered Owners | | Registered Locations | | Registered Devices | | Illegal Electronic Gaming Device Tips | |
| October | 2022-2023 | October | 2022-2023 | October | 2022-2023 | October | 2022-2023 |
| 0 | 18 | 0 | 142 | 0 | 3461 | 0 | 3 |

| Skills-Based Amusement Device Program – as of 10/31/2023 | | | | | | | |
|--|-----------|----------------------|-----------|--------------------|-----------|---------------------------------------|-----------|
| 2023/2024 Registrations began in December 2022 and are valid for 2 years | | | | | | | |
| Registered Owners | | Registered Locations | | Registered Devices | | Illegal Electronic Gaming Device Tips | |
| October | 2023-2024 | October | 2023-2024 | October | 2023-2024 | October | 2023-2024 |
| 0 | 17 | 0 | 353 | 0 | 1424 | 0 | 6 |

B Gaming Audit Department

| Casino Audit | | | |
|------------------|-------------------------|------------|--------------------|
| Facility | Audit Area | Status | Periods Covered |
| Live! Casino | Compliance & Operations | Completed | September |
| Rocky Gap | Compliance & Operations | Completed | September |
| Ocean Downs | Compliance & Operations | Completed | September |
| Hollywood Casino | Compliance & Operations | Completed | September |
| Horseshoe Casino | Compliance & Operations | Completed | September |
| MGM NH Casino | Compliance & Operations | Completed | September |
| Live! Casino | Compliance & Operations | In process | October – November |
| Rocky Gap | Compliance & Operations | In process | October – November |
| Ocean Downs | Compliance & Operations | In process | October – November |
| Hollywood Casino | Compliance & Operations | In process | October – November |
| Horseshoe Casino | Compliance & Operations | In process | October – November |
| MGM NH Casino | Compliance & Operations | In process | October – November |

| Instant Bingo Hall Financial Statements | | | | |
|--|---------------------|----------------------|----------------------|--------------------------|
| Facility | F/S Year End | F/S Due Dates | F/S Submitted | 2023 Audit Status |
| Rod 'N' Reel | December 31, 2022 | April 30, 2023 | April 28, 2023 | November 2023 |
| Bingo World | December 31, 2022 | April 30, 2023 | March 31, 2023 | November 2023 |
| Traders | December 31, 2022 | April 30, 2023 | April 24, 2023 | November 2023 |
| Abners Crab House & Restaurant | December 31, 2022 | April 30, 2023 | April 6, 2023 | November 2023 |
| Delta Bingo – Laurel | March 31, 2023 | July 31, 2023 | August 18, 2023 | November 2023 |
| Delta Bingo – Waysons | March 31, 2023 | July 31, 2023 | August 18, 2023 | November 2023 |
| American Legion Post #206 | December 31, 2022 | N/A | N/A | November 2023 |
| American Legion Post #7 | December 31, 2022 | N/A | N/A | November 2023 |
| Laurel Elks #2283 | March 31, 2023 | N/A | N/A | November 2023 |
| Annapolis Elks (#622) | March 31, 2023 | N/A | N/A | November 2023 |
| Annapolis Moose (#296) | April 30, 2023 | N/A | N/A | November 2023 |
| Mayo American Legion #226 | June 30, 2023 | N/A | N/A | November 2023 |
| Severna Park American Legion (#175) | June 30, 2023 | N/A | N/A | November 2023 |

| Sports Wagering Audit | | | |
|----------------------------------|-------------------------|-----------------|--------------------|
| Facility | Audit Area | Complete | In Progress |
| Live! – Retail & Mobile | Compliance & Operations | September | October – November |
| Horseshoe – Retail & Mobile | Compliance & Operations | September | October – November |
| MGM – Retail & Mobile | Compliance & Operations | September | October – November |
| Hollywood – Retail & Mobile | Compliance & Operations | September | October – November |
| Ocean Downs - Retail | Compliance & Operations | September | October – November |
| Bingo World – Retail & Mobile | Compliance & Operations | September | October – November |
| Long Shots – Retail & Mobile | Compliance & Operations | September | October – November |
| Riverboat – Retail & Mobile | Compliance & Operations | September | October – November |
| Greenmount – Retail & Mobile | Compliance & Operations | September | October – November |
| DraftKings – Mobile | Compliance & Operations | September | October – November |
| Fanatics (MSS) – Retail & Mobile | Compliance & Operations | September | October – November |
| Superbook – Mobile | Compliance & Operations | September | October – November |
| Crab Sports – Mobile | Compliance & Operations | September | October – November |
| Canton Gaming – Canton - Retail | Compliance & Operations | September | October – November |
| Canton Gaming – Towson – Retail | Compliance & Operations | September | October – November |
| Whitman Gaming – Retail | Compliance & Operations | September | October – November |

- 1) We are currently in the process of filling the vacancy for Audit Manager.
- 2) Next Audit Committee meeting - TBD

C Electronic Gaming Device Operations

| | Hollywood | Ocean Downs | Live! | Rocky Gap | Horseshoe | MGM-NH | Bingo Halls |
|-----------------|------------------|--------------------|--------------|------------------|------------------|---------------|--------------------|
| VLT Installs | 3 | 6 | 65 | 0 | 19 | 38 | 0 |
| VLT Removals | 3 | 6 | 58 | 0 | 19 | 50 | 0 |
| Floor Moves | 8 | 0 | 47 | 0 | 0 | 43 | 0 |
| Game Changes | 5 | 8 | 41 | 1 | 10 | 36 | 0 |
| Change Requests | 2 | 6 | 22 | 12 | 2 | 11 | 0 |

- 1) ITLM Update - As of 11/07/2023, 405 ITLMs in 92 unique Veterans' Posts are currently operational.
- 2) Monthly ITLM net sales in October 2023 (\$1,257,568) increased by 9.2% compared to October 2022 (\$1,151,312).
- 3) MLGCA staff approved Horseshoe Casino to begin removing up to 198 VLTs beginning the week of November 27, 2023. Horseshoe Casino's request for a permanent VLT reduction of 200 machines was approved by the Commission on August 24, 2023. Sixty of the machines were identified as reporting financial data to the casino system, while none was being reported to the central system. Horseshoe staff completed a reconciliation for 58 VLTs between its casino slot system and the IGT system. The remaining 2 VLTs are still under review, and the facility plans to complete the review in approximately 12 weeks.

D Sports Wagering

Bally's Interactive is currently working with MLGCA staff and planning to launch its mobile sports wagering operations in late 2023. VSC has postponed the launch of its mobile sports wagering operations and has not provided MLGCA staff with an updated launch plan.

E Responsible Gambling

- 1) Voluntary Exclusion Program (VEP)
 - a) 25 new participants joined the casino VEP in October the current number of active participants is 2,926.
 - b) There were 18 removals from the VEP in October for a total of 1,138.
 - c) To date, 2,329 violations have occurred since the casino VEP began. All violators are subject to criminal trespass charges.
 - d) There were 12 additional enrollments in the lottery VEP in October with 2 removal; the total number of participants is 647.
 - e) There are currently 411 participants in the bingo hall VEP.
 - f) There are currently 181 participants in the sports wagering VEP.
 - g) There are currently 166 participants in the fantasy competition VEP.

- 2) The next MARG meeting is scheduled to be held on 01/11/24 at the Maryland Center of Excellence on Problem Gambling.
- 3) The responsible gambling department is currently at full staffing level.
- 4) The annual staff webinar for responsible gaming has been created.