Maryland Lottery and Gaming Control Agency

Wes Moore, Governor • John Martin, Director



Montgomery Park Busness Center 1800 Washington Blvd., Ste. 330 Baltimore, Maryland 21230

Tel: 410-230-8800 TTY users call Maryland Relay www.mdlottery.com

TO: Maryland Lottery and Gaming Commission

John Martin, Director

FROM: Michael Eaton, Managing Director, Gaming

DATE: October 13, 2023

SUBJECT: Gaming Division Report for the October 2023 Commission Meeting

A Skills-Based Amusement Device Registrations

The tables below reflect all Skills-Based registrations processed to date.

| Skills-Based Amusement Device Program – as of 09/30/2023 2022/2023 Registrations began in December 2021 and are valid for 2 years | | | | | | | | |
|--|-----------|-----------|-----------|--------------------|-----------|--|-----------|--|
| Registered Owners Registered Locations | | | | Registered Devices | | Illegal Electronic Gaming Device Tips | | |
| September | 2022-2023 | September | 2022-2023 | September | 2022-2023 | September | 2022-2023 | |
| 0 | 18 | 0 | 142 | 0 | 3461 | 0 | 3 | |

| | Skills-Based Amusement Device Program – as of 09/30/2023 | | | | | | | | | |
|--|--|-----------|-----------|--------------------|-----------|--------------------|-----------|--|--|--|
| 2023/2024 Registrations began in December 2022 and are valid for 2 years | | | | | | | | | | |
| | Illegal Electronic Gaming | | | | | | | | | |
| Registere | Registered Owners | | Locations | Registered Devices | | Device Tips | | | | |
| September | 2023-2024 | September | 2023-2024 | September | 2023-2024 | September | 2023-2024 | | | |
| 1 | 17 | 9 | 353 | 10 | 1424 | 3 | 6 | | | |

B Gaming Audit Department

| | Casino Audit | | | | | | |
|------------------|-------------------------|------------|---------------------|--|--|--|--|
| Facility | Audit Area | Status | Periods Covered | | | | |
| Live! Casino | Compliance & Operations | Completed | August | | | | |
| Rocky Gap | Compliance & Operations | Completed | August | | | | |
| Ocean Downs | Compliance & Operations | Completed | August | | | | |
| Hollywood Casino | Compliance & Operations | Completed | August | | | | |
| Horseshoe Casino | Compliance & Operations | Completed | August | | | | |
| MGM NH Casino | Compliance & Operations | Completed | August | | | | |
| Live! Casino | Compliance & Operations | In process | September - October | | | | |
| Rocky Gap | Compliance & Operations | In process | September – October | | | | |
| Ocean Downs | Compliance & Operations | In process | September – October | | | | |
| Hollywood Casino | Compliance & Operations | In process | September – October | | | | |
| Horseshoe Casino | Compliance & Operations | In process | September – October | | | | |
| MGM NH Casino | Compliance & Operations | In process | September - October | | | | |

| Instant Bingo Hall Financial Statements | | | | | | | |
|---|-------------------|----------------|-----------------|-------------------|--|--|--|
| Facility | F/S Year End | F/S Due Dates | F/S Submitted | 2023 Audit Status | | | |
| Rod 'N' Reel | December 31, 2022 | April 30, 2023 | April 28, 2023 | October 2023 | | | |
| Bingo World | December 31, 2022 | April 30, 2023 | March 31, 2023 | October 2023 | | | |
| Traders | December 31, 2022 | April 30, 2023 | April 24, 2023 | October 2023 | | | |
| Abners Crab House & Restaurant | December 31, 2022 | April 30, 2023 | April 6, 2023 | October 2023 | | | |
| Delta Bingo – Laurel | March 31, 2023 | July 31, 2023 | August 18, 2023 | October 2023 | | | |
| Delta Bingo – Waysons | March 31, 2023 | July 31, 2023 | August 18, 2023 | October 2023 | | | |
| American Legion Post #206 | December 31, 2022 | N/A | N/A | October 2023 | | | |
| American Legion Post #7 | December 31, 2022 | N/A | N/A | October 2023 | | | |
| Laurel Elks #2283 | March 31, 2023 | N/A | N/A | October 2023 | | | |
| Annapolis Elks (#622) | March 31, 2023 | N/A | N/A | October 2023 | | | |
| Annapolis Moose (#296) | April 30, 2023 | N/A | N/A | October 2023 | | | |
| Mayo American Legion #226 | June 30, 2023 | N/A | N/A | October 2023 | | | |
| Severna Park American Legion (#175) | June 30, 2023 | N/A | N/A | October 2023 | | | |

| Sports Wagering Audit | | | | | | |
|----------------------------------|-------------------------|----------|---------------------|--|--|--|
| Facility | Audit Area | Complete | In Progress | | | |
| Live! – Retail & Mobile | Compliance & Operations | August | September - October | | | |
| Horseshoe – Retail & Mobile | Compliance & Operations | August | September – October | | | |
| MGM – Retail & Mobile | Compliance & Operations | August | September – October | | | |
| Hollywood – Retail & Mobile | Compliance & Operations | August | September – October | | | |
| Ocean Downs - Retail | Compliance & Operations | August | September – October | | | |
| Bingo World – Retail & Mobile | Compliance & Operations | August | September – October | | | |
| Long Shots – Retail & Mobile | Compliance & Operations | August | September – October | | | |
| Riverboat – Retail & Mobile | Compliance & Operations | August | September - October | | | |
| Greenmount – Retail & Mobile | Compliance & Operations | August | September – October | | | |
| DraftKings – Mobile | Compliance & Operations | August | September – October | | | |
| Fanatics (MSS) – Retail & Mobile | Compliance & Operations | August | September – October | | | |
| Superbook – Mobile | Compliance & Operations | August | September – October | | | |
| Crab Sports – Mobile | Compliance & Operations | August | September - October | | | |
| Canton Gaming – Canton - Retail | Compliance & Operations | N/A | September - October | | | |
| Canton Gaming – Towson – Retail | Compliance & Operations | N/A | September - October | | | |
| Whitman Gaming – Retail | Compliance & Operations | N/A | September - October | | | |

- 1) We are currently in the process of filling the vacancy for Director of Audit & Regulatory Compliance. Interviews are scheduled for October 18 23.
- 2) Next Audit Committee meeting scheduled for October 26, 2023, immediately following the monthly Commission meeting.

C Electronic Gaming Device Operations

| | Hollywood | Ocean Downs | Live! | Rocky Gap | Horseshoe | MGM- NH | Bingo Halls |
|--------------------|-----------|----------------|-------|--------------|-----------|------------|----------------|
| VLT Installs | 99 | 0 | 34 | 0 | 5 | 16 | 0 |
| VLT Removals | 6 | 0 | 33 | 0 | 5 | 19 | 0 |
| Floor Moves | 32 | 0 | 59 | 0 | 4 | 6 | 12 |
| Game Changes | 0 | 8 | 13 | 0 | 19 | 31 | 0 |
| Change Requests | 3 | 14 | 12 | 0 | 2 | 8 | 1 |

- 1) ITLM Update As of 10/05/2023, 405 ITLMs in 92 unique Veterans' Posts are currently operational.
- 2) Monthly ITLM net sales in September 2023 (\$1,326,034) increased by 12.2% compared to September 2022 (\$1,181,968).
- 3) Quarterly Payout Percentage (July 1 September 30, 2023):

| Hollywood | Ocean Downs | Live! Casino & | Rocky Gap | Horseshoe | MGM |
|------------|-------------|----------------|-----------|-----------|----------|
| Casino | Casino | Hotel | Casino | Casino | National |
| Perryville | | | Resort | Baltimore | Harbor |
| 91.44% | 91.47% | 91.46% | 90.60% | 91.30% | 91.13% |

4) Rolling 12-month Payout Percentage (October 1, 2022 – September 30, 2023):

| Hollywood Casino | Ocean Downs Casino | Live! Casino & Hotel | Rocky Gap Casino | Horseshoe Casino | MGM National |
|---------------------|-----------------------|-------------------------|---------------------|---------------------|-----------------|
| Perryville | | | Resort | Baltimore | Harbor |
| 91.31% | 91.39% | 91.33% | 90.61% | 91.48% | 91.12% |

D Sports Wagering

1 Greene Turtle Towson launched its retail sports betting operations on September 29th. Bally's Interactive is currently working with MLGCA staff and planning to launch its mobile sports wagering operations in late November. VSC has postponed the launch of its mobile sports wagering operations and has not provided MLGCA staff with an updated launch plan.

E Responsible Gambling

1) Voluntary Exclusion Program (VEP)

- a) 30 new participants joined the casino VEP in September the current number of active participants is 2,919.
- b) There were 12 removals from the VEP in September for a total of 1,120.
- c) To date, 2,296 violations have occurred since the casino VEP began. All violators are subject to criminal trespass charges.
- d) There were 7 additional enrollments in the lottery VEP in September with 1 removal; the total number of participants is 637.
- e) There are currently 397 participants in the bingo hall VEP.
- f) There are currently 167 participants in the sports wagering VEP.
- g) There are currently 152 participants in the fantasy competition VEP.
- 2) The next MARG meeting is scheduled to be held on 01/11/24 at the Maryland Center of Excellence on Problem Gambling.
- 3) The responsible gambling department is currently at full staffing level.
- 4) The annual staff webinar for responsible gaming has been created.